

Hoosier Care Connect Health Plan Summary



Contact Information

Member Services: 844-284-1797

TTY/TDD: 711

Website: www.anthem.com/inmedicaid

Hours of Operation

8 a.m.–8 p.m. ET, Monday–Friday

Nurse on Call

24 hours/day, 7 days/week: 844-284-1797

TTY/TDD: 711

Covered Services

Primary care Day-to-day healthcare given by a health care provider.

Acute care Short-term treatment for a severe injury or episode of illness, an urgent medical condition or during recovery from surgery.

Behavioral health Behavioral health and substance abuse services.

Emergency services Service provided to a member after the sudden onset of an emergency medical condition.

Disease management services Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy.

Care management services Help you manage your health conditions.

Pharmacy and Drugs Prescription and some over the counter. *CarelonRx*

Dental Dental screenings, teeth cleaning, fillings, extractions and x-rays. *DentaQuest*

Vision Eye exams, glasses frames and lenses with varying frequency by age. *Superior Vision*

Transportation Free trips to medical appointments and other health-related trips.



Contact Information

Member Services: 877-647-4848

TTY/TDD: 800-743-3333 or 711

Website: www.mhsindiana.com

Hours of Operation

8 a.m.–8 p.m. ET, Monday–Friday

Nurse on Call

24 hours/day, 7 days/week: 877-647-4848

TTY/TDD: 800-743-3333 or 711

Covered Services

Primary care Day-to-day healthcare given by a health care provider.

Acute care Short-term treatment for a severe injury or episode of illness, an urgent medical condition or during recovery from surgery.

Behavioral health Behavioral health and substance abuse services.

Emergency services Service provided to a member after the sudden onset of an emergency medical condition.

Disease management services Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy.

Care management services Help you manage your health conditions.

Pharmacy and Drugs Prescription and some over the counter. *Express Scripts*

Dental Dental screenings, teeth cleaning, fillings, extractions and x-rays. *Envolve Dental*

Vision Eye exams, glasses frames and lenses with varying frequency by age. *Envolve Vision*

Transportation Free trips to medical appointments and other health-related trips. *LCP Transportation*



Contact Information

Member Services: 800-832-4643

TTY/TDD: 711

Website: <https://www.UHCPP.com/IN>

Hours of Operation

8 a.m.–8 p.m. ET, Monday–Friday

Nurse on Call

24 hours/day, 7 days/week: 800-832-4643

TTY/TDD: 711

Covered Services

Primary care Day-to-day healthcare given by a health care provider.

Acute care Short-term treatment for a severe injury or episode of illness, an urgent medical condition or during recovery from surgery.

Behavioral health Behavioral health and substance abuse services.

Emergency services Service provided to a member after the sudden onset of an emergency medical condition.

Disease management services Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy.

Care management services Help you manage your health conditions.

Pharmacy and Drugs Prescription and some over the counter. *Optum Rx*

Dental Dental screenings, teeth cleaning, fillings, extractions and x-rays. *UHC Dental*

Vision Eye exams, glasses frames and lenses with varying frequency by age. *MARCH Vision*

Transportation Free trips to medical appointments and other health-related trips. *LCP Transportation*



Educational Programs and Enhanced Services

Member Rewards Program Earn gift cards and other items when you complete certain preventative care visits.

High School Equivalency/GED Assistance Assistance to help you get your degree or take the GED exam.

Smoking Cessation Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

Boys & Girls Club Membership Boys & Girls Club membership for members ages 5-18.

Healthy Adults Healthy Results Online fitness program and resources, gym membership or home fitness kit, and a 13-week WW® membership.

Asthma and COPD Relief Products Relief products like inhalers, nebulizers, hypoallergenic bedding and HEPA air filters.

Vision Rehabilitation Training For members with visual impairments. Get community- and home-based services to help you stay safely at home.

Healthy Lifestyle Aids Assistive devices like digital scales, lumbar pillows and diabetic supplies.

Healthy Meals Program Healthy meals delivered to your doorstep.

Electronic Communications

Member Portal Online tool available 24 hours a day, 7 days a week to help you find a doctor, view benefits and view a free health library.



Educational Programs and Enhanced Services

Member Rewards Program Earn reward dollars when you complete healthy activities to spend on groceries, household supplies, utilities, phone bills and more.

High School Equivalency/GED Assistance Assistance to help you get your degree or take the GED exam.

Smoking Cessation Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

Caregiving Collaborations™ Support program for caregivers as you care for a loved one.

Enhanced Transportation Unlimited rides to/from: pharmacy after medical appointments, Medicaid appointments and MHS events.

Healthy Meals Healthy, home-delivered meals available to members after a hospital stay.

Live Great Qualified members get \$20 monthly for six months that can be used at Walmart to buy foods designated as "Great for You."

Member Care Grants Supports a healthy lifestyle for members. Ex. gym shoes, gym membership, hypoallergenic bedding, ramp or a gas card.

Added Dental Benefits Adult members, 21 and over, receive 2 dental cleanings each year.

Electronic Communications

Member Portal Online tool available 24 hours a day, 7 days a week to help you find a doctor, view benefits and view a free health library.



Educational Programs and Enhanced Services

Member Rewards Program Earn gift cards and other items when you complete certain preventative care visits.

High School Equivalency/GED Assistance Assistance to help you get your degree or take the GED exam.

Smoking Cessation Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

Fitness Memberships Get free access to fitness centers state-wide, more than 20,000 classes online and a home fitness kit.

Essentials Boxes Take a short survey and we will send out a box of helpful household items and food.

Mom's Meals We send out 14 healthy meals after a hospital stay or to help with a food need short-term.

Doctor Chat Get an online visit 24/7, no appointment needed. You can talk to a medical doctor or mental health specialist.

On My Way This online course helps young adults learn how to become more independent.

Member Support Fund We offer items that help with home safety, vision, weight management, asthma and COPD.

Electronic Communications

Member Portal Online tool available 24 hours a day, 7 days a week to help you find a doctor, view benefits and view a free health library.