

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT202301    JANUARY 10, 2023

## Kepro to serve as new fee-for-service IHCP prior authorization and utilization management vendor

The Indiana Family and Social Services Administration (FSSA) announces Kepro as the new fee-for-service (FFS) prior authorization (PA) and utilization management (UM) vendor for the Indiana Health Coverage Programs (IHCP). Kepro will assume the PA-UM responsibilities beginning July 1, 2023. Kepro will take over PA, the Right Choices Program (RCP) and Traumatic Brain Injury (TBI) program responsibilities from the current PA-UM vendor, Gainwell Technologies.

Kepro will work with current vendors to ensure PA-UM responsibilities are carried out seamlessly. Nonemergency transportation PA will continue to be managed by Verida. Gainwell will continue to manage claim processing. The pharmacy benefits manager, OptumRx, will continue to process pharmacy authorizations covered under the FFS pharmacy benefit.

There will be no interruption of services as a result of this new assignment.

The FSSA will continue to keep providers informed of updates, training and information as we prepare for transition of PA-UM responsibilities to this new vendor.



### QUESTIONS?

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