

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2020100 SEPTEMBER 1, 2020

Alternate EVV vendors must begin integration by October 1, 2020

The *21st Century Cures Act* directs Medicaid programs to require personal care and home health service providers to use an electronic visit verification (EVV) system to document services rendered. See *Indiana Health Coverage Programs (IHCP) Bulletin [BT201855](#)* for more information. The implementation date for requiring the use of an EVV system for personal care services has been delayed to January 1, 2021. The implementation date for requiring the use of an EVV system for home health services remains January 1, 2023.



For providers that wish to use an alternate or third-party EVV system, the IHCP is requiring that providers begin the process of integrating their EVV system with the Sandata system no later than October 1, 2020. As a reminder, all providers that wish to use an alternate or third-party EVV system must obtain approval by FSSA via email at EVV@fssa.IN.gov before submitting a request for testing credentials.

Providers that request to initiate the alternate or third-party EVV process after October 1, 2020, will be directed to use the Sandata State-sponsored EVV system and complete the Sandata system training to ensure compliance with the EVV requirement starting on January 1, 2021. The Sandata State-sponsored EVV system can be used to submit EVV records until the provider's chosen system can successfully submit EVV records.

Providers can refer to the [EVV Implementation Guide](#) for step-by-step directions on using either the Sandata State-sponsored EVV system or an alternate EVV system. Providers are strongly encouraged to review the guide to ensure that the IHCP is receiving their EVV records appropriately.

The IHCP is working closely with Sandata on streamlining the testing process for alternate EVV systems. More information about this streamlined process will be available in an upcoming IHCP publication.

A full list of services that require EVV can be found in *Service Codes That Require Electronic Visit Verification*, accessible from the [Code Sets](#) page at in.gov/medicaid/providers.

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