

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202004 JANUARY 16, 2020

IHCP announces new IHCP Roadshow in 2020

The Indiana Health Coverage Programs (IHCP) will offer a newly formatted IHCP Roadshow around the State between April 13 and May 22, 2020. Sessions will include updates and new information from the Family and Social Services Administration (FSSA), each managed care entity (MCE), and DXC Technology. The roadshow is scheduled from 9 a.m. – 3:45 p.m. local time each day. Locations and dates of the roadshow will be published at a later date.



The IHCP Roadshow will replace the spring and summer workshops from previous years. This updated format is an IHCP effort to provide relevant responses to provider needs. The goal of the roadshow is to facilitate a more interactive and engaging conversation between IHCP and providers.

The roadshow will also feature a Q&A panel, which will address in-person provider questions as well as questions submitted in advance to IHCPlistens@fssa.IN.gov. Advance questions must be submitted before February 28, 2020. All questions should be general in nature, not case specific, and may pertain to the FSSA, MCEs, or DXC. Questions may be submitted after the deadline and will be addressed via email.

Quick response (QR) codes will be used throughout the roadshow to track survey responses. The IHCP will provide a video demonstrating how to use the QR codes. See future communications for the availability of this video.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

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