

# IHCP *bulletin*



INDIANA HEALTH COVERAGE PROGRAMS    BT202035    APRIL 2, 2020

## ***IHCP COVID-19 Response: IHCP revises policy for in-state ground transportation***

Effective April 3, 2020, and through the duration of the public health emergency for coronavirus disease 2019 (COVID-19) outbreak, the Indiana Health Coverage Programs (IHCP) is removing prior authorization (PA) requirements, including the 20 one-way trip limitation and 50-mile restriction, for all in-state ground transportation. All in-state ground transports must be medically necessary, and the transportation provider must maintain the supporting documentation.



All air and out-of-state transports will continue to require PA.

In the event that transportation providers transport members to nonenrolled alternative treatment locations, such as a field hospital or other facility designated to treat COVID-19, these providers should include destination modifier “H” for hospital to any base rate and mileage procedure codes billed.

Fee-for-service (FFS) claim reimbursement for nonemergency medical transportation (NEMT) will be performed by the NEMT broker, Southeastrans (SET). Other claim reimbursement scenarios such as hospital-to-hospital transfers, 9-1-1 responses, and claims for dually eligible members will be performed by the State’s fiscal agent, DXC Technology. Managed care claim reimbursement will be performed by the respective managed care entity (MCE) or their broker.

For more information, refer to the [Transportation Services](#) provider reference module.

### **QUESTIONS?**

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

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