

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G167	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 04/01/2022
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NAME OF PROVIDER OR SUPPLIER RES CARE COMMUNITY ALTERNATIVES SE IN	STREET ADDRESS, CITY, STATE, ZIP COD 749 SOUTH BEARS BEND ROAD FRENCH LICK, IN 47432
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W 0000 Bldg. 00	<p>This visit was for a predetermined full recertification and state licensure survey.</p> <p>Survey Dates: 3/28/22, 3/29/22, 3/30/22, 3/31/22 and 4/1/22.</p> <p>Facility Number: 000701 Provider Number: 15G167 AIM Number: 100248800</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review of this report completed by #15068 on 4/11/22.</p>	W 0000		
W 0125 Bldg. 00	<p>483.420(a)(3) PROTECTION OF CLIENTS RIGHTS</p> <p>The facility must ensure the rights of all clients. Therefore, the facility must allow and encourage individual clients to exercise their rights as clients of the facility, and as citizens of the United States, including the right to file complaints, and the right to due process.</p> <p>Based on observation, interview and record review for 7 of 7 clients living in the group home (#1, #2, #3, #4, #5, #6 and #7), the facility failed to ensure the clients had the right to due process in regard to the locking of laundry and dishwasher supplies.</p> <p>Findings include:</p> <p>On 3/29/22 from 5:29 AM to 7:53 AM, an observation was conducted at the group home. At 6:41 AM, staff #3 used keys to unlock a cabinet in the laundry room containing laundry detergent.</p>	W 0125	To correct the deficient practice the locks have been removed from the chemical cabinets. All site staff have been trained to ensure no unauthorized restrictions are being used. Additionally, the QIDP will review all client and to ensure the chemical restriction is not needed. If needed, the IDT will convene to adjust the plans and submit to HRC. Ongoing monitoring will be achieved through monthly site reviews to be completed by	05/01/2022

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Staff #3 took a laundry detergent pod, placed it in the washer and locked the cabinet. At 7:21 AM, staff #3 entered the medication room and retrieved a dishwasher pod from a locked cabinet. This affected clients #1, #2, #3, #4, #5, #6 and #7.</p> <p>On 3/29/22 at 1:44 PM, a review of client #1's record was conducted. Client #1's 10/27/21 Individual Support Plan (ISP) had the following Modification of Individual's Rights: -"Right to be modified: Freedom to full access to personal property: funds. Manner in which the right will be modified: Individual will be limited to accessing funds only with the assistance of and (sic) healthcare representative. Reason the modification is needed: To provide for the safeguards of funds, and usage of such funds so as to benefit the individual.</p> <p>-Right to be Modified: Freedom of movement Manner in which the right will be modified: Individual will be restricted to the areas of the building and grounds supervised by staff. Individual will be supervised during activities within the community. Reason the modification is needed: Inappropriate social behavior and anxiety and to provide for the safety, welfare, and health of the individual.</p> <p>-Right to be modified: Freedom from use of medications Manner in which the right will be modified: Administration of Effexor (depression) and Lithium Carb (carbonate) (depression) per BSP (behavior support plan). Reason the modification is needed: To aid in preventing further symptoms of depression and anxiety."</p>		ResCare administration staff. Additionally, the HRC committee will review restrictions quarterly and as needed.	

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	<p>-There was no documentation client #1 needed a restriction from laundry or dishwasher cleaning supplies.</p> <p>On 3/29/22 at 2:20 PM, a review of client #2's record was conducted. Client #2's 5/27/21 ISP had the following Modification of Individual's Rights:</p> <p>-"Right to be modified: Freedom to full access to personal property-funds. Manner in which the right will be modified: Individual will be limited to accessing funds only with the assistance of ResCare Group Home Manager/staff as approved by guardian and/or IDT (Interdisciplinary Team). Reason the modification is needed: To provide for the safeguards of funds, and usage of such funds so as to benefit the individual.</p> <p>-Right to be modified: Freedom of movement. Manner in which the right will be modified: Individual will be restricted to the areas of the building and grounds supervised by staff. Individual will be supervised during activities within the community. Reason the modification is needed: To provide for the safety, welfare, and health of the individual.</p> <p>-Right to be modified: Freedom from use of medication. Manner in which the right will be modified: Administration of Diltiazem (high blood pressure), Doxycycline (antibiotic), Zyrtec (antihistamine) and Melatonin (sleep) per Physicians Orders. Reason the modification is needed: To help with [client #2's] Reynaud's Syndrome (a condition in which some areas of the body feel numb and cool in certain circumstances), Rosacea (a condition that causes redness and often small, red, pus-filled bumps on the face).</p>			

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	<p>-Right to be modified: Freedom to access medication. Manner in which the right will be modified: Individual will be limited to accessing medications only with the assistance of ResCare group home manager/staff as approved by guardian and/or IDT. Reason the modification is needed: To provide for the safety, welfare, and the health of the individual."</p> <p>-There was no documentation client #2 needed a restriction from laundry or dishwasher cleaning supplies.</p> <p>On 3/29/22 at 2:40 PM, a review of client #3's record was conducted. Client #2's 3/1/22 ISP had the following Modification of Individual's Rights:</p> <p>- " Right to be modified: Freedom to full access to personal property funds. Manner in which the right will be modified: Individual will be limited to accessing funds only with the assistance of an healthcare representative. Reason the modification is needed: To provide for the safeguards of funds, and usage of such funds so as to benefit the individual.</p> <p>-Right to be Modified: Freedom of movement Manner in which the right will be modified: Individual will be restricted to the areas of the building and grounds supervised by staff. Individual will be supervised during activities within the community. Reason the modification is needed: Inappropriate social behavior and anxiety and to provide for the safety, welfare, and health of the individual."</p>			

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	<p>-There was no documentation client #3 needed a restriction from laundry or dishwasher cleaning supplies.</p> <p>On 3/29/22 at 2:45 PM, a focused review of client #4's 8/20/21 ISP Modification of Individual's Rights. There was no documentation client #4 needed a restriction from laundry or dishwasher cleaning supplies.</p> <p>On 3/29/22 at 2:48 PM, a focused review of client #5's 7/13/21 ISP Modification of Individual's Rights was conducted. There was no documentation client #5 needed a restriction from laundry or dishwasher cleaning supplies.</p> <p>On 3/29/22 at 2:51 PM, a focused review of client #6's 5/1/21 ISP Modification of Individual's Rights was conducted. There was no documentation client #6 needed a restriction from laundry or dishwasher cleaning supplies.</p> <p>On 3/29/22 at 7:10 AM, staff #3 stated the laundry and dishwasher supplies were locked "so no one could consume them". When staff #3 was asked which clients were at risk of consuming cleaning supplies, staff #3 stated, "I'm not sure who would, but we keep them locked for safety."</p> <p>On 3/29/22 at 11:06 AM, the Qualified Intellectual Disabilities Professional (QIDP) stated, "The only time the pods should be locked is if we have HRC (Human Rights Committee) approval for the clients after they have been determined to be at risk of consumption." The QIDP indicated this was an unnecessary restriction. The QIDP stated, "I have never been told any of the clients in the home have attempted to consume these products."</p>			

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W 0159 Bldg. 00	<p>9-3-2(a)</p> <p>483.430(a) QIDP</p> <p>Each client's active treatment program must be integrated, coordinated and monitored by a qualified intellectual disability professional who-</p> <p>Based on record review and interview for 3 of 3 clients in the sample (#1, #2 and #3), the facility failed to ensure the clients' Individual Support Plans (ISP) were reviewed at least quarterly by the Qualified Intellectual Disabilities Professional (QIDP).</p> <p>Findings include:</p> <p>On 3/29/22 at 1:44 PM, a review of client #1's record was completed. Client #1's 10/27/21 Individual Support Plan (ISP) indicated the following training objectives:</p> <p>-"[Client #1] will shower daily using a washcloth to be sure his body is washed clean, wear clean clothes and ensure face is clean each PM with 2 verbal prompts 75% of opportunities across 6 consecutive months by 4/27/22.</p> <p>-[Client #1] will learn to control his anger giving 2 verbal prompts 75% of the opportunities across 6 consecutive months by 4/27/22. *Staff will ask [client #1] to tell his self "Stop feeling mad."</p> <p>-[Client #1] will be able to ready himself for med (medication) pass and state usage for his Lithium Carb (Carbonate) (balancing mood and anxiety) with 1 verbal prompt 75% of opportunities across 6 consecutive months by 4/27/22. *Obtain medication box and unlock the medication box.</p> <p>-[Client #1] will fold his clothing on his laundry day with 2 verbal prompts 70% of opportunities per month across 12 consecutive month by 4/27/22."</p>	W 0159	To correct the deficient practice the QIDP will be re-trained on quarterly reviewsThe QIDP will create a quarterly meeting schedule for each client and to the QIDP LeadUpon completion of the quarterly, the QIDP will submit the documentation to the QIDP Lead for reviewOngoing monitoring will be achieved through weekly QIDP meetings to ensure all quarterlies and annuals are scheduled/documented	05/01/2022

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	<p>-Client #1 had a quarterly review on 3/2/22. There were no other quarterly reviews present.</p> <p>On 3/29/22 at 2:20 PM, a review of client #2's record was conducted. Client #2's 5/27/21 ISP had the following training objectives:</p> <ul style="list-style-type: none"> -"[Client #2] will maintain social distancing daily with 2 verbal prompts 80% of opportunities per month across 6 consecutive months by 11/27/21. -[Client #2] will identify a quarter with 3 verbal prompts 40% of opportunities per month across 6 consecutive months by 11/27/21. -[Client #2] will use one wash cloth and no more than 2 bath towels when showering with 2 or fewer verbal prompts 70% of opportunities per month for 6 months by 11/27/21. -[Client #2] will shower for 30 minutes with 2 or fewer verbal prompts 60% opportunities per month for 6 months by 11/27/21. -[Client #2] will take his medications out of his medication box and put them away at medications time with one verbal prompt 80% of all opportunities, across 6 consecutive months, by 11/27/21." <p>-Client #2 had quarterly reviews on 4/17/21 and 7/15/21. There were no other quarterly reviews present.</p> <p>On 3/29/22 at 2:40 PM, a review of client #3's record was conducted. Client #3's 3/1/22 ISP had the following training objectives:</p> <ul style="list-style-type: none"> -"[Client #3] will complete his shower with gestural prompts 60% of opportunities across 6 consecutive months by 9/01/22. -[Client #3] will identify one pill by its shape with 2 verbal prompts or less 30% of opportunities across 6 consecutive months by 9/01/22. -[Client #3] will use a placemat to match quarters, 			

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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	<p>dimes, nickels and pennies with 2 verbal prompts 40% of the opportunities across 6 consecutive months by 9/01/22.</p> <p>-[Client #3] will bring his hearing aid to staff to charge each night with 2 or fewer verbal prompts or less 70% of opportunities across 6 consecutive months by 9/01/22."</p> <p>-Client #3 had quarterly reviews on 3/4/21 and 3/2/22. There were no other quarterly reviews present.</p> <p>On 3/31/22 at 10:14 AM, the QIDP indicated the ISP was to be reviewed every 3 months. The QIDP stated, "The QIDP is responsible for completing the quarterly reviews. I know that I have had the meetings, however, I am not sure where the documentation is."</p> <p>9-3-3(a)</p>			