



## SUD Work Group Project: Strengthening the SUD Delivery System

<b>Project Charter</b>	
<b>Purpose</b>	To better meet Hoosier needs in the SUD treatment space, OMPP in coordination with DMHA is initiating the SUD Work Group Project: Strengthening the SUD Delivery System. This Project’s mission is to improve the SUD delivery system to ensure all Hoosiers are directed to and provided the treatment they need regardless of their entry point.
<b>Background</b>	In the final quarter of 2018, a cross-collaborative group, known as the 2018 SUD Work Group, came together to review the 1115 SUD Waiver’s rollout and examine concerns FSSA had heard related to access to SUD treatment services. The 2018 Work Group examined issues specifically connected to the prior authorization process, SUD treatment criteria interpretation and application, and transitions of care. This Project has been formalized to continue the work of the 2018 SUD Work Group by implementing the Work Group’s subsequent recommendations and by identifying and addressing any further issues with the SUD delivery system.
<b>Objectives</b>	<ul style="list-style-type: none"> <li>• Manage the implementation of recommendations developed by the 2018 SUD Work Group</li> <li>• Establish guidelines and policies to promote clarity and consistency in the delivery of services</li> <li>• Develop resources and tools to train stakeholders and enhance their understanding of our shared mission and expectations</li> <li>• Minimize operational, administrative, and financial barriers that stakeholders face to help members receive more timely and appropriate access to SUD treatment services</li> <li>• Strengthen partnerships and relationships among stakeholders to ensure seamless, effective transitions of care for members</li> <li>• Improve cross-divisional understanding of SUD-related topics to support a more cohesive approach to addressing stakeholder concerns</li> <li>• Support robust data collection and analysis to verify that the SUD treatment delivery system is achieving its objectives and is able to adapt to changing needs</li> </ul>
<b>Project Stakeholders</b>	<ul style="list-style-type: none"> <li>• FSSA, OMPP, DMHA [Internal]</li> <li>• Managed Care Entities (MCEs) [External]</li> <li>• Fee-For-Service (FFS) Partners [External]</li> <li>• SUD Treatment Providers [External]</li> <li>• Medicaid members [External – Service Recipients]</li> </ul>
<b>Meetings</b>	<ul style="list-style-type: none"> <li>• <u>Core Project Committee Meeting</u> – biweekly meeting for members of a Core Project Committee to plan next steps and follow up on action items related to Project activities and SUD initiatives</li> <li>• <u>SUD Work Group Meeting</u> – monthly (or as needed) meeting to discuss status of SUD initiatives and Project activities; opportunity to raise external complaints and communication to the broader internal group for resolution</li> <li>• <u>MCE Update and Feedback Meeting</u> – quarterly meeting between a Core Project Committee and MCE stakeholders to gather feedback and discuss status of SUD initiatives</li> <li>• <u>Provider Update and Feedback Meeting</u> - quarterly meeting between a Core Project Committee and provider stakeholders to gather feedback and discuss status of SUD initiatives</li> </ul>



**Deliverables**

- Quarterly Report – a report issued at the beginning of each quarter which includes a description of the progress of each of the Project’s SUD initiatives, a summary of data collected and analyzed during the reporting period, and a timeline of upcoming activities
- Stakeholder Updates – as needed status updates and information for stakeholders related to SUD initiatives and their timing
- SUD Initiative-Specific Deliverables - all activities and materials developed in support of each of the SUD initiatives under this Project’s management

**Q1 Timeline Goals**

- Project Development and Implementation
  - 1/31/19 – Project Charter finalized
  - 3/1/19 – Measurable project goals and data collection strategy identified
  - 3/1/19 – Regular monthly and quarterly meetings have been scheduled
  - 3/11/19 – Quarterly Report (for Q2) drafting begins
- SUD Initiatives
  - 1/22/19 – “UPC/State Policy: Guidance for Residential Treatment” issued (Length of Stay – LoS Policy)
  - 2/4/19 – “Review of SUD PA Denials” Begins
  - 2/13/19 – “SUD-specific PA forms” uploaded for provider use
  - 2/19/19 – “Medicaid Billing and Claims Submission Guidance” Issued
  - 3/15/19 – “SUD-specific PA Form(s)” become mandatory for providers and MCEs