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TITLE 760 DEPARTMENT OF INSURANCE

LSA Document #05-26(F)

DIGEST

Adds 760 IAC 1-71 regarding the costs that can be charged for providing copies of medical records. *NOTE: LSA Document #05-26, printed at 28 IR 2456, was resubmitted for publication and reprinted at 28 IR 3043.* Effective 30 days after filing with the Secretary of State

760 IAC 1-71

SECTION 1. 760 IAC 1-71 IS ADDED TO READ AS FOLLOWS:

Rule 71. Copies of Medical Records

760 IAC 1-71-1 Applicability and scope

Authority: IC 16-39-9-4 Affected: IC 16-39

Sec. 1. This rule applies to all providers and medical records companies. (Department of Insurance; 760 IAC 1-71-1; filed Sep 14, 2005, 2:45 p.m.: 29 IR 547)

760 IAC 1-71-2 Definitions Authority: IC 16-39-9-4

Affected: IC 16-18-2-295; IC 16-39

Sec. 2. The following definitions apply throughout this rule:

- (1) "Medical records company" means a company that contracts with providers to make copies of patient medical records.
- (2) "Provider" has the meaning set forth in IC 16-18-2-295.

(Department of Insurance; 760 IAC 1-71-2; filed Sep 14, 2005, 2:45 p.m.: 29 IR 547)

760 IAC 1-71-3 General requirements

Authority: IC 16-39-9-4 Affected: IC 16-39

- Sec. 3. (a) A provider or medical records company that receives a request for a copy of a patient's medical record shall charge not more than the following:
 - (1) One dollar (\$1) per page for the first ten (10) pages.
 - (2) Fifty cents (\$.50) per page for pages eleven (11) through fifty (50).
 - (3) Twenty-five cents (\$.25) per page for pages fifty-one (51) and higher.
- (b) The provider or the medical records company may collect a labor fee not to exceed twenty dollars (\$20). If the provider or medical records company collects a labor fee, the provider or medical records company may not charge for making and providing copies of the first ten (10) pages of a medical record.
 - (c) The provider or medical records company may charge the actual costs of mailing the medical record.
- (d) The provider or the medical records company may collect an additional ten dollars (\$10) if the request is for copies to be provided within two (2) working days.

(e) The provider or medical records company may collect a charge not to exceed twenty dollars (\$20) for certifying a patient's medical record. (Department of Insurance; 760 IAC 1-71-3; filed Sep 14, 2005, 2:45 p.m.: 29 IR 547)

760 IAC 1-71-4 Waiver of charges

Authority: IC 16-39-9-4 Affected: IC 16-39

- Sec. 4. A provider or a medical records company shall consider waiving or reducing the charges for copies of a patient's medical record under the following situations:
 - (1) A request from a provider:
 - (A) to whom the patient was referred for treatment; or
 - (B) from whom the patient is seeking a second opinion.
 - (2) The patient requested the records for his or her own use, and the charges will cause an undue financial hardship upon the patient.

(Department of Insurance; 760 IAC 1-71-4; filed Sep 14, 2005, 2:45 p.m.: 29 IR 547)

LSA Document #05-26(F)

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