

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G746	(X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____	(X3) DATE SURVEY COMPLETED 09/01/2016
NAME OF PROVIDER OR SUPPLIER RES CARE SOUTHEAST INDIANA		STREET ADDRESS, CITY, STATE, ZIP CODE 16609 SIMA GRAY RD HENRYVILLE, IN 47126		
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W 0000 Bldg. 00	<p>This visit was for the investigation of complaint #IN00208133.</p> <p>Complaint #IN00208133: Substantiated, federal and state deficiencies related to the allegation(s) are cited at W104 and W454.</p> <p>Dates of Survey: 8/30/16, 8/31/16 and 9/1/16.</p> <p>Facility Number: 011664 Provider Number: 15G746 AIMS Number: 200902010</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review of this report completed by #15068 on 9/16/16.</p>	W 0000		
W 0104 Bldg. 00	<p>483.410(a)(1) GOVERNING BODY The governing body must exercise general policy, budget, and operating direction over the facility.</p> <p>Based on observation, record review and interview for 2 of 2 sampled clients (A and B) plus 2 additional clients (C and</p>	W 0104	W104: The governing body must exercise general policy, budget,	10/01/2016

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>D), the governing body failed to exercise general policy, budget and operating direction over the facility to ensure the group home was clean and maintained in good repair and to ensure repairs were completed timely in regard to water leaks in the home.</p> <p>Findings include:</p> <p>Observations were conducted at the group home on 8/30/16 between 2:45 PM and 4:15 PM. Clients A and B were observed throughout the observation period. Clients C and D were out of the home on leave. At 2:56 PM the bathroom outside of the living room was observed to have trash all over the floor. The toilet bowl brush was thrown on the floor. The inside of the toilet bowl was brown. There was a brown substance dried in the bottom of an empty trash can sitting beside the toilet. Behind the toilet was a large amount of brown substance on the floor. Along the white trim there was a black substance running along the bottom of the wall. Inside of the bathroom's walk in shower there were several wet washrags and three empty bottles of body wash. There was a black substance all around the bottom of the bathtub and drain. There were clothes thrown in the bottom of a closet inside the bathroom. On 8/30/16 at 2:54 PM Client A stated,</p>		<p>and operating direction over the facility.</p> <p>Corrective Action: (Specific): The water leak at the home has been repaired and statement from contractor stating that there was no mold in the home during their repair. The dishwasher will be replaced. The toilet in the home that is leaking will be repaired. The maintenance coordinator will be re-trained on following up on all maintenance requests as soon as they are received. All maintenance requests will be sent directly to the main office. All staff at the home will ensure that the home including bathrooms remain clean and all towels, washcloths and clothing are placed in appropriate clothing baskets for washing. A cleaning checklist for all shifts will be implemented for all shifts.</p> <p>How others will be identified: (Systemic): The Program Manager will review all maintenance requests as they are received and provide them to the maintenance coordinator with order of priority. The maintenance coordinator will complete the maintenance orders in order of priority and complete the maintenance request form with work completed and send</p>	

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	<p>"It's disgusting in there, and I'm not cleaning it." There was a red substance dried on the side of the door jamb exiting the bathroom.</p> <p>At 3:03 PM client B was observed. Client B was observed to have a runny nose. At 3:20 PM the house's office which was directly behind the bathroom was observed. On the bottom of the cabinets there was a black substance the length of the cabinet and running along the baseboards out into the living room. In the living room the black substance was also observed on the white baseboards. Directly outside of the office a 1 foot by 3 feet wooden plank of the floor was coming apart. When pressure was applied to the plank water would seep out from under the board. At 3:23 PM staff #1 stated, "Clients and staff have been getting sick from breathing this. The facility washed off the boards and just repainted them." At 3:25 PM a black substance was observed to be on the inside of the dishwasher.</p> <p>Confidential interview #1 stated, "I called the main office to complain about [black substance] growing in the house and they never called me back. The facility just painted over top of it."</p> <p>Maintenance Request Sheets (MRS) were</p>		<p>back to Program Manager for review. The Program Manager will meet with the maintenance coordinator at least weekly to review all maintenance requests and ensure that all work has been completed timely. The area supervisor will visit the home at least weekly and ensure that the home is cleaned appropriately and that there is no maintenance issues needing addressed. The Program Manager will visit the home at least weekly to ensure that the home is cleaned appropriately and there are no maintenance issues needing addressed.</p> <p>Measures to be put in place: The water leak at the home has been repaired and statement from contractor stating that there was no mold in the home during their repair. The dishwasher will be replaced. The toilet in the home that is leaking will be repaired. The maintenance coordinator will be re-trained on following up on all maintenance requests as soon as they are received. All maintenance requests will be sent directly to the main office. All staff at the home will ensure that the home including bathrooms remain clean and all towels, washcloths and clothing are</p>	

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	<p>reviewed on 8/31/16 at 9:30 AM. MRS dated 8-5-16 indicated, "In spite of our best effort to clean it the mold returns in the dishwasher." MRS dated 8-4-16 indicated, "Need the following addressed: the dishwasher needs replaced filled with black mold, this is a health hazard." MRS dated 7-30-16 indicated, "Black (sic) mold in office, water coming up through the floor in office and in the living room by office, making staff sick!" MRS dated 7-14-16 indicated, "Water coming up through the floor in the office right side in the back by the medicine cabinet in front of the desk." MRS dated 7-13-16 indicated, "The shower needs to be redone on the shower floor mold has grown again." MRS dated 6-18-16 indicated, "Consumer bathroom toilet leaking with each flush, near auto flusher."</p> <p>Client B's record was reviewed on 8/31/16 at 10:26 AM. Client B's Nursing Notes (NN) indicated on 8/11/16 client B had a runny nose and slight congestion. Allerchlor (allergy) was given. NN indicated on 8/17/16 allergy like symptoms, clear runny nose, no cough or fever. Allerchlor was given. Client B has a High Risk plan dated 7/1/16 for Asthma. Client B has a history of Asthma and Pneumonia.</p>		<p>placed in appropriate clothing baskets for washing. A cleaning checklist for all shifts will be implemented for all shifts.</p> <p>Monitoring of Corrective: The Program Manager will review all maintenance requests as they are received and provide them to the maintenance coordinator with order of priority. The maintenance coordinator will complete the maintenance orders in order of priority and complete the maintenance request form with work completed and send back to Program Manager for review. The Program Manager will meet with the maintenance coordinator at least weekly to review all maintenance requests and ensure that all work has been completed timely. The area supervisor will visit the home at least weekly and ensure that the home is cleaned appropriately and that there is no maintenance issues needing addressed. The Program Manager will visit the home at least weekly to ensure that the home is cleaned appropriately and there are no maintenance issues needing addressed.</p> <p>Completion date: 10/1/2016</p>	

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	<p>Client D's record was reviewed on 8/31/16 at 10:51 AM. Client D's High Risk Plan indicated a history of food/drink/medication allergy and severe allergy to mold.</p> <p>LPN #1 was interviewed on 8/30/16 at 3:45 PM. LPN #1 indicated client D had been having issues with his allergies. LPN #1 indicated client B's nose ran all the time.</p> <p>QIDP (Qualified Intellectual Disabilities Professional) #1 was interviewed on 8/30/16 at 3:30 PM. QIDP #1 indicated she was unaware of the black substance or water issues.</p> <p>PM (Program Manager) #1 was interviewed on 8/31/16 at 10:02 AM. PM #1 indicated she was unaware of the black substance or water issues. PM #1 indicated the facility was in contact with outside services to do repairs.</p> <p>This federal tag relates to complaint #IN00208133.</p> <p>9-3-1(a)</p>				

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W 0454 Bldg. 00	<p>483.470(l)(1) INFECTION CONTROL The facility must provide a sanitary environment to avoid sources and transmission of infections.</p> <p>Based on observation, record review and interview for 2 of 2 sampled clients (A and B), plus 2 additional clients (C and D), the facility failed to provide a clean and sanitary environment and failed to ensure water leaks and repairs were completed timely.</p> <p>Findings include:</p> <p>Observations were conducted at the group home on 8/30/16 between 2:45 PM and 4:15 PM. Clients A and B were observed throughout the observation period. Clients C and D were out of the home on leave. At 2:56 PM the bathroom outside of the living room was observed to have trash all over the floor. The toilet bowl brush was thrown on the floor. The inside of the toilet bowl was brown. There was a brown substance dried in the bottom of an empty trash can sitting beside the toilet. Behind the toilet was a large amount of brown substance on the</p>	W 0454	<p>W454: The facility must provide a sanitary environment to avoid sources and transmission of infections.</p> <p>Corrective Action: (Specific): The water leak at the home has been repaired and statement from contractor stating that there was no mold in the home during their repair. The dishwasher will be replaced. The toilet in the home that is leaking will be repaired. The maintenance coordinator will be re-trained on following up on all maintenance requests as soon as they are received. All maintenance requests will be sent directly to the main office. All staff at the home will ensure that the home including bathrooms remain clean and all towels, washcloths and clothing are placed in appropriate clothing baskets for washing. A cleaning checklist for all shifts will be implemented for all shifts.</p>	10/01/2016

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	<p>floor. Along the white trim there was a black substance running along the bottom of the wall. Inside of the bathroom's walk in shower there were several wet washrags and three empty bottles of body wash. There was a black substance all around the bottom of the bathtub and drain. There were clothes thrown in the bottom of a closet inside the bathroom. On 8/30/16 at 2:54 PM client A stated, "It's disgusting in there, I'm not cleaning it." There was a red substance dried on the side of the door jamb exiting the bathroom.</p> <p>At 3:03 PM client B was observed. Client B was observed to have a runny nose. At 3:20 PM the house's office which was directly behind the bathroom was observed. On the bottom of the cabinets there was a black substance the length of the cabinet and running along the baseboards out into the living room. In the living room the black substance was also observed on the white baseboards. Directly outside of the office a 1 foot by 3 feet wooden plank of the floor was coming apart. When pressure was applied to the plank, water would seep out from under the board. At 3:23 PM staff #1 stated, "Clients and staff have been getting sick from breathing this. The facility washed off the boards and just repainted them." At 3:25 PM a black</p>		<p>How others will be identified: (Systemic): The Program Manager will review all maintenance requests as they are received and provide them to the maintenance coordinator with order of priority. The maintenance coordinator will complete the maintenance orders in order of priority and complete the maintenance request form with work completed and send back to Program Manager for review. The Program Manager will meet with the maintenance coordinator at least weekly to review all maintenance requests and ensure that all work has been completed timely. The area supervisor will visit the home at least weekly and ensure that the home is cleaned appropriately and that there is no maintenance issues needing addressed. The Program Manager will visit the home at least weekly to ensure that the home is cleaned appropriately and there are no maintenance issues needing addressed.</p> <p>Measures to be put in place: The water leak at the home has been repaired and statement from contractor stating that there was no mold in the home during their repair. The dishwasher will be replaced. The toilet in the home that is leaking will be repaired. The maintenance</p>	

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	<p>substance was observed to be on the inside of the dishwasher.</p> <p>Confidential interview #1 stated, "I called the main office to complain about [black substance] growing in the house and they never called me back. The facility just painted over top of it."</p> <p>Maintenance Request Sheets (MRS) were reviewed on 8/31/16 at 9:30 AM. MRS dated 8-5-16 indicated, "In spite of our best effort to clean it the mold returns in the dishwasher." MRS dated 8-4-16 indicated, "Need the following addressed: the dishwasher needs replaced filled with black mold, this is a health hazard." MRS dated 7-30-16 indicated, "Black mold in office, water coming up through the floor in office and in the living room by office, making staff sick!" MRS dated 7-14-16 indicated, "Water coming up through the floor in the office right side in the back by the medicine cabinet in front of the desk." MRS dated 7-13-16 indicated, "The shower needs to be redone on the shower floor mold has grown again." MRS dated 6-18-16 indicated, "Consumer bathroom toilet leaking with each flush, near auto flusher."</p> <p>Client B's record was reviewed on 8/31/16 at 10:26 AM. Client B's Nursing Notes (NN) indicated on 8/11/16 client B</p>			<p>coordinator will be re-trained on following up on all maintenance requests as soon as they are received. All maintenance requests will be sent directly to the main office. All staff at the home will ensure that the home including bathrooms remain clean and all towels, washcloths and clothing are placed in appropriate clothing baskets for washing. A cleaning checklist for all shifts will be implemented for all shifts.</p> <p>Monitoring of Corrective: The Program Manager will review all maintenance requests as they are received and provide them to the maintenance coordinator with order of priority. The maintenance coordinator will complete the maintenance orders in order of priority and complete the maintenance request form with work completed and send back to Program Manager for review. The Program Manager will meet with the maintenance coordinator at least weekly to review all maintenance requests and ensure that all work has been completed timely. The area supervisor will visit the home at least weekly and ensure that the home is cleaned appropriately</p>	

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	<p>had a runny nose and slight congestion. Allerchlor (allergy) was given. NN indicated on 8/17/16 allergy like symptoms, clear runny nose, no cough or fever. Allerchlor was given. Client B has a High Risk plan dated 7/1/16 for Asthma. Client B has a history of Asthma and Pneumonia.</p> <p>Client D's record was reviewed on 8/31/16 at 10:51 AM. Client D's High Risk Plan indicated a history of food/drink/medication allergy and severe allergy to mold.</p> <p>LPN #1 was interviewed on 8/30/16 at 3:45 PM. LPN #1 indicated client D had been having issues with his allergies. LPN #1 indicated client B's nose ran all the time.</p> <p>QIDP (Qualified Intellectual Disabilities Professional) #1 was interviewed on 8/30/16 at 3:30 PM. QIDP #1 indicated she was unaware of the black substance or water issues.</p> <p>PM (Program Manager) #1 was interviewed on 8/31/16 at 10:02 AM. PM #1 indicated she was unaware of the black substance or water issues. PM #1 indicated the facility was in contact with someone to do repairs.</p>		<p>and that there is no maintenance issues needing addressed. The Program Manager will visit the home at least weekly to ensure that the home is cleaned appropriately and there are no maintenance issues needing addressed.</p> <p>Completion date: 10/1/2016</p>	

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