

# NATIONAL SUICIDE PREVENTION LIFELINE CALL VOLUME (1/1/2017 - 12/31/2017)

## SUMMARY

The National Suicide Prevention Lifeline is available:  
 1-800-273-TALK(8255)  
 1-800-SUICIDE(784-2433)

Dates	1/1/2017 - 12/31/2017
Non Veteran Calls	<b>169</b>
Veteran Calls	<b>63</b>
Non Spanish Calls	<b>229</b>
Spanish Calls	<b>3</b>
<b>TOTAL CALLS</b>	<b>232</b>

## FILTERS

Start Date (Eastern Time) 1/1/2017  
 End Date (Eastern Time) 12/31/2017

Time Granularity Day  
 Call Status Answered

Veteran Network  Non Veteran  Veteran  
 Spanish Network  Non Spanish  Spanish

Crisis Center(s) All

Originating State(s) IN

Originating County Wayne

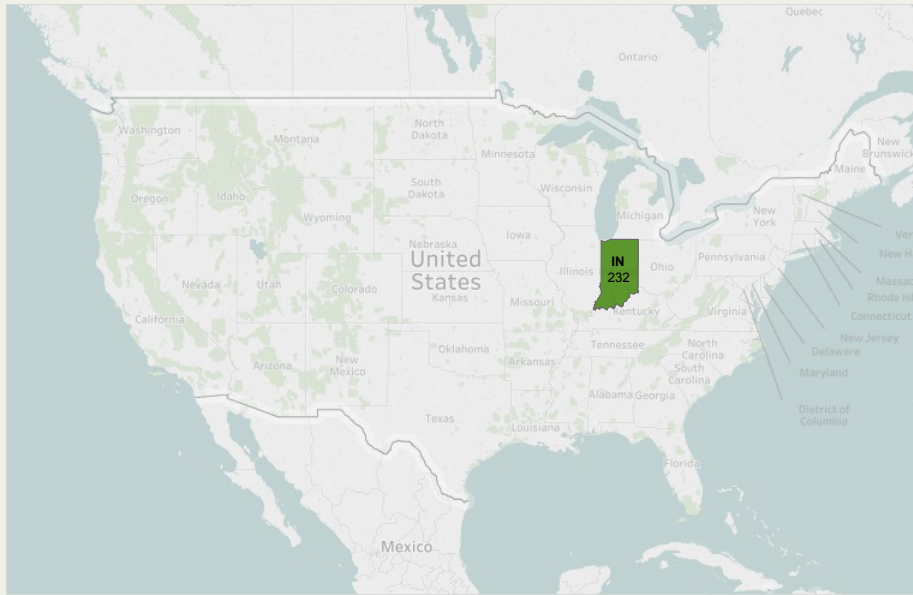
Phone Number Lookup

Display Annotations No



## LOCATION

Call Volume by Location. Darker color means larger volume.



## TIME

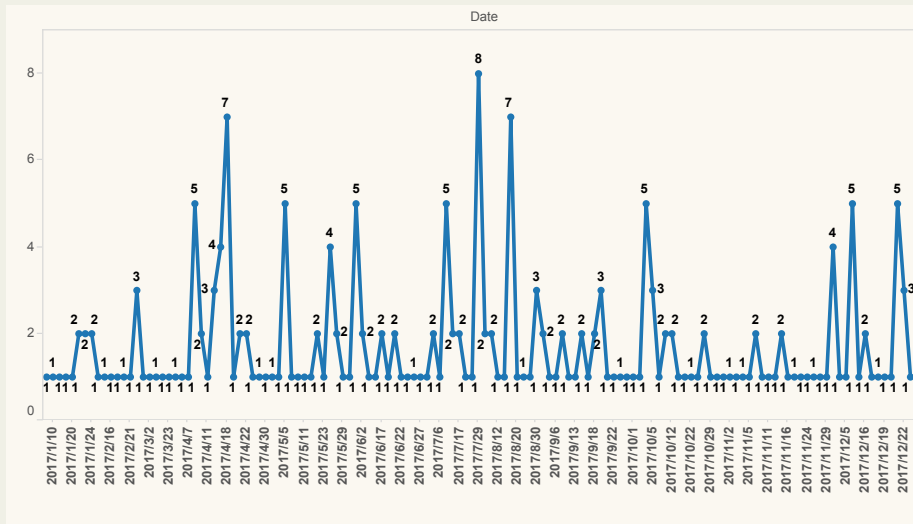
Call Volume by Day & Hour (Eastern). Darker color means larger volume.

Hour of..	Sun	Mon	Tue	Wed	Thu	Fri	Sat
0		3		2	2		2
1	1	3	3		2	2	1
2				1	4	2	1
3	1	1		1		1	6
4						1	
5	1					1	
6	1						
7	1		2			1	
8		1		2	1	1	
9	1	1		1	1	2	
10		2		2	1		
11		3	1	1	1		
12		3	2	2	3		
13	1	2			3	3	
14			3	1		2	2
15	1	1	2	3	5	3	3
16	2	1	1		1	6	11
17	1	2	4	2	2		2
18	1	7	1	4		5	1
19	1	1	2	11	4		
20	2	3	1	1	1	3	
21	2		1		3		
22			2	2	4	3	4
23	3	1		2		4	3



## CALL VOLUME

Call Volume By Day



Answered



## CRISIS CENTER

Call Volume by Crisis Center

CenterNameAndKey	#	%
A Better Way Services (IN007652)	78	33.62%
Crisis Contact (IN470000)	42	18.10%
Canandaigua VAMC (NY585393)	39	16.81%
Atlanta VAMC (GA470747)	22	9.48%
REAL Crisis Intervention (NC102000)	13	5.60%
Helpline ACTS (VA703441)	8	3.45%
2-1-1/Life Line, a program of Goodwill of the Finger Lakes (NY0000RO)	6	2.59%
Boys Town National Hotline (NE402000)	5	2.16%
Provident, Inc. (MO314000)	5	2.16%
Crisis Call Center (NV114000)	3	1.29%



## CALL DETAILS

Call Date and Status By Day

Date	Answered
2017/1/6	1
2017/1/10	1
2017/1/13	1
2017/1/14	1
2017/1/20	1
2017/1/22	2
2017/1/23	2
2017/1/24	2
2017/2/2	1