

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G255	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 06/22/2023
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NAME OF PROVIDER OR SUPPLIER RES CARE COMMUNITY ALTERNATIVES SE IN	STREET ADDRESS, CITY, STATE, ZIP COD 154 CHAD DR VERSAILLES, IN 47042
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W 0000 Bldg. 00	<p>This visit was for the Post Certification Revisit (PCR) to the investigation of complaint #IN00407693 completed on 5/10/23.</p> <p>Complaint #IN00407693: Not corrected.</p> <p>Survey dates: June 20, 21 and 22, 2023</p> <p>Facility Number: 000775 Provider Number: 15G255 AIMS Number: 100248960</p> <p>This deficiency also reflects state findings in accordance with 460 IAC 9. Quality Review of this report completed by #15068 on 6/28/23.</p>	W 0000		
W 0149 Bldg. 00	<p>483.420(d)(1) STAFF TREATMENT OF CLIENTS</p> <p>The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on record review and interview for 1 of 10 incident/investigative reports reviewed affecting client A, the facility failed to implement its policies and procedures to prevent neglect of client A.</p> <p>Findings include:</p> <p>On 6/20/23 at 1:13 PM, a review of the facility's incident/investigative reports was conducted and indicated the following:</p> <p>On 5/29/23 at 11:53 AM, a facility-operated day program staff asked when client A was going to return to the group home from a home visit. The 5/29/23 Bureau of Developmental Disabilities</p>	W 0149	<p>W149: The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client.</p> <p>Corrective Action:</p> <ul style="list-style-type: none"> All staff trained on the Abuse and Neglect Exploitation Policy. (Attachment A) Staff terminated from employment from Rescare for Neglect of client (A). (Attachment B) 	07/10/2023

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
Anna Brison	Program Director	07/07/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Services incident report indicated, "The group home staff had taken the clients to the day program. Day program staff asked where [client A] was when she saw he wasn't with the group. Group home staff immediately went to the home and [client A] had been left at the group home. [Client A] is doing well and received no injuries from this incident..."</p> <p>The 6/2/23 Investigative Summary indicated in the Conclusion section, "The allegation that [staff #6] left [client A] at the group home the morning of 5/29/23 is substantiated. [Staff #6] stated they left the group home between 8:30am-8:40am and he did not realize he had left [client A] until [Program Manager (PM)] called to suspend him. Day program staff realize (sic) [client A] was at the group home that morning when [client B] states at lunch that [client A] was at the group home. [Day Program Lead Staff] called [PM]. [PM] called [nurse] that lives in [name of city]. [Nurse] text (sic) [PM] at 12:13 pm saying she had [client A] and he is fine. [Client A] was at the group home alone appropriately (sic) 3 hours and 45 minutes alone."</p> <p>Staff #6's 6/7/23 Corrective Action Form indicated, "As you know, ResCare believes in helping people live their best life. For all teams, the Company's quality standards (LEGACY) set the expectation on how we are to manage the business and how we are to interact with others. As an integral team player, you are not only expected to uphold the LEGACY Quality standards, but you are required to conduct yourself in a professional manner when conducting company business and when on company property.</p> <p>As you are aware, ResCare maintains that certain</p>		<ul style="list-style-type: none"> · QIDP put a roll call sheet in place to be used in the van daily to ensure all clients are loaded in the van prior to departure. (Attachment C) · All staff trained on the new roll call sheet process. (Attachment D) <p>Monitoring of Corrective Action:</p> <ul style="list-style-type: none"> · All staff are trained on the Abuse Neglect policy upon hire and reviewed monthly with the Area Supervisor during house meetings. · IDT team meets quarterly and as needed to discuss need for the clients and behavior interventions. · All abuse neglect allegations will be investigated by Quality Assurance. <p>Completion Date: 7/10/23</p>				

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	<p>rules and regulations regarding employee behavior are necessary for the efficient operation of the Company and for the benefit and safety of all employees and the persons we serve. Conduct that interferes with operations is not acceptable and will not be tolerated. ResCare Standards of Conduct 7.1, Sections A1 states, 'Any acts of disrespect, exploitation, abuse, and/or neglect toward the individuals we serve will result in corrective action up to and including a release.' It was substantiated on 5/29/23, you left a client at home alone that was to receive 24/7 (24 hours a day/7 days a week) care. This is a direct violation of the above referenced policy. As a result, your employment with ResCare has been terminated."</p> <p>On 6/21/23 at 2:28 PM, a review of the facility's 7/18/11 Reporting Violations of Policies and Procedures was conducted. The policy indicated, "ResCare strictly prohibits abuse, neglect, exploitation, mistreatment, or violation of an Individual's rights." A review of an undated Abuse, Neglect and Exploitation policy indicated, "...Ensure that all persons served are free from abuse, neglect, or exploitation... ResCare does not tolerate abuse, neglect, or exploitation of any persons served. All employees are required to report allegations or suspected incidents of abuse, neglect, and exploitation. All alleged or suspected abuse, neglect, and/or exploitation will be immediately investigated. Appropriate corrective action will be taken to ensure prevention of any further occurrence...."</p> <p>This deficiency was cited on 5/10/23. The facility failed to implement a systemic plan of correction to prevent recurrence.</p> <p>This federal tag relates to complaint #IN00407693.</p>			

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/14/2023
FORM APPROVED
OMB NO. 0938-039

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