The Monticello-Union Township Public Library is a service institution that seeks to inform, educate, and culturally enrich the community.

Please take a few minutes to complete the survey below and return it to the library’s circulation desk or mail it to Monticello-Union Township Public Library, 321 W. Broadway, Monticello, IN 47960. The survey is also available on the library’s Facebook page under the “SurveyMonkey” tab. We look forward to hearing your thoughts and ideas so that we can better serve you.

1. How often do you use the Monticello-Union Township Public Library?
   A. □ At least once a week   D. □ Once every six months
   B. □ Once every two weeks   E. □ Once a year
   C. □ Once a month           F. □ Never

2. What are your top five (5) reasons for using the library? (Mark up to 5)
   A. □ To borrow bestsellers                      M. □ To get information for school
   B. □ To borrow other fiction books             N. □ To attend children’s programs
   C. □ To borrow nonfiction books                 O. □ To use word processing computers
   D. □ To get information/research                P. □ Get information on home or car repair
   E. □ To use the children’s area                 Q. □ To borrow audio books
   F. □ To use the young adult area                R. □ To get income tax forms
   G. □ To borrow videos/DVDs                      S. □ To attend meetings or programs
   H. □ To use the copy machine                    T. □ To accompany someone
   I. □ To read/borrow magazines                   U. □ To meet friends or business associates
   J. □ To use the public fax machine              V. □ To find a quiet place to work
   K. □ To read newspapers                         W. □ To use reference materials
   L. □ To use the Internet                        X. □ Other ________________________

3. On your visits to the library do you often: (Please check only one)
   □ Find the material you want is available
   □ Find the library has the material you want but it’s not available to you
   □ Do not find what you want
   □ Do not come for specific material

4. The following are online resources available at the library, some of which may be accessed from the library or your home computer. Please check any you have used in the past.
   A. □ Mango Languages            B. □ Indiana INspire
   C. □ NoveList                   D. □ Ancestry Library
   E. □ Library homepage           F. □ Overdrive online ebooks and audiobooks
5. How would evaluate the library’s services in the following areas? Please rank on a scale of 1-5 with 1 being Poor and 5 being Excellent.

<table>
<thead>
<tr>
<th>Area</th>
<th>Poor</th>
<th>2</th>
<th>3</th>
<th>4</th>
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<tbody>
<tr>
<td>A. Overall collection</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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<tr>
<td>B. Availability of materials I want</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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<tr>
<td>C. Ability to obtain materials from other libraries</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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<tr>
<td>D. Ease in finding materials</td>
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<td>2</td>
<td>3</td>
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<tr>
<td>E. Ease in checking out materials</td>
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<td>3</td>
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<td>F. Quality of book collection</td>
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<td>2</td>
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<td>G. Adult Fiction collection</td>
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<td>3</td>
<td>4</td>
<td>5</td>
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<tr>
<td>H. Adult Non-fiction collection</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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<tr>
<td>I. Adult DVD collection</td>
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<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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<td>J. Children’s Fiction collection</td>
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<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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<tr>
<td>K. Children’s Non-fiction collection</td>
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<td>4</td>
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<tr>
<td>L. Children’s DVD collection</td>
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<td>2</td>
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<td>4</td>
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<tr>
<td>M. Teen Fiction collection</td>
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<td>3</td>
<td>4</td>
<td>5</td>
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<td>N. Teen Non-fiction collection</td>
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<td>2</td>
<td>3</td>
<td>4</td>
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<td>O. Children’s programming</td>
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<td>2</td>
<td>3</td>
<td>4</td>
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<td>P. Foreign language materials</td>
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<td>Q. Adult programming</td>
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<td>5</td>
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<tr>
<td>R. Other</td>
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<td>2</td>
<td>3</td>
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<td>5</td>
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</tbody>
</table>

COLLECTION

6. Materials

Which materials do you use most frequently? (mark as many as apply)

- _____ Bestselling Books
- _____ Fiction Books
- _____ Mysteries
- _____ Science Fiction
- _____ Romance Books
- _____ Non-Fiction Books
- _____ Reference Books
- _____ Short Stories
- _____ Classics
- _____ Career Books
- _____ DVDs
- _____ Musical CDs
- _____ Audiobooks
- _____ Magazines
- _____ Newspapers

Other: ______________________

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7. Please check all the area(s) in which you would like to see the library’s collection improved, expanded or updated.

A. □ General Nonfiction K. □ General Fiction
B. □ Religion/Philosophy L. □ Mystery
C. □ History M. □ Science Fiction
D. □ Science/Technology N. □ Romance
E. □ Health/Medicine O. □ Christian Fiction
F. □ Travel P. □ Western
G. □ Self-help Q. □ Audio/Video
H. □ Biography R. □ Magazines/Newspapers
I. □ Arts/Culture S. □ Children’s Materials
J. □ Foreign Language T. □ Teen materials
   Please specify ________
U. □ Other __________________________

PROGRAMMING

8. Please answer, by circling the answer that best represents your views on each program.
   Yes No
   The library offers programs that meet my needs. YES NO
   It is easy to register for library programs. YES NO
   I have been able to secure a spot in the programs that interest me. YES NO
   The programs I have attended were well organized and presented. YES NO
   I would like to see the library offer additional programming. YES NO

9. If you answered yes to the last question above, please indicate the type of programming you would like to see added:

10. Programs
   Please check the programs below that you most often attend.
   □ Adult Programs □ Children’s Programs
   □ Adult Craft Classes □ Storytimes
   □ Cooking Classes □ Children’s Crafts
   □ Educational Classes □ Holiday Crafts
   □ Computer Classes □ Children’s Movies
   □ Adult Movies □ Young Adult Programs
   □ Family Programs □ Young Adult Movies
   □ Book Discussions □ Homework Help Nights
   □ Community Group Meetings
   Other:________________________________________________________________

MONTICELLO-UNION TOWNSHIP
PUBLIC LIBRARY
11. Check all the topics that interest you:

- Local history
- Fine Arts
- Gardening
- Home improvement
- Birding/nature
- Community action
- Helping others
- Music
- Theatre/ movies
- Cooking/dining
- Sports
- Outdoor recreation
- Game nights
- Current events
- Computers/technology
- Health issues
- Travel
- Retirement/aging
- Conservation
- Book discussions/Author talks: Fiction Nonfiction

In an effort to tailor our collection and services to the needs and wishes of the community, we would like to learn something about you. Providing the information below is completely voluntary. All information will be kept strictly confidential. Your responses to the final questions will help the library continually improve its services.

12. Your sex
A. ☐ Male
B. ☐ Female

13. Your age group
A. ☐ 11 and under  F. ☐ 50-59
B. ☐ 12-17  G. ☐ 60-69
C. ☐ 18-25  H. ☐ 70-79
D. ☐ 26-39  I. ☐ 80 and above
E. ☐ 40-49

14. Are there any children under the age of 18 living in your home?
A. ☐ Yes
B. ☐ No

15. Are any of these children of preschool age?
A. ☐ Yes  How many? ______________________
B. ☐ No

16. Your highest education level
A. ☐ Some high school
B. ☐ High school graduate
C. ☐ Vocational/Technical school
D. ☐ Some college
E. ☐ College graduate
F. ☐ Post graduate

17. What is your current work status? Check all that apply.
A. ☐ Employed full-time  F. ☐ Unemployed or not working
B. ☐ Employed part-time  G. ☐ Part-time student
C. ☐ Self-employed  H. ☐ Full-time student
D. ☐ Homemaker  I. ☐ Other __________________________
E. ☐ Retired
18. Where do you reside?

19. If not a resident of Monticello, why do you use the Monticello-Union Township Public Library?
A. ☐ Collections
B. ☐ Convenient hours
C. ☐ Convenient location
D. ☐ Programs
D. ☐ Other ________________________________

20. Comments
Please write any comments or list any issues that you would like to see the library consider as it plans for the future.

If you wish to have someone contact you to discuss the library, this survey or anything included in the survey, please print your name and phone number.

__________________________  __________________________
Name                                                      Phone Number

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS SURVEY AND FOR HELPING US TO SERVE YOU BETTER!