

Hoosier Healthwise Health Plan Summary



Contact Information

Member Services: 866-408-6131

TTY/TDD: 711

Website: www.anthem.com/inmedicaid

Hours of Operation

8 a.m.–8 p.m. ET, Monday–Friday

Nurse on Call

24 hours/day, 7 days/week: 866-408-6131

TTY/TDD: 711

Covered Services

Primary care Day-to-day healthcare given by a health care provider.

Acute care Short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

Behavioral health Behavioral health and substance abuse services.

Emergency services Service provided to a member after the sudden onset of an emergency medical condition.

Disease management services Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension, sickle cell disease and pregnancy.

Care management services Help you manage your health conditions.

Pharmacy and Drugs Prescription and some over the counter. *CarelonRx*

Dental Dental screenings, teeth cleaning, fillings, extractions and x-rays. *DentaQuest*

Vision Eye exams, glasses frames and lenses with varying frequency by age. *Superior Vision/Versant*

Transportation Free trips to medical appointments and other health-related trips. *WellTrans*



Contact Information

Member Services: 844-607-2829

TTY/TDD: 800-743-3333 or 711

Website: www.CareSource.com/IN

Hours of Operation

8 a.m.–8 p.m. ET, Monday–Friday

Nurse on Call

24 hours/day, 7 days/week: 844-206-5947

TTY/TDD: 800-743-3333 or 711

Covered Services

Primary care Day-to-day healthcare given by a health care provider.

Acute care Short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

Behavioral health Behavioral health and substance abuse services.

Emergency services Service provided to a member after the sudden onset of an emergency medical condition.

Disease management services Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension, sickle cell disease and pregnancy.

Care management services Help you manage your health conditions.

Pharmacy and Drugs Prescription and some over the counter. *Express Scripts*

Dental Dental screenings, teeth cleaning, fillings, extractions and x-rays. *Skogen*

Vision Eye exams, glasses frames and lenses with varying frequency by age. *Superior Vision/Versant*

Transportation Free trips to medical appointments and other health-related trips. *LCP*



Contact Information

Member Services: 877-647-4848

TTY/TDD: 800-743-3333 or 711

Website: www.mhsindiana.com

Hours of Operation

8 a.m.–8 p.m. ET, Monday–Friday

Nurse on Call

24 hours/day, 7 days/week: 877-647-4848

TTY/TDD: 800-743-3333 or 711

Covered Services

Primary care Day-to-day healthcare given by a health care provider.

Acute care Short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

Behavioral health Behavioral health and substance abuse services.

Emergency services Service provided to a member after the sudden onset of an emergency medical condition.

Disease management services Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension, sickle cell disease and pregnancy.

Care management services Help you manage your health conditions.

Pharmacy and Drugs Prescription and some over the counter. *Express Scripts*

Dental Dental screenings, teeth cleaning, fillings, extractions and x-rays. *Envolve Dental*

Vision Eye exams, glasses frames and lenses with varying frequency by age. *Envolve Vision*

Transportation Free trips to medical appointments and other health-related trips. *LCP Transportation*



Contact Information

Member Services: 800-356-1204

TTY/TDD: 800-743-3333 or 711

Website: www.MDwise.org

Hours of Operation

8 a.m.–8 p.m. ET, Monday–Friday

Nurse on Call

24 hours/day, 7 days/week: 800-356-1204

TTY/TDD: 800-743-3333 or 711

Covered Services

Primary care Day-to-day healthcare given by a health care provider.

Acute care Short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

Behavioral health Behavioral health and substance abuse services.

Emergency services Service provided to a member after the sudden onset of an emergency medical condition.

Disease management services Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension, sickle cell disease and pregnancy.

Care management services Help you manage your health conditions.

Pharmacy and Drugs Prescription and some over the counter. *MedImpact*

Dental Dental screenings, teeth cleaning, fillings, extractions and x-rays. *DentaQuest*

Vision Eye exams, glasses frames and lenses with varying frequency by age. *MDwise*

Transportation Free trips to medical appointments and other health-related trips. *Modicare*



Educational Programs and Enhanced Services

Member Rewards Program Earn gift cards and other items when you complete certain preventative care visits.

High School Equivalency/GED Assistance

Assistance to help you get your degree or take the GED exam.

Smoking Cessation Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

Tutoring Services Unlimited one-on-one online tutoring for members ages 5-18.

Asthma and COPD Relief Products Relief products like inhalers, nebulizers, hypoallergenic bedding and HEPA air filters.

Non-Pharmacologic Pain Management Members can purchase up to \$50 of therapeutic devices to help them manage their pain.

Personal Care Items Members will be able to select health and wellness products from an online selection.

Healthy Meals Program Healthy food delivered to your door.

Essentials for Expecting Parents Online learning courses on pregnancy and new baby care, plus items to keep parent and baby comfortable and safe.

Electronic Communications

Member Portal Online tool available 24 hours a day, seven days a week to help you find a doctor, view benefits and view a free health library.



Educational Programs and Enhanced Services

Member Rewards Program Earn gift cards and other items when you complete certain preventative care visits.

High School Equivalency/GED Assistance Assistance to help you get your degree or take the GED exam.

Smoking Cessation Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

CareSource JobConnect™ (Life Services) Connects members to education and employment opportunities and various community resources via coaching and skills training. Transportation provided for JobConnect and other appointments.

Member Assistance Fund Supports the health and wellbeing of members (eligibility criteria must be met).

Free Infant Scales To help new moms monitor the weight of their newborn from home.

myResources Interactive tool to help connect members to local programs and services such as food, shelter, financial support and more.

Enhanced Transportation Members can schedule transportation to food banks/pantries or to the grocery store for food pickup. Parents with infants admitted to the NICU can also use this benefit to get to and from the hospital. Members also have five trips per month directly to the pharmacy.

BeMe Teen-centric behavioral health platform combining technology and human connection to support mental health and emotional well-being.

Electronic Communications

Member Portal Online tool available 24 hours a day, seven days a week to help you find a doctor, view benefits and view a free health library.



Educational Programs and Enhanced Services

Member Rewards Program Earn reward dollars when you complete healthy activities to spend on groceries, household supplies, utilities, phone bills and more.

High School Equivalency/GED Assistance Assistance to help you get your degree or take the GED exam.

Smoking Cessation Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

Smart Start Baby Showers Newborn essentials and supplies to help families celebrate and prepare for a new baby.

Enhanced Transportation Unlimited rides to/from: pharmacy after medical appointments, Medicaid appointments and MHS events.

Live Great Qualified members get \$20 monthly for six months that can be used at Walmart to buy foods designated as "Great for You."

Member Care Grants Supports a healthy lifestyle for members. Ex., gym shoes, gym membership, hypoallergenic bedding, ramp or a gas card.

Krames Health Library Online access to more than 4,000 topics related to health and medications to keep your family healthy.

Virtual Visits See a doctor 24/7 by phone or video through Teladoc.

Electronic Communications

Member Portal Online tool available 24 hours a day, seven days a week to help you find a doctor, view benefits and view a free health library.



Educational Programs and Enhanced Services

Member Rewards Program Earn gift cards and other items when you complete certain preventative care visits.

High School Equivalency/GED Assistance Assistance to help you get your degree or take the GED exam.

Smoking Cessation Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

WEIGHTwise Helps you lose or gain weight, or stay at a healthy weight.

FOODwise Help members with limited access to health food and earn gift card for that food.

Home Delivered Meals At no cost, provided after chronic condition hospitalization, during quarantine or having a baby in the NICU.

BLUEBELLbeginnings Gives you important information about pregnancy, motherhood and a free gift for your baby.

HELPLink At no cost, assist you with locating programs to help with food, education, housing, jobs and other things you may need.

myStrength Provides support for mental health, stress, sleep and more through a mobile app you can download on to your smart phone.

Electronic Communications

Member Portal Online tool available 24 hours a day, seven days a week to help you find a doctor, view benefits and view a free health library.