

NATIONAL SUICIDE PREVENTION LIFELINE CALL VOLUME (1/1/2017 - 12/31/2017)

SUMMARY

The National Suicide Prevention Lifeline is available:
 1-800-273-TALK(8255)
 1-800-SUICIDE(784-2433)

| | |
|--------------------|-----------------------|
| Dates | 1/1/2017 - 12/31/2017 |
| Non Veteran Calls | 1,307 |
| Veteran Calls | 32 |
| Non Spanish Calls | 1,338 |
| Spanish Calls | 1 |
| TOTAL CALLS | 1,339 |

FILTERS

Start Date (Eastern Time) 1/1/2017
 End Date (Eastern Time) 12/31/2017

Time Granularity Day
 Call Status Answered

Veteran Network Non Veteran Veteran
 Spanish Network Non Spanish Spanish

Crisis Center(s) All

Originating State(s) IN

Originating County Decatur

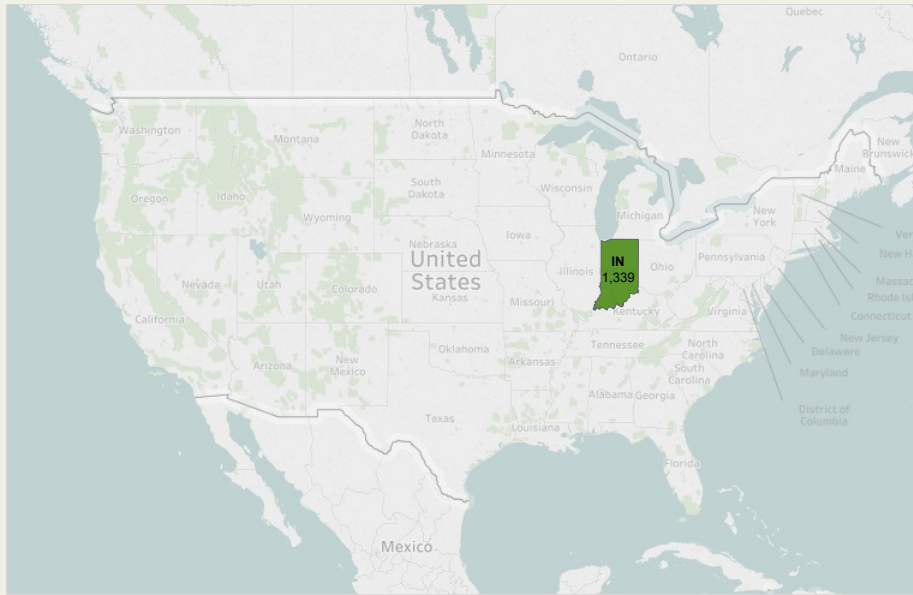
Phone Number Lookup

Display Annotations No



LOCATION

Call Volume by Location. Darker color means larger volume.



TIME

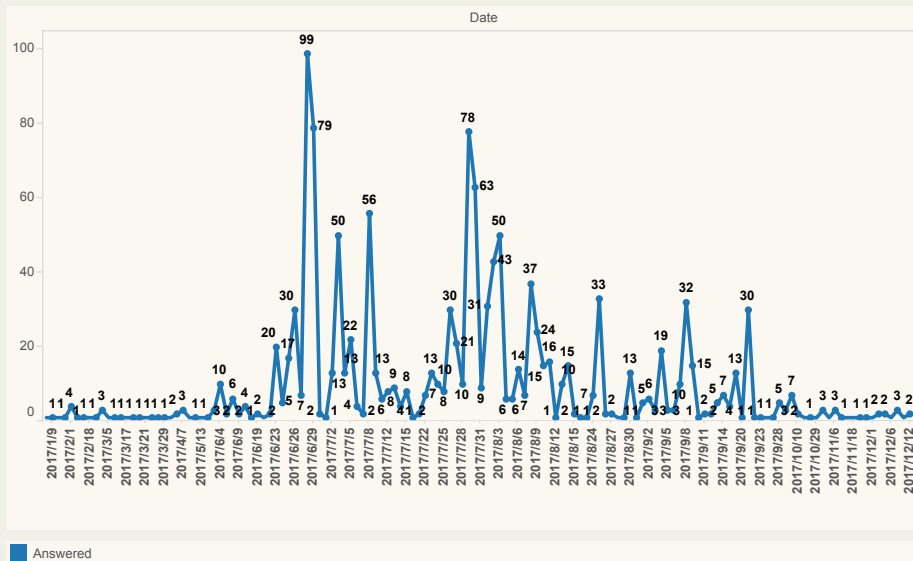
Call Volume by Day & Hour (Eastern). Darker color means larger volume.

| Hour of.. | Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|-----------|-----|-----|-----|-----|-----|-----|-----|
| 0 | 5 | 2 | 8 | | 7 | 6 | 1 |
| 1 | 5 | 1 | 7 | 3 | 1 | 6 | 1 |
| 2 | 4 | 1 | 1 | 5 | 4 | 2 | 5 |
| 3 | 4 | | 3 | 1 | 2 | 1 | 1 |
| 4 | 3 | 4 | 1 | 3 | 6 | | 1 |
| 5 | 1 | 4 | 3 | 5 | 5 | 2 | 5 |
| 6 | 3 | 2 | 4 | 8 | 7 | 3 | 3 |
| 7 | 2 | 4 | 2 | 6 | 16 | 1 | |
| 8 | 8 | 2 | 4 | 4 | 12 | 2 | 1 |
| 9 | 1 | 5 | 1 | 8 | 4 | 3 | 3 |
| 10 | 1 | | 1 | 6 | 1 | 1 | |
| 11 | 1 | | 3 | | 3 | 2 | 4 |
| 12 | | 1 | 6 | 5 | 3 | 4 | 1 |
| 13 | 3 | 1 | 10 | 14 | 4 | 1 | 2 |
| 14 | 7 | 2 | 6 | 5 | 7 | 1 | 1 |
| 15 | 7 | 7 | 7 | 2 | 2 | 3 | 5 |
| 16 | 49 | 2 | 5 | 4 | | | 20 |
| 17 | 10 | 2 | 6 | 11 | 31 | 17 | 30 |
| 18 | 15 | 2 | 3 | 45 | 25 | 15 | 23 |
| 19 | 21 | 11 | 12 | 52 | 23 | 20 | 36 |
| 20 | 6 | 24 | 7 | 51 | 37 | 24 | 31 |
| 21 | 4 | 66 | 12 | 22 | 48 | 24 | 19 |
| 22 | 9 | 7 | 8 | 7 | 4 | 7 | 5 |
| 23 | 3 | 9 | 3 | 5 | 5 | 1 | 12 |



CALL VOLUME

Call Volume By Day



Answered



CRISIS CENTER

Call Volume by Crisis Center

| CenterNameAndKey | # | % |
|---|-----|--------|
| Crisis Contact (IN470000) | 813 | 60.72% |
| REAL Crisis Intervention (NC102000) | 341 | 25.47% |
| Provident, Inc. (MO314000) | 56 | 4.18% |
| Helpline ACTS (VA703441) | 49 | 3.66% |
| Canandaigua VAMC (NY585393) | 16 | 1.19% |
| Atlanta VAMC (GA470747) | 15 | 1.12% |
| 2-1-1/Life Line, a program of Goodwill of the Finger Lakes (NY0000RO) | 12 | 0.90% |
| Community Crisis Services (MD560000) | 11 | 0.82% |
| A Better Way Services (IN007652) | 6 | 0.45% |
| Crisis Call Center (NV114000) | 6 | 0.45% |



CALL DETAILS

Call Date and Status By Day

| Date | Answered |
|-----------|----------|
| 2017/1/1 | 1 |
| 2017/1/9 | 1 |
| 2017/1/10 | 1 |
| 2017/1/31 | 1 |
| 2017/2/1 | 4 |
| 2017/2/2 | 1 |
| 2017/2/8 | 1 |
| 2017/2/18 | 1 |
| 2017/2/26 | 1 |