

Hodgin, Stephanie (URC)

From: Travis Fleet <travissarah@yahoo.com>
Sent: Saturday, June 16, 2018 4:28 PM
To: Comments, Urc
Subject: Broadband access

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Broadband and computer services of all kinds are now becoming an essential part of our daily life much the same as the telephone and the use of electricity in the early part of the last century. The phone services and electricity service companies were and are mandated to provide these services to almost everyone even when some consumers are located in remote locations and are not individually profitable for the providers. As such the overall profitability of the corporations depends on their total customer revenue. Computer services have now and in the future will be just as necessary to society as a whole. Computers are different in as much as communications carried on line is available to all regardless of age etc. as such computer services must be subjected to the same rules as any other media i.e. No pornographic or any other illegal material must be forbidden from appearing anywhere on the internet. The responsibility must be equally shouldered by the PROVIDER of the services is Facebook etc AS WELL AS THE INDIVIDUAL who actually posts material that is illegal in any other media i.e. Newspapers etc. I ask you why should computer communications not be restricted when any moron knows that asking IF you are over 18 is not a control ! Please reply .
You friend and supporter TRAVIS FLENER

Sent from my iPad

Hodgin, Stephanie (URC)

From: Dave & Charlotte Hornback <chck0504dv@coolsky.com>
Sent: Monday, June 18, 2018 3:25 PM
To: Comments, Urc
Subject: broadband networks study

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We do not think the government should be using tax dollars to supplement broadband providers income by helping them to add coverage in areas it doesn't exist or is under serviced.

If carriers don't feel there is enough income to make it worth their investment in expanding coverage, then it is not worth using tax dollars either!

In general we feel that tax dollars shouldn't be used to get private companies to make investments unless it is a loan with a good return for the government.

We live in an area where Metronet chose not to extend fiber because the number of homes didn't make it profitable. We are OK with that decision, even though it would be nice to have fiber. We do OK with radio internet access,

Sincerely,

David & Charlotte Hornback
554 E. 300 N.
Huntington, IN 46750

Hodgin, Stephanie (URC)

From: Rex Millhouse <ramillhouse@comcast.net>
Sent: Wednesday, June 27, 2018 12:38 PM
To: Comments, Urc
Subject: BroadBand

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Indiana Utility Regulatory Commission

I represent Jefferson Township, Carroll county, and also I am also the President of the Carroll Co. Chamber of Commerce.

As the CCCC president I have the responsibility of helping promote Economic Development for all businesses in the county. This past spring the chamber held a round-table asking what was needed most to help improve their business. We had over fifty small businesses and nonprofit organizations represented at this round-table and the the number one issue was the lack of reliable high-speed INTERNET. Businesses lacked the ability to sell or provide services to customers as well as to purchase inventory for themselves. We as a chamber are encouraged that there is some movement into providing this critical service to the rural community and believe that this will help move the rural economy to new and greater heights .

Thanks

***Rex Millhouse
11068 N. Quiet Water Cir
Monticello, IN 47960
Jefferson Twp. Trustee
Carroll Co.
Cell 574-870-1753
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Hodgin, Stephanie (URC)

From: Scott Truelove <scott.truelove@outlook.com>
Sent: Wednesday, July 04, 2018 8:54 PM
To: Comments, Urc
Subject: Rural Internet

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Per request, comments are left below.

While I live in rural Indiana and have satellite Internet, I have it as it was the only provider available. It is satisfactory, but not my preferred long term provider.

I am hopeful my REMC will have it soon for me, for when they do, I will subscribe to it. It is my understanding it is cost prohibitive for them to do so at this time.

Please give them an opportunity to do so through state incentives, etc. I wish to keep my business local, and, if they provide Internet as well as they do for my electricity, quality and price will be of no concern. They provide excellent service to our county.

Scott Truelove
7885 E 400 S
LaOtto, IN 46763

Hodgin, Stephanie (URC)

From: Bonnie McCormick <mccormickbonnie@yahoo.com>
Sent: Tuesday, July 10, 2018 1:10 PM
To: Comments, Urc
Subject: Rural broadband availability

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I wanted to add my comments regarding the lack of sufficient broadband in rural areas.

I have been trying for 25 years to get some decent form of internet in my area. I have used satellite internet for over 15 years. The speed of satellite is okay, however there are many factors that are detrimental to relying on that service for adequate internet services. The cost is horrendous! I pay roughly \$150 every month for service that has a cap on the amount of data I can use. Weather can be a factor as rain, fog, snow, ice disrupts your service. I do not do any streaming of online services. I have Smart TVs that I do not have hooked to the internet as the updating of the apps alone would put me over my cap each month. I get an additional amount of "bonus" data to use between 2 am & 8 am. I find myself getting up at a ridiculous hour of the day (5 am) to update the apps on our phones and any updating on computers that might need to happen. When we refinanced our home, all the paperwork was done online. Imagine having to do all that and scheduling downloading and uploading that information just to avoid having to use the internet during prime daytime hours!

One of the most frustrating things of all has to be that just down the street from me (roughly a mile or so) the people who live there have a choice between Comcast or AT&T!. I would just be happy with one choice!

Please address these issues for those of us stuck in this situation. No one could have predicted years ago what the impact and how important having great internet services would have in everyday life.

Respectfully,

Bonnie McCormick
Crown Point, IN 46307

Hodgin, Stephanie (URC)

From: upnorthwi@aol.com
Sent: Sunday, July 15, 2018 12:11 PM
To: Comments, Urc; UCC Consumer Info
Cc: upnorthwi@aol.com
Subject: Broadband comments

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello,

I just became aware of this through a post on social media, though I see I am too late.

I would like to comment on my particular address as the broad band map says I am in coverage. The current FCC definition of broadband is a speed of at least 25 megabits/second (Mbps) download and at least 3 Mbps upload. The 2 providers on my address is Centurylink and Comcast. Comcast does not provide service on our road, so we are left with Centurylink. The broadband map shows speeds of 10 down and .895 up. Actual speed for my address is 2.5 down and .8 up.

Internet service is a constant issue, reliability is a problem as well. Through many many conversations with Centurylink and their technicians, I will never have better than 3 mbps down through a phone line. If they would upgrade equipment, I believe they called it a dslam station or something, I might get up to 10mbps.

My only alternative is satellite, which is too expensive. I see that Centurylink is part of the CAF program and my address is in the area, however, Centurylink will not confirm IF they will even improve internet in my area....or on my road and my address.

In my part of the county, internet service can be limited by the road you live on. People around me have different phone carriers, different cable companies etc as options. On our road, your only option is Centurylink. There is no cable on our road though you can throw a rock and hit another service provider....so close yet so far.

In fact, if you look at the FCC's fixed broadband map, my location has 0 providers

Can anyone help or do we have to sell our homes and move to get good affordable internet?

Centurylink does not care.

Thank you,
Anthony Luers

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Lawrenceburg, IN 47025
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