



Hoosier Care Connect Health Plan Summary

Website Features member portal, free health library, benefit, wellness and provider information	www.anthem.com/inmedicaid	www.mhsindiana.com	www.uhcommunityplan.com/in
Member services 8 a.m.–8 p.m. Monday–Friday For non-urgent calls, you can leave a message after hours	844-284-1797 TTY/ TDD: 866-408-7188	877-647-4848 TTY/ TDD: 800-743-3333	800-832-4643 TTY/TDD 711
Nurse on call 24 hours / day, 7 days / week	866-800-8780 TTY/ TDD: 800-368-4424	877-647-4848	866-801-4407 TTY/TDD 711
Covered services <i>This symbol ● means the plan offers the service</i>			
Primary care	●	●	●
Acute care	●	●	●
Drugs Prescription and some over-the-counter	●	●	●
Behavioral health	●	●	●
Emergency services	●	●	●
Dental	●	●	●
Disease management services Asthma, attention deficit hyperactivity disorder, autism/ pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy	●	●	●
Care coordination services	●	●	●



Educational programs and enhanced services

Anthem is not just about great health care. We invest in you! To keep you healthy, connected, and achieving your best, we offer these no-cost benefits:

Supporting your health and well-being

- \$75 in healthy lifestyle aids such as digital scales, lumbar pillows, and diabetic supplies
- \$75 in enhanced vision benefits for prescription eyeglasses or contact lenses
- \$50 in exercise equipment
- Gym memberships, online exercise courses, and home fitness kits
- WW® (formerly Weight Watchers) membership
- Earn money for taking charge of your health. Through our Anthem Rewards program, you can earn money for store purchase for completing your health needs screening and receiving checkups, prenatal care, smoking cessation, and other preventive care. Visit anthem.com/AnthemRewards

Keeping you connected to resources

- \$100 in gas cards for those in rural areas with no access to transportation
- Free rides to your doctor and dentist, the pharmacy after doctor visits, WIC, and renewal visits
- Extra minutes for SafeLink smartphones with unlimited texting, 3 GB data for eligible members
- Boys & Girls Club memberships for ages 5 to 18 to keep your children socially and emotionally connected

Helping you succeed

- Online skills training and job-search tool through our Jump Start program
- High-school equivalency assistance to cover the cost of testing to help you succeed
- Tutoring help for your children's educational success
- Gift cards to start a bank account to save money

Educational programs and enhanced services

Earn rewards for healthy activities

Members earn reward dollars for completing a Health Needs Screening, getting an annual well-visit and more! Rewards can be used to help pay for everyday items at Walmart, utilities, transportation, cell phone bills, childcare services, education and rent.

Free unlimited transportation

To doctor, dental and vision visits, WIC appointments, the pharmacy after a doctor visit, Medicaid re-enrollment visits and MHS member events.

MemberConnections® team

Can help explain benefits and services and connect members to other community resources with personalized assistance.

Connections Plus® & SafeLink cell phone programs

Can provide a free cell phone with talk, text and data to members who need a phone.

Telehealth

Offers 24/7 access to in-network providers for medical or behavioral health appointments from a phone or computer.

Secure member portal

Lets members view benefit info, choose a doctor, access the free health library, or send a secure message to get questions answered quickly.

Smoking cessation programs

Available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW. Members earn My Health Pays® rewards for participating!

MHS member meetings

Help you get the most from your plan. Join us for Welcome Wednesdays, Healthy Celebrations, Baby Showers, and more!

High School Equivalency voucher program

Can help members take the HSE exam at no cost.

Healthy Kids Club

A free educational program for kids that features a personalized membership card and monthly e-newsletters with healthy recipes and fun activities.

Educational programs and enhanced services

Member rewards program

Gift cards for completing healthy activities such as:

- \$50 gift card for completion of Health Needs Survey
- \$25 for diabetes screening*
- \$25 for certain well child and adolescent visits
- \$25 for lead screening*

**For those who qualify*

Healthy First Steps®

Up to eight incentives for completing milestones before and after the baby's birth.

Essentials box

New members get a one-time pre-selected box filled with pre-selected groceries, hygiene items or PPE, a \$35 value within the first 90 days of enrollment.

Member engagement center

Families are assigned a member services advocate who can help them with resolving issues and coordinating care providers, including specialty care, behavioral health home and social supports.

Home delivered meals

Fourteen meals after release from the hospital for members in care management.

Enhanced transportation

Unlimited rides to and from medical appointments and the pharmacy.

Virtual visits

Live video chat with a doctor for non-emergency situations.

Substance use hotline

Speak with a licensed substance use expert and get referrals.

Alternative healing

\$100 annual reimbursement for alternative healing services such as herbal medications/herbal remedies, vitamins and minerals, therapeutic massage or acupuncture.

GED Works program

Qualifying members receive a free GED exam voucher and educational materials.

On My Way Online

Program to help with adult skills, like money management.

Seekingsafety.org

Designed to help people who have experienced trauma and/or substance problems develop and sustain recovery goals.

Solutions for caregivers

Resources to assist caregivers with their own needs to protect or improve their own health and well-being so they are better able to care for the members they support.

Choose your health plan now!
Call the Hoosier Care Connect Helpline at 866-963-7383