Presumptive Eligibility for Inmates

Indiana Health Coverage Programs
DXC Technology
October 2017
Session Objectives

• Qualified Providers
• Member Eligibility Requirements
• Presumptive Eligibility (PE) Process
• Covered Services
• Helpful Tools
• Q&A
Qualified Providers (QPs)
Qualified Providers

The PE for Inmates process allows hospitals that are qualified providers (QPs) for Presumptive Eligibility (PE) to enroll eligible inmates in the Indiana Health Coverage Programs (IHCP) for temporary coverage of authorized inpatient hospitalization services.

Only acute-care hospitals are eligible to complete the PE application for inmates
  • Provider Type 01/ Provider Specialty 010

State requirements:
  • QP must participate in PE Provider Healthcare Portal (Portal) training
  • QP must participate in PE training
  • QP must complete and submit PE QP eligibility attestations using the PE QP enrollment process via the Portal
  • QP must encourage individuals to complete and submit a full Indiana Application for Health Coverage. Only navigators may assist with completing and submitting the application
Qualified Providers

How to become a QP

1. Log into the Portal
Qualified Providers

How to become a QP

2. Access Provider Maintenance
Qualified Providers

How to become a QP

3. Choose Presumptive Eligibility Changes
Qualified Providers

How to become a QP

4. Read the information on the Portal screen
5. Answer the three questions using the radio buttons
6. Provide the name and email of the individual responding to the questions
7. Review the information to be sure it is correct
8. Choose Submit
Qualified Providers

How to become a QP

This completes the process and provides a tracking number.
Qualified Providers

How to become a QP

• The provider receives an automated email notification with the PE QP status

• A Provider Relations Field Consultant will contact the provider within 10 business days to schedule Portal training

• After the Portal training is complete, the Provider Relations Field Consultant activates the PE certification

• The PE QP may then provide Presumptive Eligibility determinations to qualified individuals
Member Eligibility Requirements
Member Eligibility Requirements

Individuals must meet the following requirements

- Be an inmate from a correctional facility operating under the memorandum of understanding or contract with the Indiana Family and Social Services Administration (FSSA)
- Be admitted for inpatient hospitalization
- Be under the age of 65
- NOT be on house arrest
- NOT be pregnant and admitted for labor and delivery
- Meet all other standard PE requirements
PE Application Process
**CAUTION:** The PE member application system is a live production environment. Providers should not create test cases and use the live application for training purposes. Per the provider’s attestation during QP enrollment:

- The organization will not knowingly or intentionally misrepresent client information in order to inappropriately gain presumptive eligibility.

- Providers must not click **SUBMIT** multiple times on one application.

*The PE for Inmates coverage begins on the date that the hospital submits the PE application. This application must be completed before 11:59 p.m. EST on the date of admission. If it is not completed by that time, the inpatient stay may not be covered by Indiana Medicaid.*
PE Application Process

Verify member eligibility
If no active coverage is found for the individual, click the **PE Application** button.
Complete the REQUIRED information indicated by the **RED asterisk**

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<tr>
<th>Identifying Information</th>
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<td>*First Name</td>
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PE Application Process

- *Incarcerated? Yes
- *Indiana Resident?
- *U.S. Citizen?
- *Number of people in family
- *Family Income
- Pending Indiana application for health coverage?
- Health Insurance Coverage (if applicable)?
- Medicare (if applicable)?
- In Foster Care in Indiana on 18th birthday?
- Do you live with at least one child under 18 years of age and are you the main caretaker?

Disclaimer:

I attest that I have been trained to process applications for Presumptive Eligibility (PE).
PE Application Process

• Use the correctional facility’s address and telephone number as the applicant’s home address and telephone number.
• The number of people in the family should always be “1.”
• Select Yes in the “Currently Incarcerated?” field
  – The DOC Facility drop-down menu appears, listing all eligible correctional facilities. To be on the list, the correctional facility must have a signed memorandum of understanding (MOU) or contract with the Indiana FSSA. Select the inmate’s correctional facility from the drop-down menu.
• Complete the rest of the application, according to normal procedures.

If the incarcerated individual meets all the eligibility requirements, he or she will be enrolled in the Medicaid Inpatient Hospital Services Only benefit plan.
PE Application Process

- This coverage will be effective for up to one year or until the offender is released, whichever is sooner.
  - If an individual remains incarcerated beyond 12 months, he or she may reapply for coverage through the PE for Inmates process.
- These individuals must also complete an *Indiana Application for Health Coverage* to retain inpatient benefits.
  - Individuals who complete applications and are found eligible will be covered for 12 months from the PE determination date under the *Medicaid Inpatient Hospital Services Only* benefit plan.
- If the inmate does not complete an *Indiana Application for Health Coverage*, his or her presumptive eligibility coverage will end on the last day of the month following the month in which the individual was found presumptively eligible.
Covered Services
Covered Services

Inmates enrolled through the PE process will not receive a standard benefits package; rather, inmates are eligible for Medicaid inpatient hospital services only.

• PE for Inmates applies only to Medicaid-covered inpatient hospital care; it does not cover:
  ✓ Emergency room (ER) services, ER observation, or outpatient care, unless the services provided result in an inpatient admission
  ✓ Transportation that occurs before admission or after discharge
  ✓ Medications or durable medical equipment that are provided before inpatient admission or after discharge
Covered Services

Services rendered to individuals covered under *Medicaid Inpatient Hospital Services Only* (through the PE for Inmates process) will be reimbursed through the fee-for-service (FFS) delivery system at FFS rates.

- Claims for PE services are submitted with the member’s PE ID, which starts with a “6” (except when an IHCP Member ID already existed for that individual due to previous coverage, in which case, the existing Member ID is used).
Helpful Tools

- IHCP website at indianamedicaid.com
  - *IHCP Provider Reference Modules*
  - *Medical Policy Manual*
- Customer Assistance
  - 1-800-457-4584
- Provider Relations Field Consultants
  - [indianamedicaid.com > Provider Home page > Contact Us](indianamedicaid.com)
- Written Correspondence
  - DXC Technology Provider Written Correspondence
    P.O. Box 7263
    Indianapolis, In 46207-7263
- Secure correspondence via the Provider Healthcare Portal
Questions