

# FSSA - IHCP Moving Forward

**Indiana Family and Social Services  
Office of Medicaid Planning and Policy  
October 15-17, 2019**



# OLD FSSA Mission and Vision

## Old FSSA Vision

- To become a high performance, integrated and interdependent agency, leveraging its resources across the continuum of services we provide in order to reliably and consistently serve our customers while acting as astute stewards of the state and federal money provided to us.

## Old FSSA Mission

- To develop, finance and compassionately administer programs to provide healthcare and other social services to Hoosiers in need in order to enable them to achieve healthy, self-sufficient and productive lives.



# New FSSA Vision & Mission

## New FSSA Vision

- **All Hoosiers live in fully engaged communities and reach their greatest emotional, mental and physical well-being.**

## New FSSA Mission

- **To compassionately serve Hoosiers of all ages and connect them with social services, health care and their communities.**



# OMPP New Vision & Mission

## New OMPP Vision:

- **Building programs and processes that enable Hoosiers to live in fully engaged communities and reach their greatest emotional, mental and physical well-being.**

## New OMPP Mission:

- **To support Hoosiers' greatest well-being with effective and efficient programs, remarkable collaborations, measurable impact on individuals and communities, and an energized staff that is fully engaged with this mission.**



# OMPP Vision & Mission Cont'd: The Goal

**To achieve this vision and mission,  
OMPP advances this goal:**

**Collaborate to improve member and  
provider experience**



# OMPP Vision & Mission Cont'd: The 4 Strategies

- 1) Promoting long-term sustainability of the program that ensures access**
  - **LTSS Aging in Community Reform Workgroups**
  - **SUD waiver and upcoming SMI waiver**
  - **HIP extension, addition of GTW and HIP Workforce Bridge**
  - **HCBS rate methodology project**



# OMPP Vision & Mission Cont'd: The 4 Strategies

## 2) Advancing health outcomes

- Community Health Worker roll-out and expansion/promotion
- Collaboration with ISDH on OB Navigator program
- DOC collaboration on transitions out of incarceration
- FSSA Healthy Opportunities Office



# OMPP Vision & Mission Cont'd: The 4 Strategies

## 3) Increasing efficiency and reducing administrative burden

- Enhancing OMPP Provider Services Team, including enhanced outreach – feedback welcome.
- Program Integrity webinars/education/training
- **Workflow projects on retro-eligibility, ED claims, etc.**
- Ongoing Medicaid managed care maturity efforts
  - Quality reporting website
  - Expanded expertise and engagement at OMPP
  - Looking at prior authorization criteria



# OMPP Vision & Mission Cont'd: The 4 Strategies

## 4) Investing in team members

- Connect to Purpose initiative

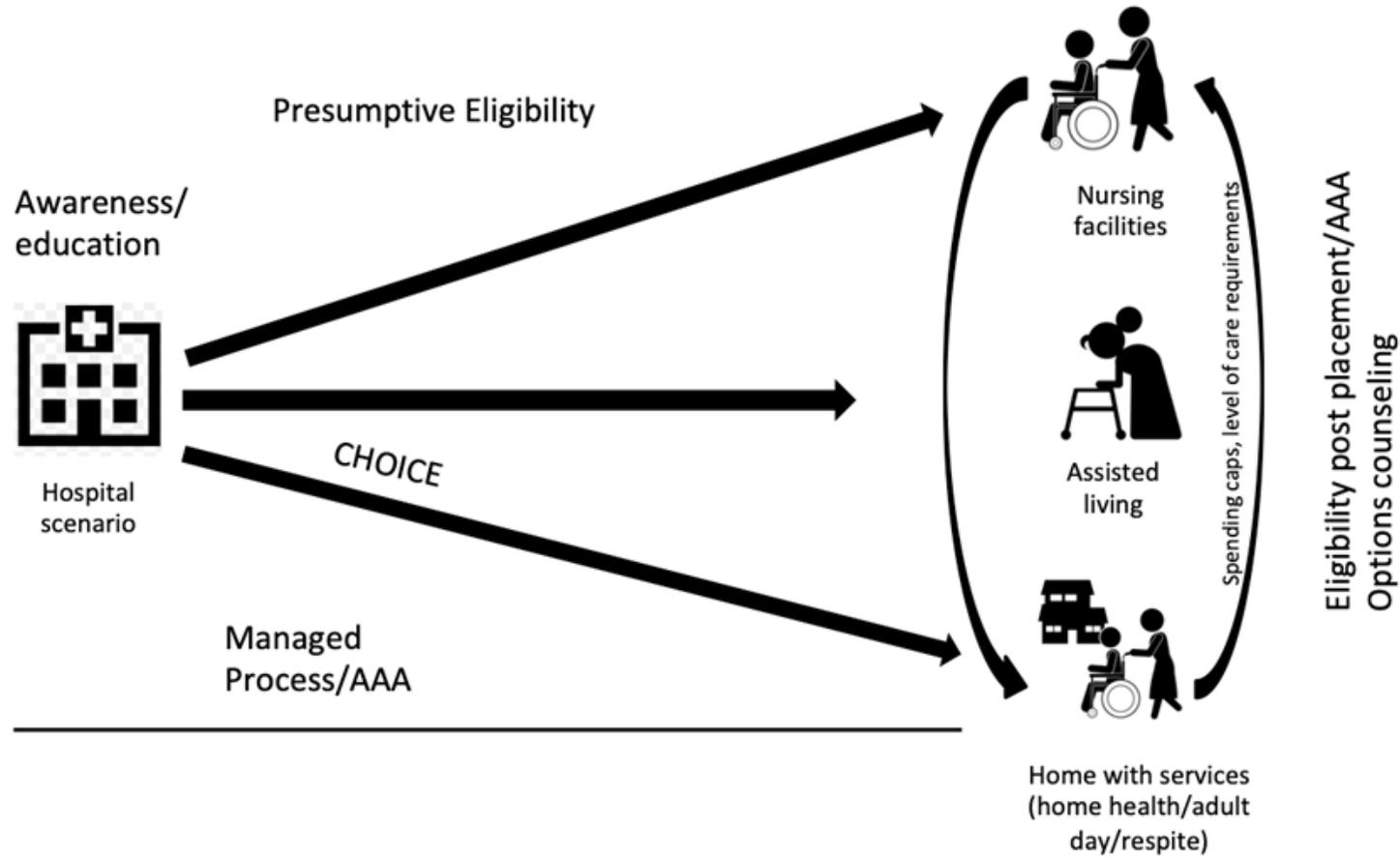


# OMPP Workflow Items

- **Adult Presumptive Eligibility moved from managed care to fee for service (FFS) effective January 1, 2019**
- **Initial Fast Track Notification Form**



Future State – Aging in Community  
Goal: Members transition to services in 48 hours.



# Serious Mental Illness (SMI) Waiver

## Current State:

- **Current §1115 waiver permits reimbursement for stays in an IMD for substance use disorder**
- **Managed care entities (MCEs) may also elect to reimburse for short-term stays for serious mental illness (SMI)**
- **FSSA reimbursing for IMD stays for presumptively eligible enrollees with 100% state funds**
- **Reimbursement not available for fee-for-service enrollees between the ages of 21-64**



# Serious Mental Illness (SMI) Waiver

Plus SUD  
waiver and  
SUD Provider  
Capacity  
Grant!

## Proposed Future State:

- Reimbursement for short-term acute inpatient stays in an IMD for all Medicaid enrollees between 21-64
- Short term stays are defined as 15 days or less
  - Based on medical necessity
  - Not a “hard stop”
  - Federal requirement for 30 day statewide average length of stay
- Ensures comparable access to IMDs for enrollees regardless of managed care or fee-for-service enrollment



# HIP Workforce Bridge

- **Gateway to Work will increase employment and education for HIP members**
  - HIP members will have increased income and will need to transition to commercial coverage
  - HIP members face cost related barriers when transitioning to commercial coverage
- **The HIP Workforce Bridge seeks to address the cost barrier and reduce the benefit cliff for HIP members**
  - Supports member successful transition to commercial coverage reducing churn back to Medicaid
  - Promotes sustained economic mobility over the long-term



# HCBS Rate Methodology

## Medicaid HCBS Programs

- Medicaid HCBS programs provide alternatives to institutional settings for older adults, people who have a physical, intellectual or developmental disability, and individuals who suffer from serious emotional disturbance, mental illness or substance use disorder
- **Help people remain in or return to their own homes and other community settings such apartments, assisted living or adult family care settings**
- Are intended to assist individuals to be as independent as possible while maintaining a safe environment
- **Are less costly than institutions**
- Require individuals to meet Medicaid guidelines and HCBS program-specific eligibility guidelines

Lead Agency	HCBS Program	Number of Participants	2018 Annual HCBS Expenditures
Division of Aging	Aged & Disabled Waiver	18,826	\$293.3M
	Traumatic Brain Injury Waiver	172	\$4.7M
Division of Mental Health and Addiction	Adult Mental Health Habilitation	25	\$0.7M
	Behavioral and Primary Healthcare Coordination	3,004	\$0.8M
	Child Mental Health Wraparound	789	\$9.5M
Division of Disabilities and Rehabilitative Services	Community Integration and Habilitation Waiver	9,225	\$692.8M
	Family Supports Waiver	18,353	\$158.5M
<b>Total</b>	<b>HCBS Programs</b>	<b>50,394</b>	<b>\$1,160.3M</b>

Note: Participants and expenditures based on the December 2018 Medicaid Forecast update using data through September 2018.



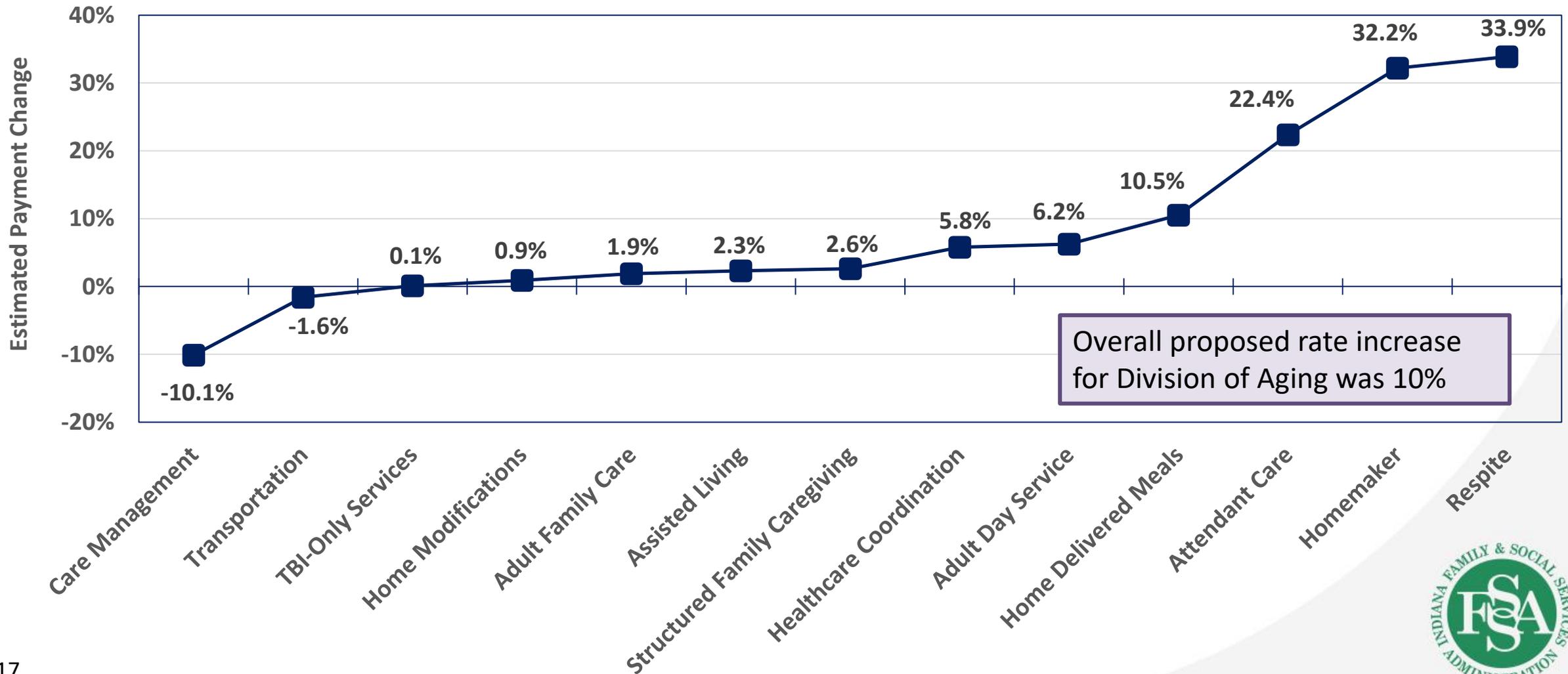
# HCBS Rate Methodology

To develop HCBS rate methodologies that comply with Centers for Medicare and Medicaid Services (CMS) rules and achieve the following:

- 1. Alignment and Transparency** - bring continuity and alignment across the rate methodologies and rates in each program, providing a consistent framework
- 2. Sustainability** - facilitate adequate participant access to services, as required by CMS and be sustainable under the FSSA budget and operations
- 3. Promotion of Person-Centeredness and Value-Based Purchasing** - striving to align provider and participant incentives to achieve access to person-centered services, encourage appropriate utilization, and drive healthy outcomes for all HCBS program participants



# Division of Aging: Estimated Rate Impact by Service



# FSSA Office of Healthy Opportunities

- **Because good health begins where we live, learn, work and play.**
- **FSSA employee awareness campaign launching 3/19.**
- **Two-year program that will:**
  - Build social determinants of health awareness.
  - Educate associates how to recognize, identify and assist with addressing social context issues.
  - Develop an intentional focus on social determinants of health.



# Healthy Opportunities: OMPP Context

## Medicaid Members

1.4 million members; \$11 billion expenditures

- 650,000 children
- 400,000 adults
- 40,000 pregnant women
- 100,000 seniors
- 210,000 people with disabilities
- 110,000 dual eligible
- 26,000 ex-offenders



# Healthy Opportunities: OMPP Context

## Enrollment by Delivery System

### Managed Care

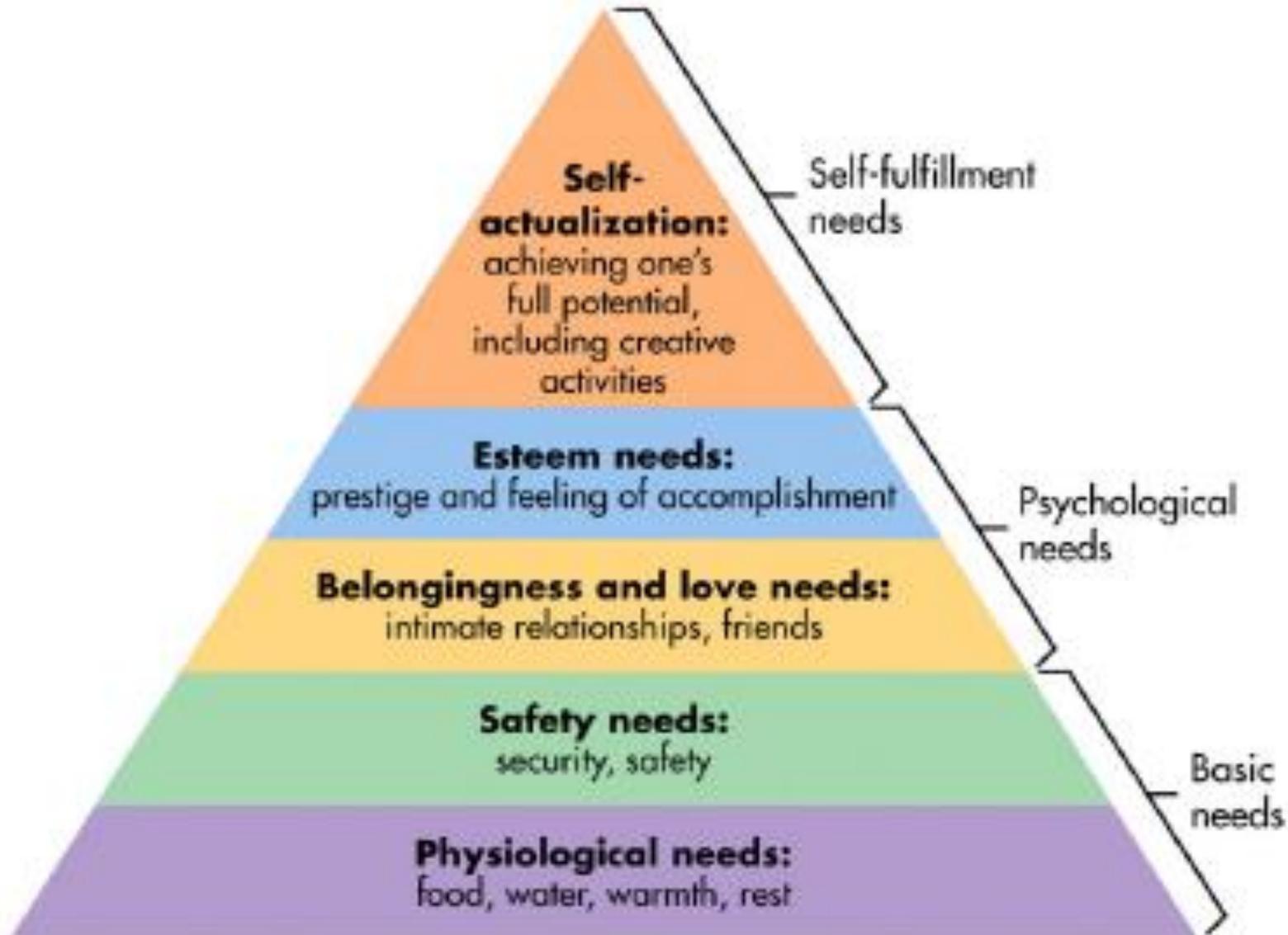
1.1 million members  
Medicaid/CHIP Children  
Pregnant Women  
Parent/Caretakers  
Expansion adults  
Aged, Blind and Disabled in  
community  
Foster Children (voluntary)

### Fee-for-Service

300,000 members  
Dual eligible and Medicare  
Savings Programs  
Nursing home residents  
Limited benefit categories  
HCBS Waiver recipients  
Foster Children



# Maslow's Hierarchy of Needs



# Good Health Is More Than Medicine



# Social Risk Assessment

Healthy Opportunities Assessment Tool	Yes / No / NA
In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	
In the last 12 months, has your utility company shut off your service for not paying your bills?	
Are you worried that in the next 2 months, you may not have stable housing?	
Do problems getting child care make it difficult for you to work or study? (leave blank if you do not have children)	
In the last 12 months, have you needed to see a doctor but could not because of cost?	
In the last 12 months, have you ever had to go without health care because you didn't have a way to get there?	
Do you ever need help reading hospital materials?	
Are you afraid you might be hurt in your apartment building or house?	
During the last 4 weeks, have you been actively looking for work?	
In the last 12 months, other than household activities or work, do you engage in moderate exercise (walking fast, jogging, swimming, biking or weight lifting) at least three times per week?	





# Common Wealth Fund 2019

## Ranking Highlights

	2019 RANK	CHANGE FROM BASELINE
Overall Ranking	36	+4
Access and Affordability	27	+3
Prevention and Treatment	34	+11
Avoidable Hospital Use and Cost	36	+4
Healthy Lives	41	0
Disparity	43	+3
Medicaid Expansion	Yes	



# Session Survey - Tuesday

Please use the QR code or the weblink below to complete a survey about the session you just attended. Each session has a unique survey so be sure to complete the appropriate one for each session you attend. We will be taking your feedback from this survey to improve future IHCP events.



<https://tinyurl.com/fssa1069>

# Session Survey - Wednesday

Please use the QR code or the weblink below to complete a survey about the session you just attended. Each session has a unique survey so be sure to complete the appropriate one for each session you attend. We will be taking your feedback from this survey to improve future IHCP events.



<https://tinyurl.com/fssa1075>

# Session Survey - Thursday

Please use the QR code or the weblink below to complete a survey about the session you just attended. Each session has a unique survey so be sure to complete the appropriate one for each session you attend. We will be taking your feedback from this survey to improve future IHCP events.



<https://tinyurl.com/fssa1082>