

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/24/2023

FORM APPROVED

OMB NO. 0938-039

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155359	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 01/09/2023
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NAME OF PROVIDER OR SUPPLIER MAJESTIC CARE OF FORT WAYNE	STREET ADDRESS, CITY, STATE, ZIP COD 7519 WINCHESTER RD FORT WAYNE, IN 46819
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 0000 Bldg. 00	<p>This visit was for a Recertification and State Licensure Survey.</p> <p>Survey dates: January 3, 4, 5, 6, and 9, 2023</p> <p>Facility number: 000250 Provider number: 155359 AIM number: 100289980</p> <p>Census Bed Type: SNF/NF: 63 Total: 63</p> <p>Census Payor Type: Medicare: 6 Medicaid: 48 Other: 9 Total: 63</p> <p>These deficiencies reflect State Findings cited in accordance with 410 IAC 16.2-3.1.</p> <p>Quality review completed January 11, 2023</p>	F 0000		
F 0757 SS=D Bldg. 00	<p>483.45(d)(1)-(6) Drug Regimen is Free from Unnecessary Drugs §483.45(d) Unnecessary Drugs-General. Each resident's drug regimen must be free from unnecessary drugs. An unnecessary drug is any drug when used-</p> <p>§483.45(d)(1) In excessive dose (including duplicate drug therapy); or</p> <p>§483.45(d)(2) For excessive duration; or</p>			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
Gregg Fuller	Executive Director	01/20/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>§483.45(d)(3) Without adequate monitoring; or</p> <p>§483.45(d)(4) Without adequate indications for its use; or</p> <p>§483.45(d)(5) In the presence of adverse consequences which indicate the dose should be reduced or discontinued; or</p> <p>§483.45(d)(6) Any combinations of the reasons stated in paragraphs (d)(1) through (5) of this section.</p> <p>Based on interview and record review, the facility failed to ensure adverse side effects and effectiveness of medication were monitored for 3 of 8 residents reviewed. (Resident 55, and Resident 12)</p> <p>Findings included:</p> <p>1. Resident 55's record was reviewed on 1/5/2023 at 9:22 AM. Diagnoses included multiple sclerosis, type 2 diabetes mellitus without complications, restless leg syndrome, low back pain, unspecified, fibromyalgia, chronic pain syndrome, and migraine, unspecified, intractable, with status migrainosus. A Minimum Data Set (MSD) assessment, dated 11/23/2022, indicated Resident 55 had a brief interview for mental status (BIMS) score of 12 (moderate cognitive impairment).</p> <p>An order, dated 10/13/2022, indicated Lispro Insulin inject, per sliding scale (dosage based on resident's blood glucose reading): if resident's blood glucose reading was 150-200=2 units, 201-250 = 3 units, 251-300 =4 units, 301-350 =5 units, 351-400= 6 units, 401-450= 8 units, inject</p>	F 0757	<p>D 757</p> <ol style="list-style-type: none"> The identified residents had orders written to monitor for adverse side effects and effectiveness of pain medication. An audit of all residents' orders for scheduled/PRN pain medication and diabetic monitoring was completed by the DNS for appropriate monitoring of adverse side effects and effectiveness. The facility protocol has been changed to add these orders upon onset of the identified class of meds. This will be educated to all Nurses and QMA's by the DNS by 1/20/2023. The DNS or designee will review all insulin and pain medication orders 5 times a week for 4 weeks, weekly for 4 weeks and monthly for 4 months for compliance with appropriate orders for monitoring and documenting assessment of 	01/20/2023

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	<p>subcutaneously (beneath the skin) before meals (7:30 AM, 11:30 AM, and 4:30 PM) and at bedtime (8:00 PM) related to type 2 diabetes mellitus without complications. Call provider if blood glucose reading was over 451.</p> <p>An order, dated 12/3/2022, indicated Hydromorphone HCl 4 milligrams (mg) tablet (an opioid pain medication), give 1 tablet by mouth every 4 hours as needed for pain/discomfort.</p> <p>An order, dated 10/13/2022, indicated Hydromorphone HCl 4mg tablet, give 1 tablet by mouth every 4 hours (12:00 AM, 4:00 AM, 8:00 AM, 12:00 PM, 4:00 PM, and 8:00 PM) for pain.</p> <p>Resident 55's orders did not include an order to monitor for signs and symptoms of hypoglycemia (low blood sugar level) and hyperglycemia (high blood sugar level).</p> <p>Resident 55's record did not include an order to monitor for adverse side effects or effectiveness of opioids.</p> <p>A review of Resident 55's vital sign documentation for December 2022 indicated pain level documentation on 12/2/22 at 9:52PM "5", 12/2/22 at 11:50 PM "1", 12/3/22 at 10:06 PM "6", 12/4/22 at 12:38 AM "0", 12/5/22 at 3:34 AM "7", 12/5/22 at 4:09 AM "0", 12/06/22 at 1:10 AM "5", 12/6/22 at 5:47 AM "0", 12/13/22 at 6:21 AM "6", 12/13/22 at 6:24 AM "2", 12/29/22 at 1:39 AM "8", 12/29/22 at 4:59 AM "1", and 12/30/22 at 1:56 AM "2". No other pain level documentation was found in the December 2022 vital sign section in Resident 55's record.</p> <p>A review of Resident 55's vital sign documentation for January 1-6,2023 indicated pain</p>		<p>hyper/hypo glycemia, and pain effectiveness. Results will be submitted to QAPI for review.</p> <p>5. 1/20/23</p>	

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	<p>level documentation on 1/6/2023 at 11:07 AM "8". No other pain level documentation was found in the January 2023 vital sign section in Resident 55's record.</p> <p>A care plan, dated 11/09/2022, indicated Resident 55 was at risk for complications and symptoms of hypoglycemia or hyperglycemia due to a diagnosis of diabetes mellitus. The goal indicated Resident 55 would be free from symptoms and complications of hypoglycemia or hyperglycemia. Interventions included administer diabetes medication as ordered by the doctor, observe for side effects and effectiveness, observe for signs or symptoms of hyperglycemia such as increased thirst and appetite, frequent urination, weight loss, fatigue (tiredness), dry skin, poor wound healing, muscle cramps, abdominal pain, Kussmaul breathing (fast, deep breathing), acetone breath (fruity smelling breath), stupor (near unconsciousness) and coma (unconscious), observe for signs and symptoms of hypoglycemia such as sweating, tremor (shaking), increased heart rate, pallor (pale skin), nervousness, confusion, slurred speech (unclear speech), lack of coordination and staggered gait (unsteady walking).</p> <p>A care plan, dated 9/1/2021, indicated Resident 55 had chronic pain (constant pain). The goal indicated Resident 55 would verbalize adequate relief of pain. The interventions included administer medication as ordered, observe and report changes in usual routine, sleep patterns, decrease in functional abilities (taking care of own needs like bathing, dressing), decreased range of motion (movement of arms and legs), withdrawal or resistance to care (not allowing staff to assist), observe for symptoms of non-verbal pain: changes in breathing (noisy, deep, shallow,</p>			

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	<p>labored, fast/slow), vocalizations (grunting, moans, yelling out, silence), mood/behavior changes (more irritable, restless, aggressive, squirmy, constant motion), eyes (wide open, narrow slits/shut, glazed, tearing, no focus), face (sad, crying, worried, scared, clenched teeth, grimacing, body tense, rigid (stiff), rocking, curled up, thrashing), report to the nurse any change in usual activity attendance pattern or refusal to attend activities related to signs and symptom or complaint of pain. Resident 55's pain care plan did not include an intervention to monitor for side effects of opioid medication.</p> <p>A review of Resident 55's Progress Notes for December 2022 indicated no documentation for monitoring for signs and symptoms of hypoglycemia or hyperglycemia. There was no documentation for monitoring for side effects for scheduled and as needed opioid medication. There was no documentation of pain level or effectiveness for the administered scheduled opioid medication.</p> <p>A review of Resident 55's Progress Notes for January 2023 indicated no documentation for monitoring for signs and symptoms of hypoglycemia or hyperglycemia. There was no documentation for monitoring for side effects for scheduled and as needed opioid medication. There was no documentation of pain level or effectiveness for the administered scheduled opioid medication.</p> <p>The Medication Administration Record (MAR) and Treatment Administration Record (TAR) dated December 2022 indicated Resident 55 received Lispro Insulin on 12/1 at 11:30 AM & 4:30 PM, 12/3 at 4:30 PM & 8:00 PM, 12/4 at 11:30 AM & 4:30 PM, 12/5 at 4:30 PM & 8:00 PM, 12/6 at</p>			

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	<p>7:30 AM, 12/7 at 11:30 AM, 4:30 PM, & 8:00 PM, 12/8 at 11:30 AM, 12/9 at 11:30 AM & 4:30 PM, 12/10 at 7:30 AM, 11:30 AM, 4:30 PM, & 8:00 PM, 12/11 at 8PM, 12/12 at 11:30 AM & 8:00 PM, 12/13 at 7:30 AM, 11:30 AM, 4:30 PM, & 8:00PM, 12/14 at 4:30PM, 12/15 at 11:30AM & 8:00 PM, 12/16 at 4:30 PM, 12/17 at 7:30 AM & 11:30 AM, 12/18 at 7:30 AM & 4:30 PM, 12/19 at 11:30 AM, 4:30 PM, & 8:00 PM, 12/20 at 11:30 AM, 4:30 PM, & 8:00 PM, 12/21 at 4:30 PM, 12/22 at 11:30 AM & 4:30 PM, 12/23 at 8:00 PM, 12/24 at 11:30 AM & 4:30 PM, 12/25 at 8:00 PM, 12/26 at 8:00 PM, 12/27 at 11:30 AM, 12/28 at 4:30 PM, 12/29 at 11:30 AM & 4:30 PM, 12/30 at 8:00 PM, and 12/31 at 4:30 PM & 8:00 PM.</p> <p>The MAR and TAR dated January 2023 (1/1 through 1/6 11:30 AM) indicated Resident 55 received Lispro Insulin on 1/1 at 8:00 PM, 1/4 at 8 PM, and 1/5 at 11:30 AM & 8:00 PM.</p> <p>The MARs and TARs for December 2022 and January 2023 indicated no documentation for monitoring for signs and symptoms of hypoglycemia or hyperglycemia.</p> <p>The MAR and TAR dated December 2022 indicated Resident 55 received Hydromorphone HCl 4mg tablet every 4 hours at 12:00 AM, 4:00 AM, 8:00 AM, 12:00 PM, 4:00 PM and 8:00 PM on 12/1, 12/2, 12/3, 12/4, 12/5, 12/6, 12/7, 12/8, 12/9, 12/10, 12/11, 12/12, 12/13, 12/14, 12/15, 12/18, 12/19, 12/20, 12/21, 12/22, 12/23, 12/24, 12/25, 12/26, 12/27, 12/28, 12/29, 12/30, and 12/31. Resident 55 received Hydromorphone HCl 4mg tablet on 12/16 at 12:00 AM, 4:00 AM, 8:00 AM, 12:00 PM, and 4:00 PM. A dose was not given at 8:00 PM.</p> <p>Resident 55 received Hydromorphone HCl 4mg tablet on 12/17 at 4:00 AM, 8:00 AM, 12:00 PM, 4:00 PM, and 8:00 AM. A dose was not given at 12:00 AM. There was no documentation of pain</p>			

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	<p>level or effectiveness of the scheduled pain medication on the MAR and TAR.</p> <p>The MAR and TAR dated January 2023 (1/1 through 1/6 12:00 PM) indicated Resident 55 received Hydromorphone HCl 4mg tablet every 4 hours at 12:00 AM, 4:00 AM, 8:00 AM, 12:00 PM, 4:00 PM and 8:00 PM on 1/1, 1/2, 1/3, 1/4, and 1/5. On 1/6, Resident 55 received doses at 12:00 AM, 4:00 AM, 8:00 AM, and 12:00 PM. There was a pain level "8" documented with the 12/6 12:00 PM dose, no other documentation of pain level or documentation of effectiveness for the scheduled pain medication was found on the MAR and TAR.</p> <p>The MAR and TAR dated December 2022 indicated Resident 55 received Hydromorphone HCl 4mg tablet every 4 hours as needed for pain/discomfort on 12/3 at 10:06 PM, 12/5 at 3:34 AM, 12/6 at 1:10 AM, 12/13 at 6:21 AM, and 12/29 at 1:39 AM. A pain level was documented with each administration, effectiveness was documented in the progress notes.</p> <p>The MAR and TAR dated January 2023 (1/1 through 1/6 12:00 PM) indicated Resident 55 received Hydromorphone HCl 4mg tablet every 4 hours as needed for pain/discomfort on 1/6 at 11:07 AM. A pain level was documented with the administration but no documentation for effectiveness was found.</p> <p>The MARs and TARs dated December 2022 and January 2023 indicated no documentation for monitoring for side effects of opioid medication.</p> <p>In an interview on 1/6/23 at 9:25 AM, RN2 indicated side effects were monitored for psychotropic medications, antibiotics, insulin, and pain medication. Documentation was done in the</p>			

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	<p>MAR, a general note or progress note every shift. If the resident did not have any side effects, a general note indicated the resident was okay. RN2 indicated a pain level was documented before administering an as needed pain medication, noted on the MAR or in a progress note. RN2 indicated pain levels were not documented for scheduled pain medication. The Assistant Director of Nursing (ADON) was present during the interview with RN2 and indicated pain levels were only documented when as needed pain medication was administered.</p> <p>In an interview on 1/6/23 at 9:50 AM, the Director of Nursing (DON) indicated side effects were to be monitored for anticoagulants, antipsychotics, antidepressants, antibiotics, and any medication that had been changed. Residents who received insulin were to be monitored for hypoglycemia. This monitoring was part of the MAR and documented there. The DON indicated they had not been monitoring for side effects of opioids. The DON indicated monitoring side effects of medication was documented on the MAR, or nurse's notes. Pain levels were documented when an as needed pain medication was given and reassessed after for effectiveness, documented on the MAR which carried over to a progress note. The DON indicated they did not monitor pain levels for routinely scheduled pain medication, but she was working on adding this because more residents were receiving scheduled pain medication.2. The record review began on 1/5/2023 at 10:07 AM. Diagnosis for Resident 12 included, chronic pain syndrome, rheumatoid arthritis, contracture of muscle (left hand), and abnormal posture.</p> <p>A quarterly MDS assessment was completed on 11/7/2022 for Resident 12, indicated a BIMS (Brief</p>			

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	<p>Interview for Mental Status) score was 10 of 15, which indicated the resident was mildly cognitively impaired.</p> <p>A physician order for the medication Norco tablet 5-325 mg (Hydrocodone-Acetaminophen). Give 1 tablet by mouth at bedtime for pain with a start date 11/22/2022. There was not an order to assess for pain/side effects for this medication.</p> <p>A physician order for the medication Mobic tablet 15 mg (Meloxicam). Give 1 tablet by mouth one time a day for chronic pain with a start date of 11/8/2022. There was not an order to assess for pain/side effects for this medication.</p> <p>A review of a vitals summary of the pain level, indicated one pain level was assessed on 1/2/2023 of 0 out of 10 for Resident 12. There was no other pain level assessed after this date.</p> <p>A care plan indicated Resident 12 is at risk for pain due to, abnormal gait/mobility, muscle weakness, contracture of right and left hand. The interventions indicated, administered medication as ordered. Observe for side effects of pain medication-constipation, new onset or increased agitation, restlessness, confusion, hallucinations, dysphoria, nausea, vomiting, dizziness, and falls. Report occurrences to the physician.</p> <p>A MAR (medication administration record) dated December 2022, indicated the medication of Norco tablet 5-325 mg was given at 8:00 PM, for the following dates: 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, and 31. There are no indications the assessment/effectiveness of pain level was asked. There are no indications the side effects for this medications were monitored.</p>			

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	<p>A MAR dated December 2022, indicated the medication of Mobic tablet 15 mg was given at 8:00 AM for the following dates. 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, ,23, 24, 25, 26, 27, 28, 29, 30, and 31. There are no indications the assessment/effectiveness of pain level was asked. There are no indications the side effects for this mediations were monitored.</p> <p>A MAR dated January 2023, indicated the medication of Noro tablet 5-325 mg was given at 8:00 PM, for the following dates: 1, 2, 3, 4, and 5. There are no indications the assessment/effectiveness of pain level was asked. There are no indications the side effects for this mediations were monitored.</p> <p>A MAR dated January 2023, indicated the medication of Mobic tablet 15 mg was given at 8:00 AM, for the following dates: 1,2, 3, 4, and 5. There are no indications the assessment/effectiveness of pain level was asked. There are no indications the side effects for this mediations were monitored.</p> <p>A current facility policy, Pain Management, dated 1/2022, was provided by the Regional Clinical Consultant on 1/6/2022 at 11:22 AM. The policy indicated ..." Residents are assessed for pain upon admission, quarterly, as needed and during medication administration ...Residents receiving routine pain medication should be assessed each shift by the charge nurse during rounds and/or medication pass ...Additional information including, but not limited to reasons for administration, and effectiveness of pain medication will be documented in the electronic medical record"</p>			

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	A current facility policy, Hypoglycemia management, dated 2022, was provide by the Regional Clinical Consultant on 1/6/2022 at 11:22 AM. The policy indicated ..." The facility will identify residents that are at risk for hypoglycemia and observed them for signs and symptoms of low blood glucose ...Residents that have a diagnosis of diabetes or on medications that could lower the blood sugar should have orders for glucose monitoring and treatments of hypoglycemia, unless otherwise by the practitioner" 3.1-48(a)(1)-(6)				