

IURC News Release

Indiana Utility Regulatory Commission

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Indiana Utility Regulatory Commission Opens Slamming Investigation

In Cause No. 43365, the Indiana Utility Regulatory Commission (IURC, Commission) opened an investigation into slamming complaints leveled by 55 customers. The complaints involve one or more of the following companies: ACCXX, Virtual Reach, Telrite and Qwest.

Virtual Reach is not authorized to offer telephone service or to do business in Indiana and ACCXX's authorization to do business in Indiana was previously revoked by the Secretary of State.

Slamming is defined as switching a customer from one phone carrier to another without authorization. Customers who believe they may have been slammed should contact the IURC's Consumer Affairs Division at 1-800-851-4268.

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