

BEHAVIORAL HEALTH, INTERACTIVE CARE REVIEWER (ICR)



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[Start](#)

Accessing the ICR	Submitting Requests	Inquiring About Requests	Potpourri
<u>\$200</u>	<u>\$200</u>	<u>\$200</u>	<u>\$200</u>
<u>\$400</u>	<u>\$400</u>	<u>\$400</u>	<u>\$400</u>
<u>\$600</u>	<u>\$600</u>	<u>\$600</u>	<u>\$600</u>
<u>\$800</u>	<u>\$800</u>	<u>\$800</u>	<u>\$800</u>

Accessing the ICR

**THIS IS THE LINK IN AVAILITY
THAT YOU CHOOSE TO ACCESS
THE ICR**

Answer

AUTHORIZATION AND REFERRALS



**SUBMITTED REQUESTS,
REQUESTS NOT YET SUBMITTED
AND CASES WHERE A DECISION
HAS BEEN RENDERED IS
DISPLAYED HERE.**

Answer

THE DASHBOARD



**ALLOWS THE ABILITY TO VIEW
ANY CASES SUBMITTED THAT
ARE ASSOCIATED WITH THE TAX
ID ON THE REQUEST, INCLUDING
SUBMISSIONS BY PHONE AND
FAX**

Answer

AUTHORIZATION/REFERRAL INQUIRY



**THIS IS THE HOMEPAGE FOR THE
APPLICATION**

Answer

MY ORGANIZATION'S REQUESTS



Submitting Requests

THIS SHOWS WHERE YOU ARE

Answer

THE MENU BAR



**10 REQUESTING, 15 SERVICING, 10
FACILITY OR DME AND 15
REFERRING**

Answer

THE NUMBER OF FAVORITES THAT CAN BE SAVED



**THIS NEEDS TO BE ADDED IN
THE CONTACT INFORMATION IF
YOU WANT TO BE NOTIFIED OF A
STATUS CHANGE**

Answer

YOUR EMAIL ADDRESS



**CASES THAT HAVE UPDATES OR
A DECISION CAN BE VIEWED BY
CLICKING THIS ON THE
DASHBOARD.**

Answer

REQUEST TRACKNING ID



Inquiring About Requests

**LOCATE A REQUEST THAT HAS A
STATUS OF REVIEW NOT
REQUIRED IS A FUNCTION OF
THIS TAB ON THE DASHBOARD**

Answer

THE SEARCH ORGANIZATION REQUEST TAB



**TO UPDATE A CASE, THIS IS
SELECTED FROM THE
DASHBOARD.**

Answer

TRACKING NUMBER



**BY MEMBER, BY
REFERENCE/REFERRAL NUMBER
AND BY DATE RANGE.**

Answer

SEARCH OPTIONS



**IF A CASE IS ELIGIBLE FOR
UPDATE THIS WILL APPEAR
WITHIN THE SERVICE DETAILS
SECTION**

Answer

WHAT IS THE UPDATE CASE BUTTON



Potpourri

15 MINUTES

Answer

THE AVERAGE TIME SAVINGS PER CASE



**ENTER THE PATIENT, SERVICE
AND PROVIDER DETAILS AND
RECEIVE A MESSAGE BACK TO
DO THIS.**

Answer

**DETERMINE IF A PRIOR
AUTHORIZATION IS NEEDED**



**ACUTE INPATIENT STAYS,
RESIDENTIAL AND
REHABILITATION STAYS,
INTENSIVE OUTPATIENT AND
PARTIAL HOSPITALIZATION
PROGRAMS, ABA AND
PSYCHIATRIC TESTING.**

Answer

BEHAVIORAL HEALTH SERVICES THAT REQUIRE AUTHORIZATION



**THIS IS THE BEHAVIORAL
HEALTH PROVIDER REP FOR
YOUR COUNTY.**

Answer

WHO IS _____?





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