

# NATIONAL SUICIDE PREVENTION LIFELINE CALL VOLUME (1/1/2017 - 12/31/2017)

## SUMMARY

The National Suicide Prevention Lifeline is available:  
 1-800-273-TALK(8255)  
 1-800-SUICIDE(784-2433)

|                    |                       |
|--------------------|-----------------------|
| Dates              | 1/1/2017 - 12/31/2017 |
| Non Veteran Calls  | 117                   |
| Veteran Calls      | 44                    |
| Non Spanish Calls  | 160                   |
| Spanish Calls      | 1                     |
| <b>TOTAL CALLS</b> | <b>161</b>            |

## FILTERS

Start Date (Eastern Time) 1/1/2017  
 End Date (Eastern Time) 12/31/2017

Time Granularity Day  
 Call Status Answered

Veteran Network  Non Veteran  Spanish Network  Non Spanish  Veteran  Spanish

Crisis Center(s) All

Originating State(s) IN

Originating County Miami

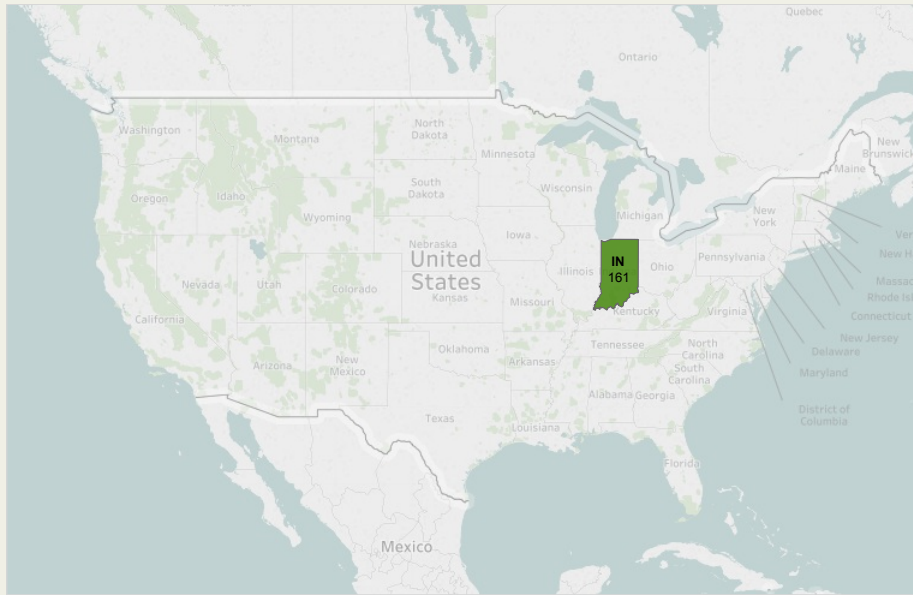
Phone Number Lookup

Display Annotations No



## LOCATION

Call Volume by Location. Darker color means larger volume.



## TIME

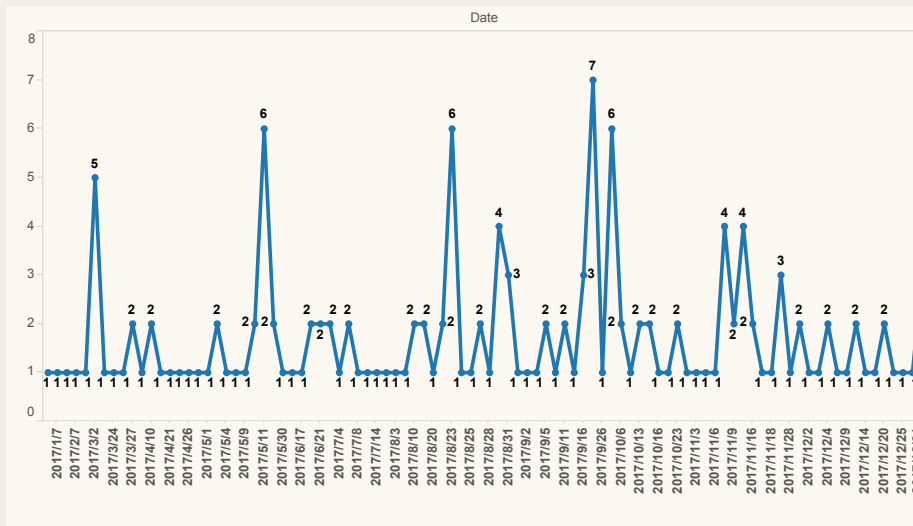
Call Volume by Day & Hour (Eastern). Darker color means larger volume.

| Hour of.. | Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|-----------|-----|-----|-----|-----|-----|-----|-----|
| 0         | 1   |     |     | 1   | 2   |     | 1   |
| 1         | 4   |     |     | 1   | 2   |     | 2   |
| 2         |     | 1   |     |     | 1   |     | 2   |
| 3         |     |     |     |     | 1   | 1   | 1   |
| 4         |     |     |     |     | 5   |     |     |
| 5         |     |     |     |     |     |     | 2   |
| 6         |     |     |     |     | 1   |     |     |
| 7         |     |     | 1   |     |     |     |     |
| 8         |     |     |     |     |     |     | 1   |
| 9         |     | 2   |     | 1   |     | 1   |     |
| 10        |     | 2   | 2   | 3   | 1   | 1   | 1   |
| 11        |     | 2   | 2   | 1   | 7   | 2   |     |
| 12        |     | 1   | 1   |     | 4   | 1   |     |
| 13        |     | 1   | 3   |     |     |     | 1   |
| 14        |     | 1   | 2   |     | 1   | 1   |     |
| 15        |     | 2   | 2   | 7   |     |     | 2   |
| 16        | 1   | 2   |     | 3   |     |     |     |
| 17        | 1   | 2   | 1   | 1   |     | 2   | 1   |
| 18        |     | 1   | 2   | 2   |     | 2   |     |
| 19        | 1   | 2   |     |     |     | 4   |     |
| 20        | 2   |     |     | 1   | 1   |     |     |
| 21        |     | 12  | 1   | 6   | 4   | 1   | 2   |
| 22        | 1   | 3   | 2   |     | 1   |     | 1   |
| 23        | 1   |     | 2   |     |     | 1   | 2   |



## CALL VOLUME

Call Volume By Day



■ Answered



## CRISIS CENTER

Call Volume by Crisis Center

| CenterNameAndKey   | #  | %      |
|--|----|--------|
| Crisis Contact (IN470000)  | 37 | 22.98% |
| Canandaigua VAMC (NY585393)  | 28 | 17.39% |
| 2-1-1/Life Line, a program of Goodwill of the Finger Lakes (NY000RO) | 22 | 13.66% |
| Helpline ACTS (VA703441)   | 21 | 13.04% |
| Atlanta VAMC (GA470747)  | 14 | 8.70%  |
| REAL Crisis Intervention (NC102000)                                  | 10 | 6.21%  |
| A Better Way Services (IN007652)                                     | 8  | 4.97%  |
| Crisis Call Center (NV114000)  | 7  | 4.35%  |
| Provident, Inc. (MO314000)   | 7  | 4.35%  |
| Boys Town National Hotline (NE402000)                                | 2  | 1.24%  |



## CALL DETAILS

Call Date and Status By Day

| Date      | Answered |
|-----------|----------|
| 2017/1/3  | 1        |
| 2017/1/7  | 1        |
| 2017/1/31 | 1        |
| 2017/2/7  | 1        |
| 2017/2/20 | 1        |
| 2017/3/2  | 5        |
| 2017/3/5  | 1        |
| 2017/3/24 | 1        |
| 2017/3/26 | 1        |