

NATIONAL SUICIDE PREVENTION LIFELINE CALL VOLUME (1/1/2017 - 12/31/2017)

SUMMARY

The National Suicide Prevention Lifeline is available:
 1-800-273-TALK(8255)
 1-800-SUICIDE(784-2433)

Dates	1/1/2017 - 12/31/2017
Non Veteran Calls	3,775
Veteran Calls	4,862
Non Spanish Calls	8,603
Spanish Calls	34
TOTAL CALLS	8,637

FILTERS

Start Date (Eastern Time) 1/1/2017
 End Date (Eastern Time) 12/31/2017

Time Granularity Day
 Call Status Answered

Veteran Network Non Veteran Veteran
 Spanish Network Non Spanish Spanish

Crisis Center(s) All

Originating State(s) IN

Originating County Lake

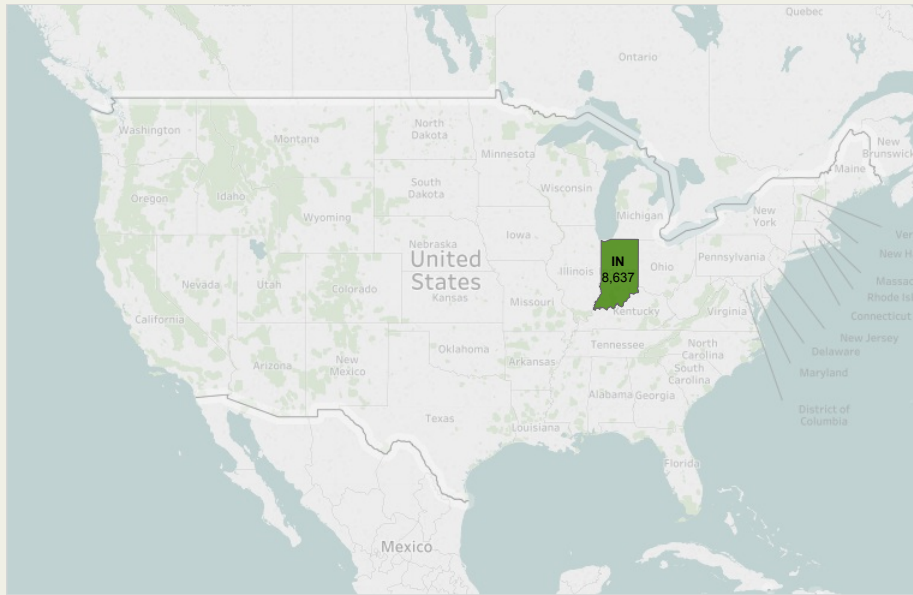
Phone Number Lookup

Display Annotations No



LOCATION

Call Volume by Location. Darker color means larger volume.



TIME

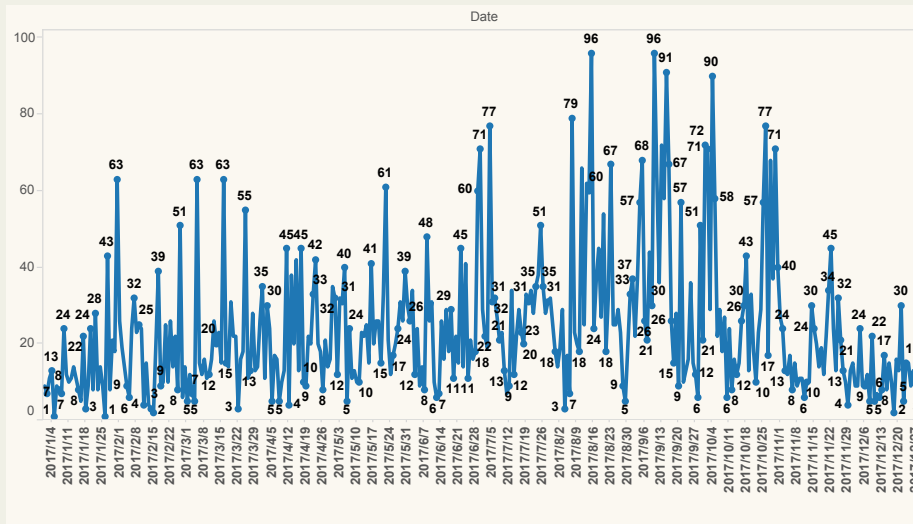
Call Volume by Day & Hour(Eastern). Darker color means larger volume.

Hour of..	Sun	Mon	Tue	Wed	Thu	Fri	Sat
0	65	76	60	81	80	48	62
1	106	78	74	60	80	64	69
2	95	99	77	56	80	66	80
3	56	44	71	71	84	50	63
4	28	60	101	43	52	54	75
5	54	26	50	24	33	39	73
6	16	23	30	25	33	19	34
7	18	13	32	19	31	13	28
8	22	14	27	22	16	23	18
9	27	33	32	18	34	13	19
10	23	27	20	20	17	19	19
11	24	26	22	23	36	24	30
12	16	42	32	22	42	22	30
13	23	30	32	29	32	42	21
14	22	22	23	32	22	37	23
15	50	64	64	30	56	55	82
16	69	56	67	44	57	57	57
17	81	23	64	89	85	90	34
18	42	53	68	81	50	60	40
19	90	83	56	58	88	100	43
20	73	73	67	47	82	74	38
21	139	168	109	89	126	180	53
22	59	68	42	42	51	60	51
23	95	52	68	76	49	73	62



CALL VOLUME

Call Volume By Day



Answered



CRISIS CENTER

Call Volume by Crisis Center

CenterNameAndKey	#	%
Canandaigua VAMC (NY585393)	2,486	28.78%
Atlanta VAMC (GA470747)	2,279	26.39%
Crisis Contact (IN470000)	1,770	20.49%
2-1-1/Life Line, a program of Goodwill of the Finger Lakes (NY0000RO)	285	3.30%
Boys Town National Hotline (NE402000)	284	3.29%
Community Crisis Services (MD560000)	240	2.78%
Helpline ACTS (VA703441)	217	2.51%
REAL Crisis Intervention (NC102000)	206	2.39%
A Better Way Services (IN007652)	204	2.36%
Provident, Inc. (MO314000)	182	2.11%



CALL DETAILS

Call Date and Status By Day

Date	Answered
2017/1/1	9
2017/1/2	7
2017/1/3	11
2017/1/4	13
2017/1/5	1
2017/1/6	9
2017/1/7	8
2017/1/8	7
2017/1/9	24