



Indiana Utility Regulatory Commission

Press Release

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IURC QUESTIONS INDIANAPOLIS POWER & LIGHT IN RESPONSE TO AUGUST 13, 2014 UNDERGROUND NETWORK FAILURE

Public safety, network reliability, documentation, and succession planning of most concern.

INDIANAPOLIS- Today the Indiana Utility Regulatory Commission (IURC) questioned representatives from Indianapolis Power and Light Company (IPL) regarding the underground network failure which took place on Wednesday, August 13, 2014 in downtown Indianapolis. During this public meeting, IPL presented their root-cause analysis report regarding the network failure. An independent review of IPL's report was also presented by O'Neill Management Consulting, LLC.

The IURC and the Indiana Office of Utility Consumer Counselor (OUCC) asked a series of questions regarding IPL's report, O'Neill Management Consulting's report, and IPL's proposed action plan. The questions focused on public safety, network reliability, emergency protocols, documentation, and succession planning. At the conclusion of the meeting, IPL agreed to develop a more comprehensive action plan with definitive deadlines and metrics.

The primary issues that IPL will be expected to address include:

- Replacement of all 480-volt network protectors;
- Developing and implementing a written emergency response plan;
- Addressing the Supervisory Control and Data Acquisition (SCADA) telemetry errors that impeded emergency response;
- Improving and implementing succession planning for key management staff; and
- Implementing a continuous improvement process within the Asset Management System to provide complete and accurate records of inspections.

The IURC instructed IPL to submit its updated action plan within two weeks. Both IPL's root-cause analysis and O'Neill Management Consulting, LLC's review of IPL's root-cause analysis are available electronically on the IURC's website at www.in.gov/iurc.

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The Commission is a fact-finding body that hears evidence in cases filed before it and makes decisions based on the evidence presented in those cases. An advocate of neither the public nor the utilities, the IURC is required by state statute to make decisions that balance the interests of all parties to ensure the utilities provide safe and reliable service at reasonable prices.