

NATIONAL SUICIDE PREVENTION LIFELINE CALL VOLUME (1/1/2017 - 12/31/2017)

SUMMARY

The National Suicide Prevention Lifeline is available:
1-800-273-TALK(8255)
1-800-SUICIDE(784-2433)

Dates 1/1/2017 - 12/31/2017

Non Veteran Calls 190

Veteran Calls 88

Non Spanish Calls 273

Spanish Calls 5

TOTAL CALLS 278

FILTERS

Start Date
(Eastern Time)
1/1/2017

End Date
(Eastern Time)
12/31/2017

Time Granularity
Day

Call Status
Answered

Veteran Network

☒ Non Veteran
☒ Veteran

Spanish Network

☒ Non Spanish
☒ Spanish

Crisis Center(s)
All

Originating State(s)

IN

Originating County

Knox

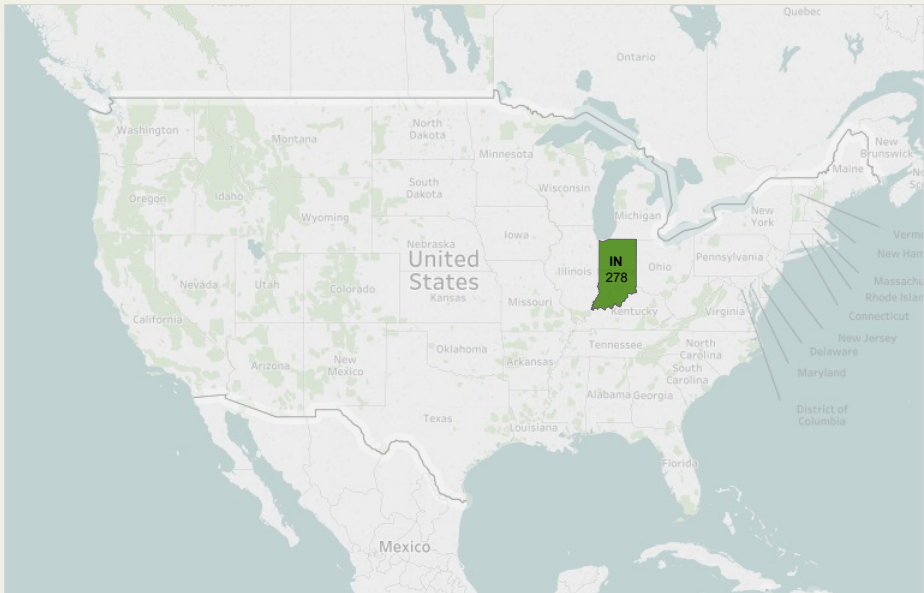
Phone Number Lookup

Display Annotations
No



LOCATION

Call Volume by Location. Darker color means larger volume.



TIME

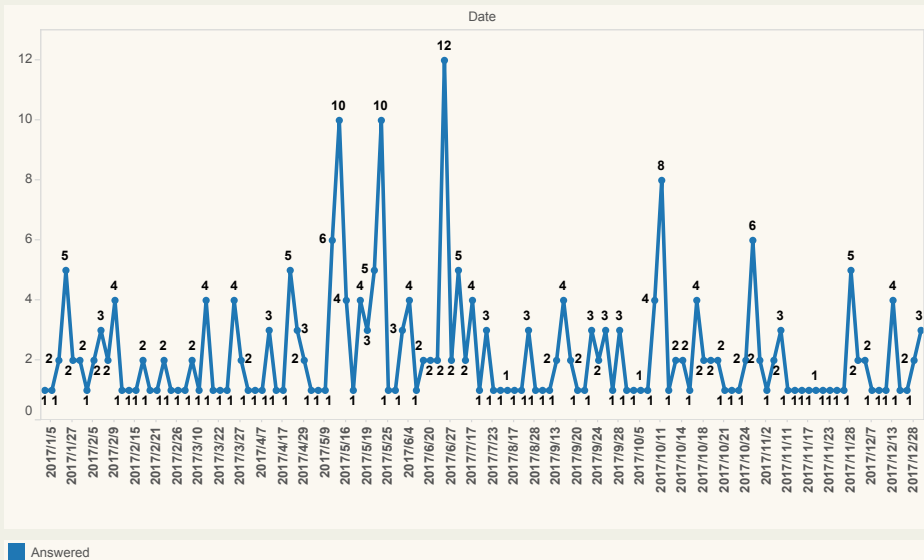
Call Volume by Day & Hour(Eastern). Darker color means larger volume.

Hour of...	Sun	Mon	Tue	Wed	Thu	Fri	Sat
0	3	4	2		8	4	1
1	4	7	1		4	1	3
2	3	4	2	1		3	2
3	1	8	2		7	1	
4	2	2			2	1	6
5	3				2		
6			1		2		
7			1		1		
8		2	1		1		
9		4	2	3	1	1	1
10			1	1	1		
11	1		1	6			1
12	3		2		1	1	
13			2		1		
14	1		2		1		1
15			2	1	3		2
16	2	1	2	9	2		2
17	2	1	5	4	4	1	4
18		5	2	2	1	1	2
19		1	2		3		13
20	4	1	6		2	5	1
21	3	3	7	1		2	1
22		1	4	2	1	1	1
23	4	2	1	2	1	1	



CALL VOLUME

Call Volume By Day



■ Answered



CRISIS CENTER

Call Volume by Crisis Center

CenterNameAndKey	#	%
Crisis Contact (IN470000)	65	23.38%
Canandaigua VAMC (NY585393)	45	16.19%
Atlanta VAMC (GA470747)	42	15.11%
REAL Crisis Intervention (NC102000)	33	11.87%
Contact Community Services (NY315000)	20	7.19%
2-1-1/Life Line, a program of Goodwill of the Finger Lakes (NY0000RO)	14	5.04%
A Better Way Services (IN007652)	12	4.32%
Boys Town National Hotline (NE402000)	10	3.60%
Community Crisis Services (MD560000)	10	3.60%
Helpline ACTS (VA703441)	8	2.88%



CALL DETAILS

Call Date and Status By Day

Date	Answered
2017/1/4	1
2017/1/5	1
2017/1/10	2
2017/1/24	5
2017/1/27	2
2017/1/30	2
2017/1/31	1
2017/2/5	2
2017/2/7	3