



INSTRUCTIONS FOR PROVIDER ENROLLMENT AND CREDENTIALING WITH IHCP MANAGED CARE ENTITIES

To enroll as a provider with one or more of the managed care entities (MCEs) administering Healthy Indiana Plan (HIP), Hoosier Healthwise, Hoosier Care Connect and Indiana PathWays for Aging, you must first be enrolled as a provider with the Indiana Health Coverage Programs (IHCP). See the [Complete an IHCP Provider Enrollment Application](#) webpage at in.gov/medicaid/providers for an explanation of that process.

IHCP providers wishing to enroll with one or more of the MCEs must complete the following enrollment and credentialing process. **All applicable forms must be completed and submitted to each of the MCEs with which you want to enroll.**

HCBS WAIVER PROVIDERS

If you are an Aged and Disabled (A&D) Waiver provider and would like to provide these same Home- and Community-Based Services (HCBS) to PathWays members, you must complete the [IHCP MCE Enrollment Form for HCBS Waiver Providers](#). A separate form must be completed and submitted to each of the MCEs with which you want to enroll.

Note: IHCP enrollment as an A&D Waiver Provider requires certification with the Indiana Family and Social Services Administration (FSSA).

PRACTITIONERS (Excluding HCBS Waiver Providers)

Practitioner Enrollment: You must complete the [IHCP MCE Practitioner Enrollment Form](#) to enroll with an MCE to provide services to members of IHCP managed care programs. A separate form must be completed and submitted to each of the MCEs with which you want to enroll.

Practitioner Credentialing: The IHCP requires that you establish a universal credentialing registration through the Council for Affordable Quality Healthcare (CAQH). The CAQH is a credentialing data warehouse that allows you to keep all your credentialing information in a central location. This information can be accessed by a variety of credentialing entities and can save you time when seeking participation with multiple health plans.

- If you currently participate in the CAQH, please add the IHCP MCEs with which you want to enroll as authorized plans with the CAQH, giving permission for the MCE to print your CAQH registration.
- If you do not currently participate in the CAQH, you must register an account and complete a CAQH ProView profile. Go to the [CAQH registration](#) page at proview.caqh.org for more information and to complete the process. Please add the IHCP MCEs with which you want to enroll as authorized plans with the CAQH, giving permission for the MCEs to print your CAQH registration.

OTHER PROVIDERS

Providers other than individual practitioners and HCBS waiver providers – including facilities such as hospitals and home health agencies – are not eligible to participate in the CAQH. Therefore, to complete the MCE enrollment and credentialing process, these providers must fill out the [IHCP MCE Hospital/Ancillary Provider Enrollment and Credentialing Form](#). The required documentation outlined on the form must be attached. A separate form with attachments must be completed and submitted to each of the MCEs with which the provider wants to enroll.

QUESTIONS

If you have questions about the enrollment or credentialing process, please contact the appropriate MCE.

MCE	Telephone	Website	HIP	Hoosier Care Connect	Hoosier Healthwise	PathWays
Anthem	844-284-1798	anthem.com	X	X	X	X
CareSource	844-607-2831	caresource.com	X		X	
Humana	866-274-5888	humana.com				X
Managed Health Services	877-647-4848	mhsindiana.com	X	X	X	
UnitedHealthcare	877-610-9785	UHCprovider.com/INcommunityplan		X		X