

IHCP *bulletin*



INDIANA HEALTH COVERAGE PROGRAMS BT202086 JULY 9, 2020

IHCP COVID-19 Response: IHCP provides update on telemedicine policy

The national public health emergency for the coronavirus disease 2019 (COVID-19) has provided the opportunity to evaluate and update telemedicine policy throughout the country, including here in Indiana. Many existing restrictions or limitations have been temporarily suspended because of the need to ensure continuity of care and provide services in a socially distanced format. During this time, the Indiana Health Coverage Programs (IHCP) has heard from providers and members that the expanded array of services allowed via telemedicine has been very successful, and many want to continue to provide services in this manner. The Office of Medicaid Policy and Planning (OMPP) has heard many success stories and will keep flexibilities in place through the end of the public health emergency.



The OMPP has surveyed over 1,000 providers for feedback on telemedicine and is actively analyzing technology, systems, and capacity needs of our communities. The OMPP is reviewing all telemedicine policies and is committed to offering telemedicine services as allowed under federal and State regulations. Any updated or permanent policies will be released via IHCP publications while providing sufficient notice to providers of coming changes. The OMPP looks forward to working with the IHCP provider community on this policy.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

TO PRINT

A [printer-friendly version](#) of this publication, in black and white and without photos, is available for your convenience.

COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please download them from the [Bulletins](#) page of the IHCP provider website at in.gov/medicaid/providers.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope or sign up from the [IHCP provider website](#) at in.gov/medicaid/providers.

