

NATIONAL SUICIDE PREVENTION LIFELINE CALL VOLUME (1/1/2017 - 12/31/2017)

SUMMARY

The National Suicide Prevention Lifeline is available:
 1-800-273-TALK(8255)
 1-800-SUICIDE(784-2433)

Dates	1/1/2017 - 12/31/2017
Non Veteran Calls	1,338
Veteran Calls	445
Non Spanish Calls	1,774
Spanish Calls	9
TOTAL CALLS	1,783

FILTERS

Start Date (Eastern Time) 1/1/2017
 End Date (Eastern Time) 12/31/2017

Time Granularity Day
 Call Status Answered

Veteran Network Non Veteran Veteran
 Spanish Network Non Spanish Spanish

Crisis Center(s) All

Originating State(s) IN

Originating County St Joseph

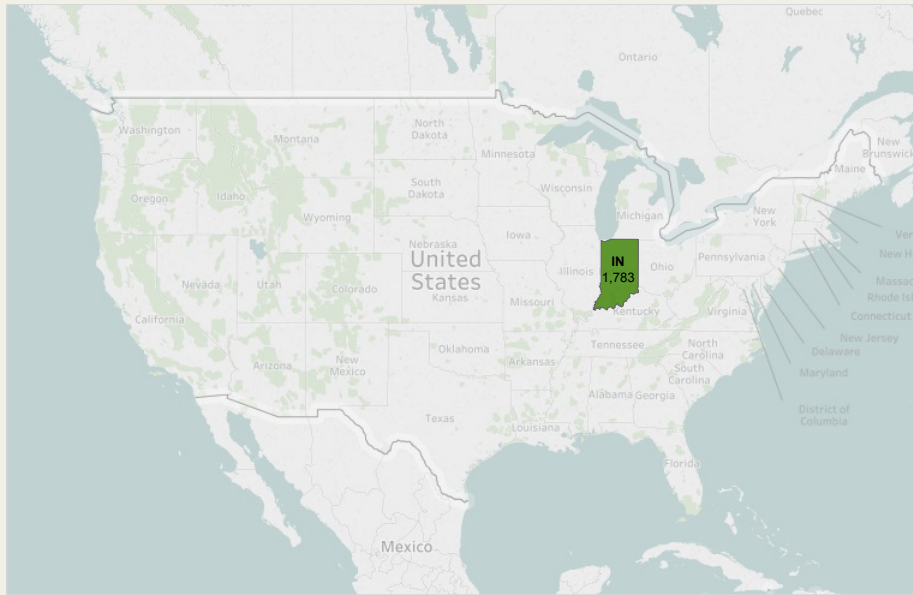
Phone Number Lookup

Display Annotations No



LOCATION

Call Volume by Location. Darker color means larger volume.



TIME

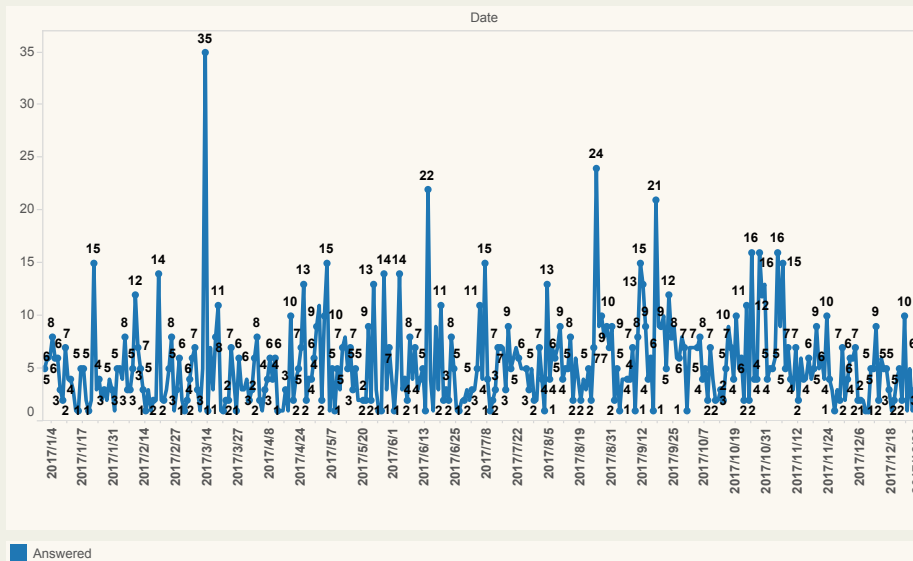
Call Volume by Day & Hour(Eastern). Darker color means larger volume.

Hour of..	Sun	Mon	Tue	Wed	Thu	Fri	Sat
0	7	8	8	13	7	10	15
1	4	9	3	4	7	13	7
2	5	7	6	4	3	6	11
3	8	6	4	5	4	6	3
4	13	7	1	3	6	4	5
5	7	1	3	1	1	8	2
6	1	3	6	3	4	3	6
7	6	4	7	4	5	4	3
8	8	7	8	10	4	5	10
9	9	9	12	15	10	4	7
10	5	14	12	23	16	13	6
11	3	18	10	16	14	15	8
12	11	22	8	16	10	8	10
13	11	17	5	9	11	10	7
14	18	14	13	11	14	9	11
15	30	22	14	11	9	9	6
16	29	10	15	12	13	10	11
17	3	13	13	9	10	23	13
18	49	3	8	11	11	27	10
19	12	13	20	22	6	24	26
20	18	30	15	32	13	29	21
21	7	20	13	12	11	11	19
22	15	5	17	6	15	9	12
23	10	8	13	9	10	16	10



CALL VOLUME

Call Volume By Day



Answered



CRISIS CENTER

Call Volume by Crisis Center

CenterNameAndKey	#	%
Crisis Contact (IN470000)	483	27.09%
Canandaigua VAMC (NY585393)	257	14.41%
Atlanta VAMC (GA470747)	183	10.26%
Helpline ACTS (VA703441)	152	8.52%
REAL Crisis Intervention (NC102000)	122	6.84%
Community Crisis Services (MD560000)	114	6.39%
Boys Town National Hotline (NE402000)	112	6.28%
2-1-1/Life Line, a program of Goodwill of the Finger Lakes (NY0000RO)	105	5.89%
Contact Community Services (NY315000)	54	3.03%
A Better Way Services (IN007652)	51	2.86%



CALL DETAILS

Call Date and Status By Day

Date	Answered
2017/1/1	5
2017/1/2	6
2017/1/3	6
2017/1/4	8
2017/1/5	6
2017/1/6	6
2017/1/7	3
2017/1/8	2
2017/1/9	7