

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR202317

APRIL 25, 2023

IHCP will reprocess claims for CPT code 87593

The Indiana Health Coverage Programs (IHCP) has identified a claim-processing issue that affects certain fee-for-service (FFS) outpatient claims for Current Procedural Terminology (CPT^{®1}) code 87593 –*Infectious agent detection by nucleic acid (DNA or RNA); orthopoxvirus (e.g., monkeypox virus, cowpox virus, vaccinia virus), amplified probe technique.*

Claims with dates of service (DOS) July 26, 2022, through April 11, 2023, may have denied inappropriately for explanation of benefits (EOB) 0520 – *Invalid revenue code and procedure code combination* or EOB 4034 – *Service billed not compatible with member's age. Please verify and resubmit.*

The claim-processing system has been corrected. Claims processed during the indicated time frame will be mass reprocessed as appropriate. Providers should see reprocessed claims on Remittance Advices (RAs) beginning May 31, 2023, with internal control numbers (ICNs)/Claim IDs that begin with 80 (mass replacements non-check related).



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Update to the Production File Exchange connectivity

The **Production** Indiana Medicaid Secure File Transfer Protocol (SFTP) server (File Exchange) available at <https://sftp.indianamedicaid.com> will be migrated to the Amazon Web Service (AWS) on **Saturday, April 29, 2023**, at 7 a.m. Eastern Time (ET). The current system will be replaced with a new SFTP link and related Internet Protocol (IP) addresses. The new server is expected to be available at 7 p.m. ET on Saturday, April 29, 2023.

The Production File Exchange will not be available during the migration.

HTTPS and SFTP Connectivity

For HTTPS users that log on directly to the website using a browser, the current username, password, folder structure and files will automatically migrate to the new Production File Exchange server at <https://mft.gainwelltechnologies.com/indiana-sftp>. Connectivity to this server will begin on the same day after the migration has completed.

Secure Shell (SSH)/SFTP users accessing SFTP on Port 22 must enter "**indiana-sftp**" before the username for access to the new server (for example, `indiana-sftp\username`). The password, folder structure and files will remain unchanged and automatically migrate to the new sever. Connectivity to this server will begin on the same day after the migration has completed.

continued

Prepare Ahead

To prepare for the file transfer system service move, the following information may be shared with the appropriate technical contact at your organization as needed:

- Host: SSH/SFTP: mft.gainwelltechnologies.com (default is Port - 22)
- HTTPS: <https://mft.gainwelltechnologies.com/indiana-sftp>

If your organization requires network firewall configuration to allow outbound connections, allow traffic to the following IP addresses on SFTP Port 22:

- 54.80.94.146
- 34.227.189.138
- 44.230.72.98
- 44.225.146.169

Contact the EDI Help Desk at INXIXTradingPartner@gainwelltechnologies.com or 800 457-4584, select option 3, and then option 1 with questions about the migration.



QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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