

# NATIONAL SUICIDE PREVENTION LIFELINE CALL VOLUME (1/1/2017 - 12/31/2017)

## SUMMARY

The National Suicide Prevention Lifeline is available:  
 1-800-273-TALK(8255)  
 1-800-SUICIDE(784-2433)

Dates	1/1/2017 - 12/31/2017
Non Veteran Calls	376
Veteran Calls	394
Non Spanish Calls	767
Spanish Calls	3
<b>TOTAL CALLS</b>	<b>770</b>

## FILTERS

Start Date (Eastern Time) 1/1/2017  
 End Date (Eastern Time) 12/31/2017

Time Granularity Day  
 Call Status Answered

Veteran Network  Non Veteran  Veteran  
 Spanish Network  Non Spanish  Spanish

Crisis Center(s) All

Originating State(s) IN

Originating County Grant

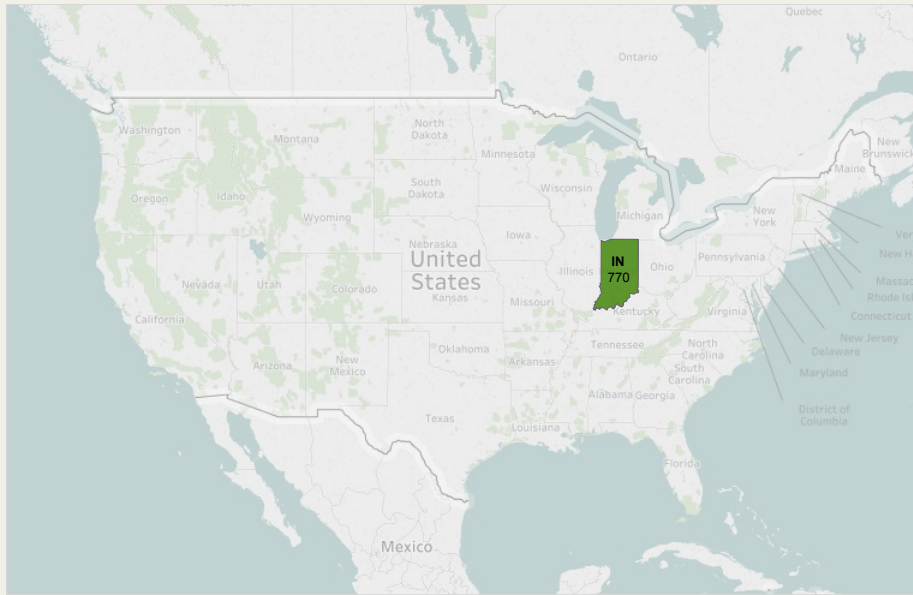
Phone Number Lookup

Display Annotations No



### LOCATION

Call Volume by Location. Darker color means larger volume.



### TIME

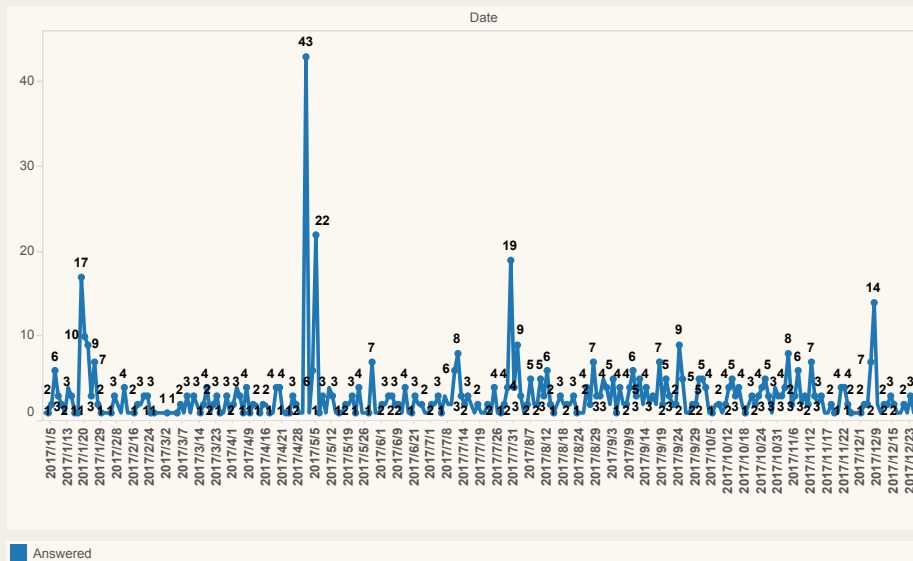
Call Volume by Day & Hour(Eastern). Darker color means larger volume.

Hour of..	Sun	Mon	Tue	Wed	Thu	Fri	Sat
0	7	5	1	3	3	1	9
1	4		2	7	7	9	4
2	5	1	2	3	6	3	6
3	2	2	2	2	3	2	4
4			3	3		1	2
5	1	2	4	2			
6	1	2	1		3	1	
7	6	2	5	1	2	3	3
8	3	3	1	3	1	11	3
9	2	4	3	2	5	11	2
10	2	3	6	4	9	4	2
11	1	7	3	4	2	7	6
12	4	4	5	2	7	7	5
13	3	12	11	4	9	3	1
14		7	6	4	8	7	2
15	1	5	3	6	5	6	8
16	4	2	9	6	9	5	3
17	5	2	6	3	6	5	2
18	14	2	3	5	3	4	4
19	13	31	4	3	5	4	4
20	12	10	4	10	11	6	1
21	5	14	4	3	11	14	4
22	9	8	5	3	5	9	6
23	8	1	11	4	5	3	6



### CALL VOLUME

Call Volume By Day



Answered



### CRISIS CENTER

Call Volume by Crisis Center

CenterNameAndKey	#	%
Canandaigua VAMC (NY585393)	217	28.18%
Atlanta VAMC (GA470747)	167	21.69%
A Better Way Services (IN007652)	128	16.62%
Crisis Contact (IN470000)	118	15.32%
Community Crisis Services (MD560000)	34	4.42%
2-1-1/Life Line, a program of Goodwill of the Finger Lakes (NY0000RO)	22	2.86%
Helpline ACTS (VA703441)	19	2.47%
Boys Town National Hotline (NE402000)	18	2.34%
Provident, Inc. (MO314000)	14	1.82%
Lines for Life (OR136000)	10	1.30%



### CALL DETAILS

Call Date and Status By Day

Date	Answered
2017/1/12	1
2017/1/13	1
2017/1/15	