



Hoosier Healthwise Health Plan Summary



Contact Information

Member Services:

1-866-408-6131

Pharmacy:

1-866-408-6131

Hospitals:

www.anthem.com

Provider Services:

1-866-408-6132

Specialists – Other Providers

1-866-408-6132

TTY/TDD:

1-866-408-7188

Hours of Operation

8:00 a.m. – 8:00 p.m. Monday – Friday

For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours / day – 7 days / week

1-866-800-8780

TTY/TDD: 1-800-368-4424

Ride Services

1-800-508-7230

TTY/TDD: 1-866-910-1603

Hoosier Healthwise covers 20 one-way rides to doctor visits each year.

Website

www.anthem.com

Co-pays

Package C: Ambulance – \$10

Drugs \$3 generic/\$10 brand-name

Package P: No copays



Contact Information

Member Services:

1-844-607-2829

Pharmacy:

1-844-607-2829

Hospitals:

1-844-607-2829

Provider Services:

1-844-607-2829

Specialists – Other Providers:

1-844-607-2829

TTY/TDD:

1-800-743-3333

Hours of Operation

8:00 a.m. – 8:00 p.m. Monday – Friday

For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours / day – 7 days / week

1-844-206-5947

Ride Services

1-800-508-7230

TTY/TDD: 1-844-607-2829

Hoosier Healthwise covers 20 one-way rides to doctor visits each year.

Website

www.CareSource.com

Co-pays

Package C: Ambulance – \$10

Drugs \$3 generic/\$10 brand-name

Package P: No copays



Contact Information

Member Services:

1-877-647-4848

Pharmacy:

1-877-647-4848

Hospitals:

www.mhsindiana.com

Provider Services:

1-877-647-4848

Specialists – Other Providers:

1-877-647-4848

TTY/TDD:

1-800-743-3333

Hours of Operation

8:00 a.m. – 8:00 p.m. Monday – Friday

For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours / day – 7 days / week

1-877-647-4848

Ride Services

1-877-647-4848

TTY/TDD: 1-800-743-3333

MHS covers unlimited rides to and from doctor visits, to the pharmacy immediately following a doctor visit and to reenrollment appointments. CHIP members receive emergency transportation services only.

Website

www.mhsindiana.com

Co-pays

Package C: Ambulance – \$10

Drugs \$3 generic/\$10 brand-name

Package P: No copays



Contact Information

Member Services:

1-800-356-1204 or 317-630-2831

Pharmacy:

1-800-356-1204 or 317-630-2831

Hospitals:

www.mdwise.org

Provider Services:

1-800-356-1204 or 317-630-2831

Specialists – Other Providers:

1-800-356-1204

TTY/TDD:

1-800-743-3333 or 317-630-2831

Hours of Operation

8:00 a.m. – 8:00 p.m. Monday – Friday

For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours / day – 7 days / week

1-800-356-1204 Option 4

Ride Services

1-800-356-1204 or 317-630-2831

TTY/TDD: 1-800-743-3333

Hoosier Healthwise covers 20 one-way rides to doctor visits each year.

Website

www.mdwise.org

Co-pays

Package C: Ambulance – \$10

Drugs \$3 generic/\$10 brand-name

Package P: No copays



Case Management Services

We help you get the right health care services at the right time.

Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, bipolar disorder, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure (CHF), coronary artery disease (CAD), diabetes, hepatitis C, HIV/AIDS, hypertension, major depressive disorder, schizophrenia, substance abuse disorder (SUD)

Educational Programs and Enhanced Services

Our local Community Resource Centers

Visit Anthem.com for locations.

New Baby New Life Rewards and support for pregnant members.

Blue Ticket to Health Team up with the Indianapolis Colts and Anthem to get your well visit.

Boys and Girls Club Join at no cost.

Exercise kits At no cost with a case manager referral.

Health survey at Walmart® On-the-spot rewards for taking the survey.

Smoking cessation Programs to help you quit for good.

Allergy relief bedding At no cost with a case manager referral.

Pregnancy tests At no cost.

Dental hygiene kits At no cost.

Community health workers In-person help.

GED assistance Helping you get your degree.

Preventive care services Diabetic retinal eye exam reminders, health and wellness checkups, mammograms, cancer screens, vaccinations, family planning, and many other services to help members stay their healthiest.



Case Management Services

We help you get the right health care services at the right time.

Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, behavioral health management, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure, coronary artery disease, depression, diabetes, hepatitis C, HIV/AIDS, hypertension and hyperlipidemia, pediatric and adolescent disease management, pregnancy

Educational Programs and Enhanced Services

CareSource Life Services Assistance with training skills, job counseling and placement to aid employment efforts (JobConnect). Includes rides to and from JobConnect coaching and training sessions.

Online wellness and disease management programs

Instructional programs on a variety of topics

Women and Infants health care management program

Includes enhanced services and programs below:

- **Quit for Two** Helps you stop smoking during and after pregnancy, with incentives.
- **Baby Basics** Month-by-month guide to a healthy pregnancy.
- **Babies First** Member rewards program that encourages timely prenatal, postpartum and well-baby care.
- **Every Little Step** Prenatal, postpartum and toddler gift boxes that include education materials and various samples.
- **Care4Moms** Free mobile phone application (app) to help pregnant women learn about pregnancy, choose an OB-GYN, and connect to a 24-hour nurse advice line. When you answer a few easy questions, the app becomes a personal healthy pregnancy tool.
- **Text4Babies** Members get up to three weekly text messages, tailored to where you are in your pregnancy.

Free pregnancy tests Free pregnancy tests for members who consult with a pharmacist.

Medication therapy management Complete medication reviews so pharmacists can use your profile and history to help you get the right treatment.

Free Boys and Girls Club memberships (ages 6–18)

Free Girl Scout memberships (grades K–8)



Case Management Services

We help you get the right health care services at the right time.

Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, behavioral health or depression, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure (CHF), coronary artery disease, diabetes, hepatitis C, hypertension, lead, HIV/AIDS, pregnancy and more

Educational Programs and Enhanced Services

MemberConnections® Explains your health coverage and connects you to other community resources.

CentAccount Healthy Rewards Members' healthy choices earn rewards that can be used at Walmart, Meijer, CVS, Rite Aid, Dollar General and Family Dollar to buy things like healthy groceries, baby items, clothing and over-the-counter medicines.

Connections Plus® and **SafeLink programs** Gives you a cell phone with free minutes and unlimited texting.

Children with Special Needs program Offers a dedicated team of MHS doctors, nurses, social workers and care coordinators, specializing in the healthcare needs of children.

First Year of Life Matches new moms with a nurse care manager to answer questions and help make sure babies are growing to be healthy and strong.

Indiana Quitline Gives you free tools to stop using tobacco as well as earn CentAccount rewards for participation. Learn about ways to quit through our joint social media campaign on Facebook, Twitter and our blog.

Start Smart for Your Baby® and **Special Deliveries** Connects pregnant members with an OB nurse care manager to help members have healthy pregnancies and earn additional CentAccount Healthy Rewards.

Website and secure member portal Complete the Health Needs Screening, see benefit information, choose a doctor or have a secure Live Chat to get questions answered quickly.



Case Management Services

We help you get the right health care services at the right time.

Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure, coronary artery disease, depression, diabetes, hepatitis C, HIV/AIDS, hypertension, post-traumatic stress disorder (PTSD), pregnancy, schizophrenia, tobacco cessation

Educational Programs and Enhanced Services

SMOKE-free Helps you stop smoking or chewing tobacco.

WEIGHTwise Helps you lose or gain weight, or stay at a healthy weight.

HELPlink Helps answer your questions about health, school, community services, and family problems.

WELLNESSchats Offers events to help you learn about good health.

BLUEBELLEbeginnings Gives you important information about pregnancy and motherhood and a free gift for your baby.

MS. BLUEBELLE'S club for kids Offers special activities and mailings to help your kids make healthy choices.

TEENconnect Helps pre-teens and teens get more involved in being healthy.

MDwise Rewards program Gives you points and rewards for activities such as getting your yearly physical.

myMDwise member portal Lets you view your account information online.

Health survey Help us help you. Complete a survey at MDwise.org or call us.

Special programs Help you and your family stay healthy.