



INSTRUCTIONS FOR PROVIDER ENROLLMENT AND CREDENTIALING WITH IHCP MANAGED CARE ENTITIES

To enroll as a provider with one or more of the managed care entities (MCEs) administering Hoosier Healthwise, Healthy Indiana Plan (HIP), and Hoosier Care Connect, you must first be enrolled as a provider with the Indiana Health Coverage Programs (IHCP). See the [Become a Provider](#) page at in.gov/medicaid/providers for an explanation of that process and to access application packets.

IHCP providers wishing to enroll with one or more of the MCEs must complete the following enrollment and credentialing process. **All applicable forms must be completed and submitted to each of the MCEs with which you want to enroll.**

PRACTITIONERS

Practitioner Enrollment: You must complete the [IHCP MCE Practitioner Enrollment Form](#). A separate enrollment must be completed and submitted to each of the MCEs with which you want to enroll.

Practitioner Credentialing: The State requires that you establish a universal credentialing application through the Council for Affordable Quality Healthcare (CAQH). CAQH is a credentialing data warehouse that allows you to keep all your credentialing information in a central location. This information can be accessed by a variety of credentialing entities and can save you time when seeking participation with multiple health plans.

- If you currently participate in CAQH, please add the IHCP MCEs with which you want to enroll as authorized plans with CAQH, giving permission for the MCE to print your CAQH application.
- If you do not currently participate in CAQH, you must complete a CAQH application to establish your universal credentialing database. Go to the [CAQH application](#) page at solutions.caqh.org to complete the application online. Please add the IHCP MCEs with which you want to enroll as authorized plans with CAQH, giving permission for the MCEs to print your CAQH application.

OTHER PROVIDERS

Facilities such as hospitals, home health agencies, and providers other than practitioners are not eligible to participate in CAQH. Therefore, to complete the enrollment and credentialing process, these providers must fill out the [IHCP MCE Hospital/Ancillary Provider Enrollment and Credentialing Form](#). The required documentation outlined on the form must be attached. A separate form with attachments must be completed and submitted to each of the MCEs with which the provider wants to enroll.

QUESTIONS

If you have questions about the enrollment or credentialing process, please contact the appropriate MCE at:

Anthem

Telephone: 1-800-455-6805
anthem.com

CareSource

Telephone: 1-844-607-2831
caresource.com

MDwise

Telephone: 1-800-356-1204
mdwise.org

Managed Health Services

Telephone: 1-877-647-4848
mhsindiana.com

UnitedHealthcare

Telephone: 1-866-686-9332
UHCprovider.com/INcommunityplan