



Healthy Indiana Plan Health Plan Summary



Contact Information

Member Services: 866-408-6131

Transportation Service: 844-772-6632

Pharmacy: 866-408-6131

Hospitals, Provider Services and Specialists – Other Providers: 800-345-4344 or www.anthem.com

TTY/TDD: 866-288-3133 for transportation services or 711 for all other Anthem needs.

Website: www.anthem.com/inmedicaid

Hours of Operation:

8 a.m. to 8 p.m. Eastern Time, Monday – Friday

For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours/day – 7 days/week: 866-800-8780

Our nurses are always here to help you with questions about your health.

POWER Account Contributions

You can make payments to your POWER Account in one of these ways:

- Recurring bank draft. Have your payments taken from your checking or savings account each month.
- Online through Anthem or your bank.
- By mail. Send your invoice with a check or money order by mail.
- Any MoneyGram location. You can find them at places like Walmart or CVS.
- By phone. Pay by credit card by calling Member Services.
- Employer/nonprofit contributions. Your employer or a nonprofit group, like a church or foundation, can pay some or all of your contribution.

Case Management Services

We provide care management services to help you get the right health care services at the right time.



Contact Information

Member Services: 844-607-2829

Pharmacy: 844-607-2831

www.caresource.com/members/indiana/hip-hhw/pharmacy/

Hospitals, Provider Services and Specialists – Other Providers: 844-607-2831

TTY/TDD: 800-743-3333

Website: www.CareSource.com

Hours of Operation

8 a.m. to 8 p.m. Eastern Time, Monday – Friday

For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours/day – 7 days/week: 844-206-5947

POWER Account Contributions

You can make payments to your POWER Account in one of these ways:

- Check or money order.
- Debit, credit card or electronic check by phone.
- Cash or debit card at any Indiana CVS.
- Cash or debit card at any Indiana Dollar General or Walmart location.
- Recurring payments by Electronic Funds Transfer.
- Payroll deductions by your employer.
- Online at Caresource.com.

Case Management Services

We help you get the right health care services at the right time.



Contact Information

Member Services: 877-647-4848

Pharmacy: 877-647-4848

Hospitals, Provider Services and Specialists – Other Providers: 877-647-4848 or www.mhsindiana.com

TTY/TDD: 800-743-3333

Website: www.mhsindiana.com

Hours of Operation:

Member and Provider Services:

8 a.m. to 8 p.m. Eastern Time, Monday – Friday

Referrals and Authorizations:

8 a.m. to 5 p.m., closed for lunch from Noon to 1 p.m. Eastern Time

MHS Disease Management:

8:30 a.m. to 5 p.m. Eastern Time. After hours, you can leave a message.

Nurse on-call

24 hours/day – 7 days/week: 877-647-4848

Our nurses help you with questions about your health 24/7.

POWER Account Contributions

You can make payments to your POWER Account in one of these ways:

- Cash, check or money order.
- Debit or credit card by phone.
- With earned healthy rewards dollars.
- Visit a MoneyGram retailer like CVS/pharmacy or Walmart. Find a MoneyGram location by calling 800-926-9400.
- Cash or debit card at any Indiana Wal-Mart store
- Electronic Funds Transfer.
- Payroll deductions by your employer.
- Western Union money transfers
- Via the MHS website at www.mhsindiana.com

Our nurses help you with questions about your health 24/7.

Case Management Services

We provide care management services to help you get the right health care services at the right time. CentAccount Rewards available!



Contact Information

Member Services: 800-356-1204

Pharmacy: 800-356-1204

Hospitals, Provider Services and Specialists – Other Providers: MDwise.org/find-a-doctor or 800-356-1204

TTY/TDD: 800-743-3333 or 711

Website: MDwise.org

Hours of Operation:

8 a.m. to 8 p.m. Eastern Time, Monday–Friday

For non-urgent calls, you can leave a message after hours.

We will return your call the next business day.

Nurse on-call

24 hours/day – 7 days/week

800-356-1204, Press Option 1, then Option 4. Our nurses help you with questions about your health.

POWER Account Contributions

You, your employer or a non-profit organization can make payments to your POWER Account in one of these ways:

- Check or money order.
- Credit or debit card payments by phone.
- With MDwiseREWARDS points.
- Cash or debit card at any MoneyGram (Walmart and CVS).
- Cash at any Key Bank location.
- Payroll deduction.
- WISEpay system at MDwise.org for:
 - » Electronic credit or debit card payments online
 - » Automatic payroll deduction
 - » Automatic bank draft
 - » Automatic clearinghouse (ACH)
 - » Electronic funds transfer (EFT)

Case Management Services

We offer care management services to help you get the right health care services at the right time.



Disease Mangement Programs

We offer programs to help you and your family members understand and manage health conditions like:

Asthma, autism, congestive heart failure, depression, diabetes, hypertension, HIV, pregnancy and many more.

Educational Programs & Enhanced Services

Anthem Rewards earn gift cards when you complete a health survey and complete certain preventative care visits.

Blue Ticket to Health Team up with the Indianapolis Colts and Anthem to get your well visit and win prizes.

New Baby New Life Rewards and support for pregnant members.

Benefits for healthy living:

Get these benefits with a referral from your doctor or case manager:

- Weight Watchers.
- Gym membership or home fitness kit.
- Health & Wellness mazes.
- Hypoallergenic bedding or air filter.
- Home delivered meals after you have a surgery or have a baby in the NICU.
- Telehealth monitoring for members with certain health conditions.

Hygiene Kits at no cost.

Pregnancy Tests at no cost for members who consult with a pharmacist at select pharmacies.

SafeLink Cell Phone with free smartphone, 1000 minutes a month, free data, unlimited texting, plus one-time bonus of 200 minutes.

Community Health Workers in-person help.

Enhanced Transportation trips to the doctor and other health-related trips.

High School Equivalency Test Assistance to help you get your degree.

In-Home Assistance:

- To connect you to community resources.
- To help you manage your health.

Quitline - Kick the Smoking Habit programs to help you quit for good, including the Indiana Quitline at 800-QUIT-NOW.

Electronic Communications

Secure Member Website features a member portal, free health library, benefits and wellness and information to help you find a doctor.

Email, Text and App Options to keep you updated on member, educational, health and community outreach information.



Disease Management Programs

We offer programs to help you and your family members understand and manage health conditions like:

Asthma, autism, congestive heart failure, depression, diabetes, hypertension, HIV, pregnancy and many more.

Educational Programs & Enhanced Services

CareSource Life Services Assistance with training skills, job counseling and placement to aid employment efforts through JobConnect. Includes rides to and from JobConnect coaching and training sessions.

Online Wellness and Disease Management Programs

Instructional programs on a variety of topics

Women, Infants and Children Health Care Management Program

Includes enhanced services and programs below:

- **Baby Basics** Month-by-month guide to a healthy pregnancy.
- **Babies First** Member rewards program that encourages timely prenatal, postpartum and well-baby care.
- **Kids First** Member rewards program that encourages well-child visits, dental care, well-child shots and more.

Free Pregnancy Tests for members who consult with a pharmacist at selected pharmacies.

Medication Therapy Management Pharmacists complete medication reviews and make suggestions to minimize side effects, avoid unsafe interactions and help keep you safe and healthy.



Disease Management Programs

We offer programs to help you and your family members understand and manage health conditions like:

Asthma, autism, congestive heart failure, depression, diabetes, hypertension, HIV, pregnancy and many more.

Enhanced Services

Preventive Care & Health Rewards Members can earn dollar rewards by completing their health needs assessments and staying up to date on preventive care. Rewards can be used to pay monthly POWER Account contributions, or shop at Wal-Mart, Meijer, Rite Aid, Dollar General and Family Dollar to buy healthy foods, personal items, over-the-counter medicines and more.

Free Unlimited Transportation to doctor visits, pharmacy after a doctor visit and Medicaid re-enrollment visits.

MemberConnections® can help explain your health coverage and connect you to other community resources.

MHS Family Education Network is a partnership with the Indiana Minority Health Coalition to provide in-person benefit education for members.

Connections Plus® & **SafeLink** programs provide a cell phone to our members who do not have a reliable telephone.

Smoking Cessation programs are available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

Electronic Communications

Website & Secure Member Portal See benefit info, choose a doctor, access the free health library, or have a secure Live Chat to get questions answered quickly.

Emails and texts provide member educational and health information as well as community outreach updates.



Disease Management Programs

We offer programs to help you and your family members understand and manage health conditions like:

Asthma, autism, congestive heart failure, depression, diabetes, hypertension, HIV, pregnancy and many more.

Enhanced Services

MDwiseREWARDS Do healthy activities and earn up to \$300 per year for: taking a survey about your health, getting your yearly checkup, completing a tobacco cessation program, staying tobacco free, going to the gym and more!

Then Choose FREE Gift Cards for things like:

- Groceries and food (\$10, \$25 or \$50)
- Gas (\$50)
- Clothing (\$50)
- Gym reimbursement (\$50)

Apply your MDwiseREWARDS Dollars to pay your HIP PLUS POWER account and get vision, dental and no copays.

FREE Smartphone or Use Your Own Phone with SIM Card through SafeLink. Includes 350 monthly minutes of talk, unlimited text, 3GB of data and FREE calls to MDwise.

Over 300,000 Discounts on Things You Need such as:

- Car Maintenance
- Gym Memberships
- Shoes
- Food

FREE Programs to Help You Be Successful and Healthy:

- **WEIGHTwise** - 37% off Weight Watchers Digital, 20% off Fitbit and health recipes and fitness videos.
- **BLUEBELLEbeginnings** – includes a month by month pregnancy booklet, emails, bib and community baby showers where you can get baby items you need.
- **SMOKEfree** - Earn up to \$200 for completing a tobacco cessation program and staying tobacco free.
- **WORKwise** – assistance with applications, resume, getting ready for an interview and more. We also pay for High School Equivalency tests.

Electronic Communications

myMDwise Member Portal and App is an online tool available 24/7 at MDwise.org. This tool helps you manage your health care on the go.

Emails, Texts and Virtual Meetings give you the information you need and keeps you updated.