NATIONAL SUICIDE PREVENTION LIFELINE CALL VOLUME (1/1/2017 - 12/31/2017)

SUMMARY

The National Suicide Prevention Lifeline is available:
1-800-273-TALK(8255)
1-800-SUICIDE(784-2433)

Dates	1/1/2017 - 12/31/2017
Non Veteran Calls	740
Veteran Calls	203
Non Spanish Calls	927
Spanish Calls	16
TOTAL CALLS	943

FILTERS

Start Date (Eastern Time)
1/1/2017

End Date (Eastern Time)
12/31/2017

Time Granularity
Day

Call Status
Answered

Veteran Network
- [x] Non Veteran
- [x] Veteran

Spanish Network
- [x] Non Spanish
- [x] Spanish

Crisis Center(s)
All

Originating State(s)
IN

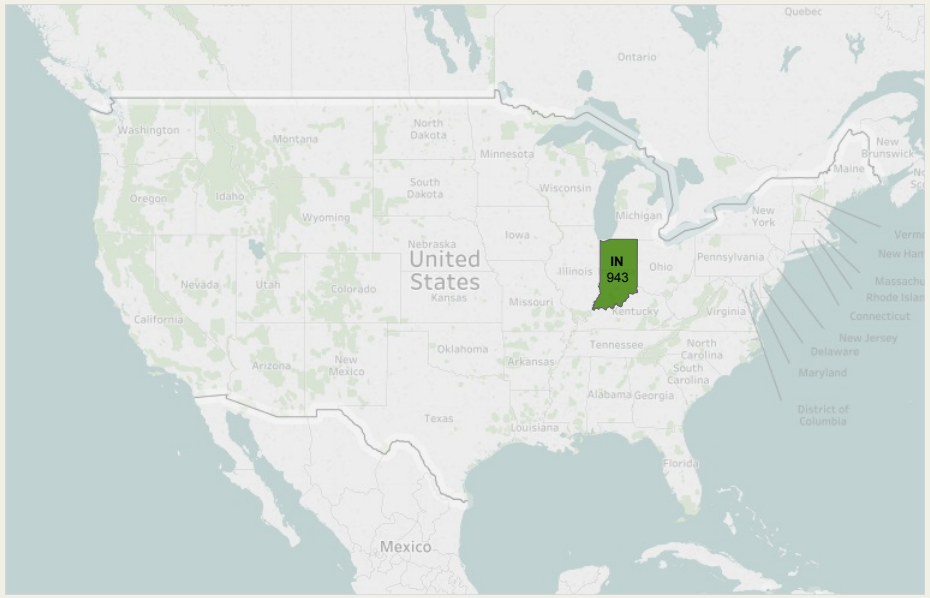
Originating County
Elkhart

Phone Number Lookup

Display Annotations
No

LOCATION

Call Volume by Location. Darker color means larger volume.



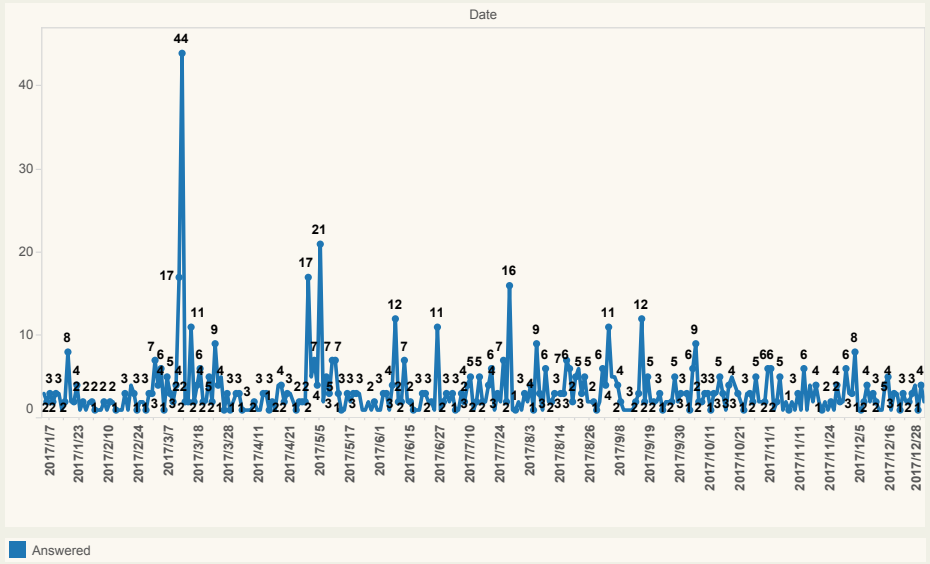
TIME

Call Volume by Day & Hour(Eastern). Darker color means larger volume.

Hour of..	Sun	Mon	Tue	Wed	Thu	Fri	Sat
0	5	3	6	7	11	3	11
1	8	1	5	2	6	1	9
2	3	4	4	1	1	1	4
3	4	4	3	8	3		3
4		6	2	1	5		1
5	1	2	4	2	2	1	5
6	2	1		2	3		2
7	1	3	5	2	4	1	2
8	2	2	1	7	4	5	4
9	1	2	5	3	5	5	6
10	4	3	2	5	7	7	4
11	4	6	2	9	7	9	5
12	6	7	5	8	2	3	3
13	6	10	5	6	4	3	5
14		7	7	4	10	10	4
15	5	11	7	9	4	3	2
16	12	6	11	7	22	16	1
17	2	2	6	6	5	17	4
18	5	7	5	8	7	11	10
19	16	12	7	2	13	5	10
20	30	8	4	14	11	22	5
21	5	5	2	8	3	11	1
22	4	6	15	8	10	6	10
23	8	5	7	4	4	7	22

CALL VOLUME

Call Volume By Day



CRISIS CENTER

Call Volume by Crisis Center

CenterNameAndKey	#	%
Crisis Contact (IN470000)	244	25.87%
Canandaigua VAMC (NY585393)	110	11.66%
Atlanta VAMC (GA470747)	88	9.33%
2-1-1/Life Line, a program of Goodwill of the Finger Lakes (NY0000RO)	81	8.59%
Provident, Inc. (MO314000)	61	6.47%
Helpline ACTS (VA703441)	59	6.26%
Boys Town National Hotline (NE402000)	58	6.15%
REAL Crisis Intervention (NC102000)	50	5.30%
Community Crisis Services (MD560000)	48	5.09%
Crisis Call Center (NV114000)	42	4.45%

CALL DETAILS

Call Date and Status By Day

Date	Answered
2017/1/1	3
2017/1/4	2
2017/1/7	3
2017/1/9	2
2017/1/11	3
2017/1/13	3
2017/1/14	1
2017/1/17	2
2017/1/18	8