

Indiana Utility Regulatory Commission Schedule of Fines and Civil Penalties

Under Indiana Code § 4-22-2-19.6(f), enacted in 2023, the Indiana Utility Regulatory Commission (“Commission”) shall post on its website a schedule of fines and civil penalties that apply to violations of laws, rules, and requirements of federal programs administered by the IURC.

The following table lists the fines and civil penalties administered by the IURC with the accompanying possible civil penalties.

	Reason for Fine, Fee, or Penalty	Authority	Amount
1	Minimum Pipeline Safety Standards Violations (by natural gas utilities and hazardous liquids operators, both called “operators”)	IC § 8-1-22.5-7, 170 IAC 5-3	Not to exceed \$25,000 for each violation for each day that the violation persists, with a maximum of \$1,000,000 for any related series of violations
2	811 law violations (by excavators and pipeline operators)	IC ch. 8-1-26, 170 IAC 5-5	Up to \$1,000 against gas utilities (IC 8-1-26-18(h)) and up to \$10,000 against excavators (IC 8-1-26-16(i))
3	Unauthorized switching of a customer’s telecommunication provider (slamming) or billing of unauthorized charges by a telecommunications provider (cramming)	IC § 8-1-29-7.5, 170 IAC 7-1.3-9	Not more than \$2,500 for each offense
4	Any unsafe, unjustly discriminatory, or inadequate service by a telecommunications provider or video franchise certificate holder	IC § 8-1-29.5-6	Not more than \$10,000 per offense if the offense demonstrates willful disregard or repeated errors
5	Agreement limiting access by competing communications service providers	IC 8-1-32.6-7	Not more than \$500 for each violation for each day the violation remains in effect.