

Medicaid

End of Continuous Coverage Protections

Stakeholder Meeting
March 7, 2023

Indiana Family and Social Services Administration
Office of Medicaid Policy and Planning



Current Status

- As a result of the federal spending bill, the continuous enrollment provisions that Indiana Medicaid has been following since March 2020 will end as of March 31, 2023.
- This means that regular determinations of coverage will begin again and actions to adjust, reduce or eliminate coverage are allowed beginning in April 2023.



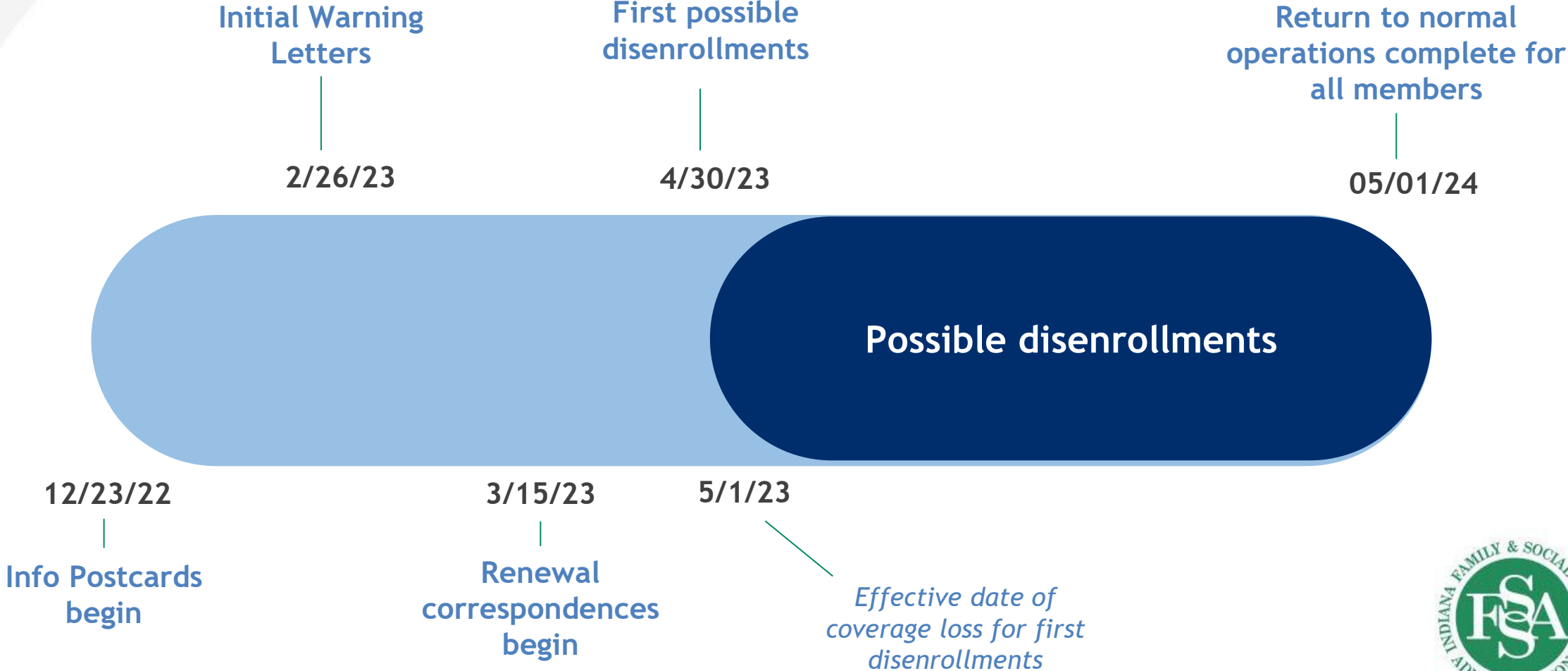
Medicaid Eligibility Review Actions

Individuals who have continued to meet all eligibility requirements during the federal PHE will be subject to regular rules starting in April; this includes responding to ongoing verification requests when there is a change in circumstances (for example, an increase in income).

Individuals who remained open solely due to federal PHE maintenance of eligibility rules will be reassessed when their scheduled annual redetermination is due. **Individuals in this group cannot be closed or moved to a lesser-coverage category before their full redetermination process is completed.**



Redetermination Efforts



Member Communications: IN.gov/Medicaid

Click on “How a return to normal will impact some Indiana Medicaid members”



[INDIANA MEDICAID](#) / [INDIANA MEDICAID FOR MEMBERS](#) / [RESOURCES](#) / [HOW A RETURN TO NORMAL WILL IMPACT SOME INDIANA MEDICAID MEMBERS](#)

During the COVID-19 federal public health emergency, due to federal requirements, Indiana Medicaid members have been able to keep their coverage without interruption.

The most recent federal spending bill removed Medicaid coverage protections from federal public health emergency, which means Indiana Medicaid will begin to return to normal operations.

Eligibility redetermination actions will begin in April 2023, with a 12-month plan to return to normal operations. Any extension of the federal public health emergency will not impact the returning to normal operations timeline for Medicaid eligibility.

Many of these redeterminations are done automatically based on information the state has available. In some situations, the state of Indiana will need to ask the member for information about themselves and their family, such as current address, employment status and income, age and family size.

Communication Tools: IN.gov/Medicaid

Tools available on web page:

- General information for members; including how to update their contact information or sign up for electronic notices, FSSA Benefits Portal “How to Navigate” flyer, special instructions for individuals experiencing homelessness
- Posters, postcards, and flyers (download and print, or option to order in bulk coming later this spring) in English, Spanish, and Burmese
- Social media assets (Facebook, Instagram, Twitter)
- Stakeholder information; including slide deck and recording of January 2023 meeting, information on the Agency Portal, and link to sign up for listserv
- Key message points and a Q&A document

We will continue adding communication tools and information



What you can do...

- Watch for updates (sign up for the listserv and you will receive notifications and information on future stakeholder meetings)
- Talk to your clients, patients, and those you serve about how the return to normal operations could impact them
- Include content in your newsletters and any direct client/patient communications you do
- Print or request posters and postcards from our website to display and hand out
- Spread the word! Use our social media assets to help educate Hoosiers who may be at risk of losing coverage



Stay connected

To receive updates about future stakeholder meetings or updated communications that are available, or to ask questions, please send an email to:

PHEstakeholders@fssa.in.gov

Please note: This is not a contact for member issues.

