



Hoosier Healthwise Health Plan Summary



Contact Information

Member Services: 866-408-6131
Pharmacy: 866-408-6131
Hospitals: www.anthem.com
Provider Services: 866-408-6132
Specialists – Other Providers: 866-408-6132
TTY/TDD: 866-408-7188

Hours of Operation

8 a.m. to 8 p.m. Monday–Friday
For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours/day – 7 days/week: 866-800-8780
TTY/TDD: 800-368-4424

Ride Services

844-772-6632 (TTY 866-288-3133) Anthem Hoosier Healthwise covers unlimited rides non-emergency rides up to 50 miles each way to covered services each year.

Website:

www.anthem.com

Co-Pays

Package C: Ambulance – \$10 Drugs \$3 generic/\$10 brand-name
Package P: No copays

Case Management Services

We help you get the right health care services at the right time.



Contact Information

Member Services: 844-607-2829
Pharmacy: 844-607-2829
Hospitals: 844-607-2829
Provider Services: 844-607-2829
Specialists – Other Providers: 844-607-2829
TTY/TDD: 800-743-3333

Hours of Operation

8 a.m. to 8 p.m. Eastern Time, Monday–Friday
For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours/day – 7 days/week: 844-206-5947

Ride Services

1-800-508-7230
TTY/TDD: 1-844-607-2829
Hoosier Healthwise covers 20 one-way rides to doctor visits each year.

Website

www.CareSource.com

Co-pays

Package C: Ambulance – \$10 Drugs \$3 generic/\$10 brand-name
Package P: No copays

Case Management Services

We help you get the right health care services at the right time.



Contact Information

Member Services: 877-647-4848
Pharmacy: 877-647-4848
Hospitals: www.mhsindiana.com
Provider Services: 877-647-4848
Specialists – Other Providers: 877-647-4848
TTY/TDD: 800-743-3333

Hours of Operation:

Member and Provider Services:
8 a.m. to 8 p.m. Eastern Time, Monday–Friday

Referrals and Authorizations:

8 a.m. to 5 p.m., closed for lunch from Noon to 1 p.m. Eastern Time

MHS Disease Management:

8:30 a.m. to 5 p.m. Eastern Time. After hours, you can leave a message.

Nurse on-call

24 hours/day – 7 days/week: 877-647-4848

Ride Services

877-647-4848
TTY/TDD: 800-743-3333
MHS covers unlimited rides to and from doctor visits, to the pharmacy immediately following a doctor visit and to reenrollment appointments. CHIP members receive emergency transportation services only.

Website

www.mhsindiana.com

Co-pays

Package C: Ambulance – \$10 drugs, \$3 generic/\$10 brand-name
Package P: No copays

Case Management Services

We help you get the right health care services at the right time.



Contact Information

Member Services: 800-356-1204 or 317-630-2831
Pharmacy: 800-356-1204 or 317-630-2831
Hospitals: www.mdwise.org
Provider Services: 800-356-1204 or 317-630-2831
Specialists – Other Providers: 800-356-1204
TTY/TDD: 800-743-3333 or 317-630-2831

Hours of Operation:

8 a.m. to 8 p.m. Eastern Time, Monday–Friday
For non-urgent calls, you can leave a message after hours. We will return your call the next business day.

Nurse on-call

24 hours / day – 7 days / week: 800-356-1204 Option 4

Ride Services

800-356-1204 or 317-630-2831
TTY/TDD: 800-743-3333
Hoosier Healthwise covers 20 one-way rides to doctor visits each year.

Website

www.mdwise.org

Co-pays

Package C: Ambulance – \$10, Drugs: \$3 generic/\$10 brand-name
Package P: No copays

Case Management Services

We help you get the right health care services at the right time.



Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, bipolar disorder, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure (CHF), coronary artery disease (CAD), diabetes, hepatitis C, HIV/AIDS, hypertension, major depressive disorder, schizophrenia, substance abuse disorder (SUD), pregnancy and more

Educational Programs and Enhanced Services

Anthem rewards earn gift cards when you complete a health survey and certain preventive care visits.

Blue Ticket to Health Team up with the **Indianapolis Colts** and Anthem to get your well visit and win prizes.

New Baby New Life Rewards and support for pregnant members.

Boys and Girls Club memberships at no cost for ages 5–18 in grades K–12.

Allergy relief bedding or air filter At no cost with a case manager referral.

Health and wellness magazines at no cost.

Quitline – Kick the smoking habit programs to help you quit for good, including the Indiana Quitline (1-800-QUIT-NOW)

SafeLink cell phone with free smartphone, 1000 minutes a month, free data, unlimited texting, plus one-time bonus of 200 minutes.

Personal hygiene kits at no cost for youth or adults.

Pregnancy tests at no cost for members who consult with a pharmacist at select pharmacies.

Community health workers in-person help.

Home delivered meals after you have surgery or have a baby in the NICU

Secure member website features a member portal, free health library, and benefits, wellness, and information to help you find a doctor.

Email, texts and app options to keep you updated on member, educational, health and community outreach information.



Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, behavioral health management, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure, coronary artery disease, depression, diabetes, hepatitis C, HIV/AIDS, hypertension and hyperlipidemia, pediatric and adolescent disease management, pregnancy

Educational Programs and Enhanced Services

CareSource Life Services Assistance with training skills, job counseling and placement to aid employment efforts (JobConnect). Includes rides to and from JobConnect coaching and training sessions.

Online wellness and disease management programs Instructional programs on a variety of topics

Women and Infants health care management program includes enhanced services and programs below:

Quit for Two helps you stop smoking during and after pregnancy, with incentives

Baby Basics month-by-month guide to a healthy pregnancy.

Babies First member rewards program that encourages timely prenatal, postpartum and well-baby care.

Every Little Step prenatal, postpartum and toddler gift boxes that include education materials and various samples.

Care4Moms Free mobile phone application (app) to help pregnant women learn about pregnancy, choose an OB-GYN, and connect to a 24-hour nurse advice line. When you answer a few easy questions, the app becomes a personal healthy pregnancy tool.

Text4Babies members get up to three weekly text messages, tailored to where you are in your pregnancy.

Free pregnancy tests Free pregnancy tests for members who consult with a pharmacist.

Medication therapy management Complete medication reviews so pharmacists can use your profile and history to help you get the right treatment.

Free Boys and Girls Club memberships (ages 6–18)

Free Girl Scout memberships (grades K–8)



Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, behavioral health or depression, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure (CHF), coronary artery disease, diabetes, hepatitis C, hypertension, lead, HIV/AIDS, pregnancy and more

Educational Programs and Enhanced Services

MemberConnections® Explains your health coverage and connects you to other community resources.

CentAccount Healthy Rewards members' healthy choices earn rewards that can be used at Walmart, Meijer, CVS, Rite Aid, Dollar General and Family Dollar to buy things like healthy groceries, baby items, clothing and over-the-counter medicines.

Connections Plus® and SafeLink programs gives you a cell phone with free minutes and unlimited texting.

Children with Special Needs program offers a dedicated team of MHS doctors, nurses, social workers and care coordinators, specializing in the healthcare needs of children.

First Year of Life matches new moms with a nurse care manager to answer questions and help make sure babies are growing to be healthy and strong.

Indiana Quitline gives you free tools to stop using tobacco as well as earn CentAccount rewards for participation. Learn about ways to quit through our joint social media campaign on Facebook, Twitter and our blog.

Start Smart for Your Baby® and **Special Deliveries** connects pregnant members with an OB nurse care manager to help members have healthy pregnancies and earn additional CentAccount Healthy Rewards.

Website and secure member portal Complete the Health Needs Screening, see benefit information, choose a doctor or have a secure Live Chat to get questions answered quickly.



Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure, coronary artery disease, depression, diabetes, hepatitis C, HIV/AIDS, hypertension, post-traumatic stress disorder (PTSD), pregnancy, schizophrenia, tobacco cessation

Educational Programs and Enhanced Services

SMOKE-free helps you stop smoking or chewing tobacco.

WEIGHTwise helps you lose or gain weight, or stay at a healthy weight.

HELPlink helps answer your questions about health, school, community services, and family problems.

WELLNESSchats offers events to help you learn about good health.

BLUEBELLEbeginnings gives you important information about pregnancy and motherhood and a free gift for your baby.

MS. BLUEBELLE'S club for kids offers special activities and mailings to help your kids make healthy choices.

TEENconnect helps pre-teens and teens get more involved in being healthy.

MDwise Rewards program gives you points and rewards for activities such as getting your yearly physical.

myMDwise member portal lets you view your account information online.

Health survey Help us help you. Complete a survey at MDwise.org or call us.

Special programs Help you and your family stay healthy.