

Indiana Utility Regulatory Commission

News Release

101 W. WASHINGTON STREET, SUITE 1500E, INDIANAPOLIS, INDIANA 46204
MEDIA CONTACT: ANDY MAPES 317.232.7152

FOR IMMEDIATE RELEASE: Oct. 23, 2014

IURC Announces New Mandatory Dialing Date for 812 Area Code, Date for New 930 Area Code Implementation

INDIANAPOLIS - On October 22, 2014, the Indiana Utility Regulatory Commission (IURC) announced that mandatory 10-digit dialing in the 812 area code area will begin on February 7, 2015. The new 930 area code will be implemented shortly after, on March 7, 2015.

The mandatory dialing period has been established to help customers prepare for the addition of the 930 area code to southern Indiana. Once mandatory dialing begins, customers will be required to dial the area code, along with the seven-digit phone number, when making calls within the 812 area code, including local calls.

Previously, the IURC delayed the start date for mandatory 10-digit dialing after it became aware of concerns regarding the ability of critical segments of the business community and telecommunications providers to prepare for the switch to mandatory dialing, specifically those serving the medical and law enforcement industry.

In anticipation of the mandatory dialing period, customers are encouraged to begin practicing 10-digit dialing, check with any alarm service providers or providers of other services that use the telephone network to ensure the customer's equipment is capable of using 10-digits, and to update pertinent medical records, business materials, personal contacts, and pet I.D. tags with all 10 digits of their phone numbers.

For more information, please visit www.in.gov/iurc.

###

The Commission is a fact-finding body that hears evidence in cases filed before it and makes decisions based on the evidence presented in those cases. An advocate of neither the public nor the utilities, the IURC is required by state statute to make decisions that balance the interests of all parties to ensure the utilities provide adequate and reliable service at reasonable prices.

For more information, please visit: www.in.gov/iurc.

