

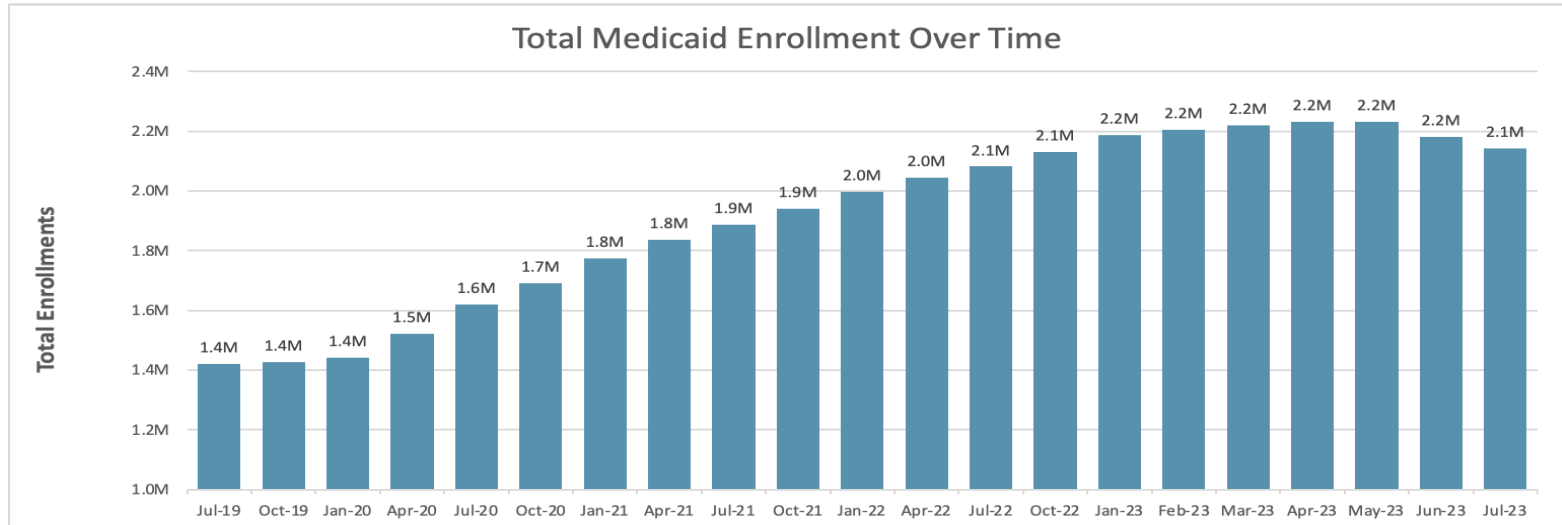
Family and Social Services Administration (FSSA) PHE Unwind “Return to Normal” Operations Dashboard

July 2023



Medicaid Enrollment

Total Enrollment for July 2023
2,143,164



PHE Continuous Coverage Requirements in Effect March 2020 to March 2023

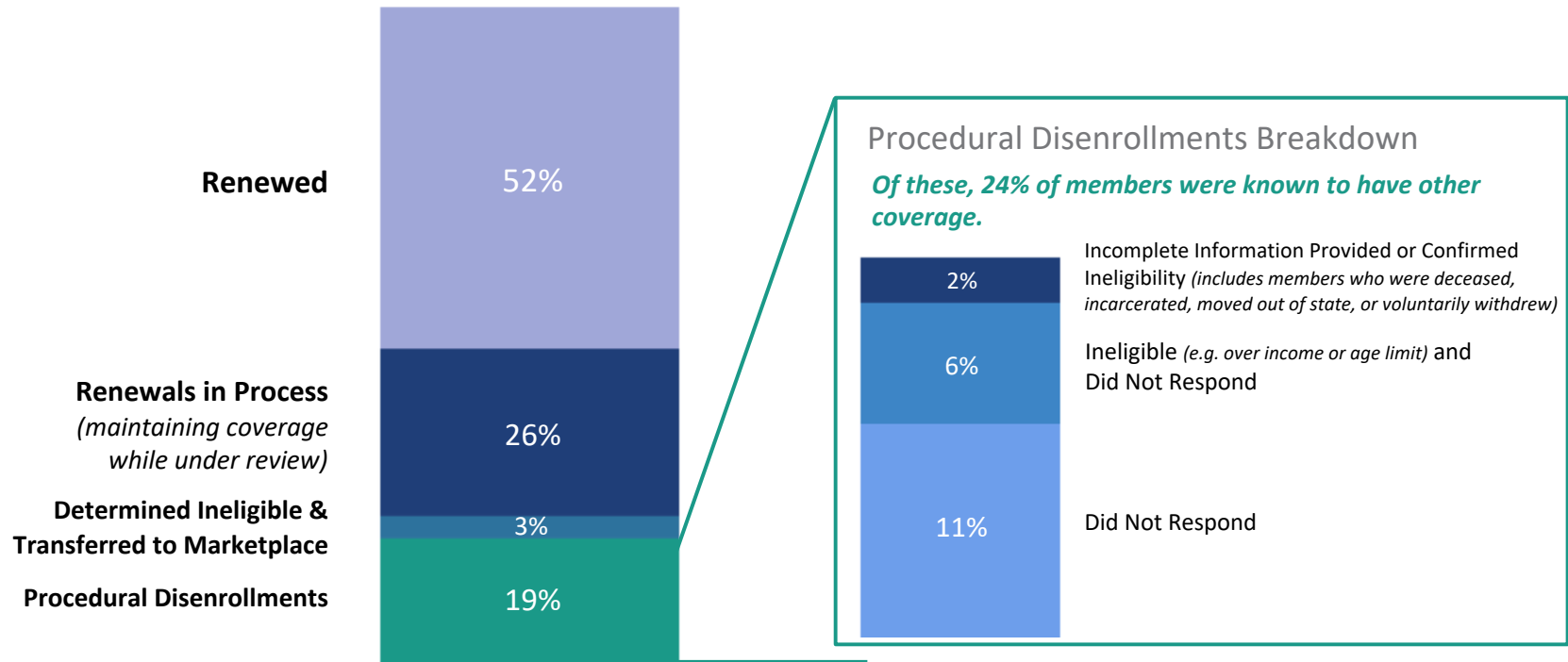
Data Notes

- Data shown quarterly, starting two quarters before the start of the PHE, up until two quarters before the reporting month, where data is shown monthly.
- For more detailed data, please visit: <https://www.in.gov/fssa/ompp/forms-documents-and-tools2/medicaid-monthly-enrollment-reports/>

Redetermination Progress

Total Redeterminations Due for July 2023

149,331



Disenrollments Breakdown by Demographics - July 2023

Comparing demographics of procedural disenrollments to demographics of total enrollments for the month of July 2023

Disenrollments by Program	
HIP	46%
HHW	37%
Traditional Medicaid	16%
HCC	1%

Total Enrollment by Program	
HIP	36%
HHW	40%
Traditional Medicaid	20%
HCC	5%

Disenrollments by Age Groups	
< 19	29%
19 - 64	64%
65+	7%

Total Enrollments by Age Group	
< 19	40%
19 - 64	53%
65+	7%

Disenrollment by Ethnicity	
Not Hispanic or Latino	75%
Hispanic or Latino	11%
Unknown	13%

Total Enrollment by Ethnicity	
Not Hispanic or Latino	75%
Hispanic or Latino	13%
Unknown	12%

Disenrollments by Race	
Caucasian	59%
Black	22%
Not Available	15%
Asian or Pacific Islander	2%
American Indian or Alaskan Native	<1%
Other	1%

Total Enrollments by Race	
Caucasian	57%
Black	18%
Not Available	22%
Asian or Pacific Islander	3%
American Indian or Alaskan Native	<1%
Other	<1%

Data Notes

- Race and Ethnicity are not required fields in the Medicaid application. As a result, the "Not Available" and "Unknown" categories reflect data from Medicaid applicants who chose not to disclose Race or Ethnicity information. These categories may also include individuals reporting multiple races/ethnicities or data from sources using different criteria for identifying race/ethnicity.

- For historical Medicaid enrollment data by month and category, please visit: <https://www.in.gov/fssa/ompp/forms-documents-and-tools2/medicaid-monthly-enrollment-reports/>

Disenrollments Breakdown by County - July 2023

County	Number Disenrolled
Adams	77
Allen	1807
Bartholomew	394
Benton	41
Blackford	75
Boone	135
Brown	66
Carroll	73
Cass	176
Clark	603
Clay	118
Clinton	173
Crawford	60
Daviess	125
Dearborn	217
Decatur	98
Dekalb	186
Delaware	517
Dubois	89
Elkhart	748
Fayette	99
Floyd	296
Fountain	72

County	Number Disenrolled
Franklin	55
Fulton	117
Gibson	108
Grant	310
Greene	104
Hamilton	494
Hancock	188
Harrison	181
Hendricks	416
Henry	210
Howard	407
Huntington	129
Jackson	196
Jasper	128
Jay	85
Jefferson	144
Jennings	176
Delaware	492
Knox	191
Kosciusko	262
LaGrange	71
Lake	2331
LaPorte	559

County	Number Disenrolled
Lawrence	173
Madison	744
Marion	6205
Marshall	156
Martin	119
Miami	148
Monroe	378
Montgomery	146
Morgan	241
Newton	75
Noble	216
Ohio	25
Orange	92
Owen	92
Parke	105
Perry	74
Pike	108
Porter	524
Posey	59
Pulaski	69
Putnam	102
Randolph	106
Ripley	123

County	Number Disenrolled
Rush	62
Scott	172
Shelby	168
Spencer	48
St. Joseph	1182
Starke	102
Steuben	132
Sullivan	90
Switzerland	62
Tippecanoe	626
Tipton	33
Union	20
Vanderburgh	841
Vermillion	57
Vigo	423
Wabash	124
Warren	18
Warrick	172
Washington	153
Wayne	321
Wells	97
White	113
Whitley	71
Unknown	1

Data Notes

- The disenrollment breakdown by county is for procedural disenrollments only

- For historical Medicaid enrollment data by month and category, please visit: <https://www.in.gov/fssa/ompp/forms-documents-and-tools2/medicaid-monthly-enrollment-reports/>

Outreach Efforts - July 2023

FSSA made 5 to 7 contact attempts to individuals due for redetermination who did not qualify for auto-renewal

	Outreach Method	Items Sent
Advanced Outreach	Postcard	700,000
	211 Outbound Call	49,357
July Outreach	Warning Letter	49,337
	Renewal Packet	68,467
	Text Message	13,182
	DFR Outbound Call	13,946
	Email	12,427
	Postcards Utilizing BMV Data	80,242

Data Notes:

- Postcards were sent to all PHE-protected members, who would have lost coverage during the PHE except for the special PHE flexibilities, and 211 Outbound Calls were made to all PHE-protected Fee-for-Service members
- Warning letters are sent to PHE-protected members two months before their redetermination paperwork is due
- Renewal Packets are sent to members who do not qualify for ex parte (auto) renewal over a month before their redetermination paperwork is due
- Text Messages are sent to all members who must return their renewal packets, a month before their packets are due
- Outbound Calls are made and Emails sent to members who have not returned their renewal packets after the official redetermination due date but prior to the end of the renewal month

- Postcards Utilizing BMV Data were sent to members in July 2023 to confirm the address information obtained from the Indiana Bureau of Motor Vehicles (BMV)
- The tables above do not include managed care entity (MCE) outreach, except for the postcards. In January 2023, MCEs sent postcards to PHE-protected members to prompt them to update their contact information. MCEs are also doing monthly outreach to those who receive renewal packets and those who no longer have coverage
- FSSA is also providing hospitals, nursing facilities, and other health care providers with a list of PHE-protected patients/residents to aid in further targeted outreach efforts