

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

Final Rulemaking

IURC RM #09-11
LSA #09-574

The Indiana Utility Regulatory Commission (the "Commission" or "IURC"), pursuant to IC 8-1-1-3(g) and 4-22-2.5-2, hereby readopts 170 IAC 7-1.3 regarding telecommunications customer service rights and responsibilities.

A notice of intent was published on July 29, 2009 in the Indiana Register. No requests for any part of this readoption to be separate from this action were submitted in writing within 30 days of this publication. On October 1, 2009, at 2:00 p.m. EDT in the IURC Conference Center Suite 220, National City Center, Indianapolis, Indiana, a majority of the members of the Commission were present and adopted the foregoing rule.

The Commission's General Counsel shall forward copies of the attached rule to the Indiana Legislative Services Agency for publication in the Indiana Register.



David Lott Hardy, Chairman

ABSENT

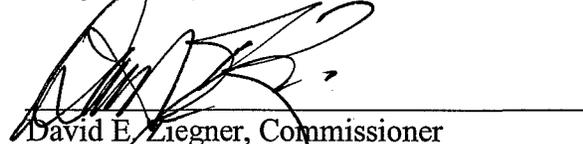
James D. Atterholt, Commissioner



Jeffrey L. Goff, Commissioner

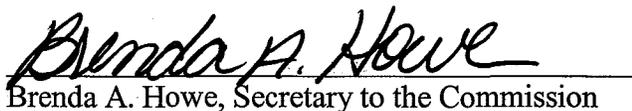


Larry S. Landis, Commissioner



David E. Liegner, Commissioner

ATTEST:



Brenda A. Howe, Secretary to the Commission

Date: OCT 01 2009

ORIGINAL

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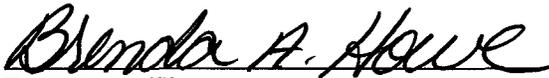
The Commission's General Counsel shall forward copies of the attached rule to the Indiana Legislative Services Agency for publication in the Indiana Register.

IT IS SO ORDERED.

HARDY, GOLC, LANDIS, AND ZIEGNER CONCUR; ATTERHOLT ABSENT:

APPROVED: OCT 01 2009

**I hereby certify that the above is a true
and correct copy of the Rule as approved.**



Brenda A. Howe
Secretary to the Commission

TITLE 170 INDIANA UTILITY REGULATORY COMMISSION

Readopted Final Rule LSA Document #09-974

DIGEST

Readopts rules in anticipation of IC 4-22-2.5-2, providing that an administrative rule adopted under IC 4-22-2 expires January 1 of the seventh year after the year in which the rule takes effect unless the rule contains an earlier expiration date. Effective 30 days after filing with the Publisher.

170 IAC 1.3

SECTION 1. UNDER IC 4-22-2.5-4, THE FOLLOWING ARE READOPTED:

170 IAC 1.3 Telecommunications Customer Service Rights and Responsibilities