#### STATE OF INDIANA

## INDIANA UTILITY REGULATORY COMMISSION

Final Rulemaking

<u>IURC RM #09-10</u> LSA #09-573

The Indiana Utility Regulatory Commission (the "Commission" or "IURC"), pursuant to IC 8-1-1-3(g) and 4-22-2.5-2, hereby readopts 170 IAC 7-1.2 regarding telecommunication service quality standards and standards of service.

A notice of intent was published on July 29, 2009 in the Indiana Register. No requests for any part of this readoption to be separate from this action were submitted in writing within 30 days of this publication. On October 1, 2009, at 2:00 p.m. EDT in the IURC Conference Center Suite 220, National City Center, Indianapolis, Indiana, a majority of the members of the Commission were present and adopted the foregoing rule.

The Commission's General Counsel shall forward copies of the attached rule to the Indiana Legislative Services Agency for publication in the Indiana Register.

David Lott Hardy, Chairman

ABSENT

James D. Atterholt, Commissioner

effrey 1 Colc, Commissione

Larry S. Landis, Commissioner

David E. Ziegner, Commissioner

ATTEST:

Brenda A. Howe, Secretary to the Commission

Date: OCT 0 1 2009

## **ORIGINAL**

#### STATE OF INDIANA

#### INDIANA UTILITY REGULATORY COMMISSION

Final Rulemaking

<u>IURC RM #09-10</u> LSA #09-573

The Indiana Utility Regulatory Commission (the "Commission" or "IURC"), pursuant to IC 8-1-1-3(g) and 4-22-2.5-2, hereby readopts 170 IAC 7-1.2 regarding telecommunication service quality standards and standards of service.

A notice of intent was published on July 29, 2009 in the Indiana Register. No requests for any part of this readoption to be separate from this action were submitted in writing within 30 days of this publication. On October 1, 2009, at 2:00 p.m. EDT in the IURC Conference Center Suite 220, National City Center, Indianapolis, Indiana, a majority of the members of the Commission were present and adopted the foregoing rule.

The Commission's General Counsel shall forward copies of the attached rule to the Indiana Legislative Services Agency for publication in the Indiana Register.

IT IS SO ORDERED.

## HARDY, GOLC, LANDIS, AND ZIEGNER CONCUR; ATTERHOLT ABSENT:

APPROVED: 0CT 0 1 2009

I hereby certify that the above is a true and correct copy of the Rule as approved.

Brenda A. Howe

Secretary to the Commission

## TITLE 170 INDIANA UTILITY REGULATORY COMMISSION

# Readopted Final Rule LSA Document #09-973

## DIGEST

Readopts rules in anticipation of IC 4-22-2.5-2, providing that an administrative rule adopted under IC 4-22-2 expires January 1 of the seventh year after the year in which the rule takes effect unless the rule contains an earlier expiration date. Effective 30 days after filing with the Publisher.

## 170 IAC 1.2

SECTION 1. UNDER IC 4-22-2.5-4, THE FOLLOWING ARE READOPTED:

170 IAC 1.2 Telecommunications Service Quality Standards; Standards of Service