

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G136	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 08/18/2022
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NAME OF PROVIDER OR SUPPLIER RES CARE COMMUNITY ALTERNATIVES SE IN	STREET ADDRESS, CITY, STATE, ZIP COD 427 W LONGEST ST PAOLI, IN 47454
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W 0000 Bldg. 00	<p>This visit was for a pre-determined full recertification and state licensure survey.</p> <p>Survey dates: 8/15/22, 8/16/22, 8/17/22 and 8/18/22.</p> <p>Facility Number: 000673 Provider Number: 15G136 AIMS Number: 100248740</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review of this report completed by #15068 on 9/1/22.</p>	W 0000		
W 0149 Bldg. 00	<p>483.420(d)(1) STAFF TREATMENT OF CLIENTS</p> <p>The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on record review and interview for 2 of 2 sampled clients (#1 and #2), the facility failed to implement its policy and procedures for prohibiting abuse, neglect, exploitation, mistreatment and/or violation of individual's rights to prevent a pattern of client-to-client physical aggression between clients #1 and #2.</p> <p>Findings include:</p> <p>On 8/16/22 at 8:41 AM, a review of the facility's Bureau of Developmental Disabilities Services (BDDS) reports and accompanying investigation summaries was conducted. The review indicated the following incidents of physical aggression, which affected clients #1 and #2:</p>	W 0149	To correct the deficient practice all staff will be re-trained ResCare ANEM policy and procedures. Client #1's IDT continues to meet to discuss strategies to prevent Client to client aggression. Additional monitoring will be achieved through twice weekly observations for a period of 2 months. To ensure staff are following the ANEM policy and plans as written. Ongoing monitoring will be achieved through monthly site reviews completed by ResCare administration.	09/18/2022

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosed days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>1) BDDS incident report dated 3/3/22 indicated, "It was reported [client #2] said something and [client #1] became agitated. [Client #1] then hit [client #2] in the stomach and also hit [client #2] with her house slipper. Staff verbally redirected the ladies and did skin assessment. No injuries were found".</p> <p>Investigation summary dated 3/2/22 indicated, "[Client #1] hit [client #2] walking down the stairs to day program. [Client #2] was not injured ... 7. Is there a pattern of occurrences between these two clients? [Client #2] and [client #1] have had issues in the past ... Recommendations: At this time, staff need to follow the behavior plan as written".</p> <p>2) BDDS incident report dated 3/24/22 indicated, "It was reported [client #2] and [client #1] were in the van with staff when [client #2] called [client #1] a name and reached over the seat and hit [client #1] in the back of the head. [Client #1] then hit [client #2] two times in the head and bit [client #2] on the thumb. Staff verbally redirected the ladies and did skin assessments. The bite did not break the skin. No injuries were reported".</p> <p>Investigation summary dated 3/24/22 indicated, "[Staff #6] stated on 03/24/22 that she was in the van with [client #2] and [client #1] while the other staff was in with another individual at a medical appointment. [Staff #6] stated that [client #2] had reached over the seat and smacked [client #1] in the back of the head. [Staff #6] stated that she was verbally redirecting them when [client #1] hit [client #2] back and tried to bite [client #2's] thumb. [Staff #6] stated that the skin was not broken and both [client #1] and [client #2] did not have any other injuries. [Staff #6] stated she separated them and verbally redirected the ladies and there were no further incidents ... 5. Is there a pattern of occurrences between these two clients?</p>			

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	<p>Both [client #1] and [client #2] have a history of occurrences with each other and other roommates in the home ... Recommendations: [Client #2] and [client #1] should sit apart from each other in the van to deter physical aggression".</p> <p>3) BDDS incident report dated 7/11/22 indicated, "It was reported [client #1] was agitated due to [client #2] going to see family and friends. [Client #1] walked past [client #2] and pushed her backward out of [client #1's] way. [Client #2] did not fall. Staff verbally redirected [client #1] and did skin assessments. No injuries were reported".</p> <p>Investigation summary dated 7/11/22 indicated, "On 07/11/22 [Staff #4] stated that [client #1] was upset that [client #2] was able to visit with her family and [client #1] wasn't able to visit with her family. [Staff #4] stated that [client #2] was in the dining room and [client #1] came in the dining room and approached [client #2] and told her to get out of her way and pushed [client #2]. [Staff #4] stated she was able to verbally redirect [client #1] and [client #2] was not injured. [Staff #4] stated that [client #1] went to her room ... Is there a pattern of occurrences between these two clients? [Client #1] and [client #2] have a history of aggression between them ... Recommendations: Continue to follow behavior plans".</p> <p>4) BDDS incident report dated 7/18/22 indicated, "[Client #2] asked [client #1] to buy her a soda. [Client #1] told [client #2] she wanted to save her money. [Client #2] became upset, went to the living room and sat on the couch. [Client #1] walked into the living room and stated, 'All I'm saying is I want to save my money'. [Client #2] gave [client #1] the middle finger, stood up, hit [client #1] in the chest, sat back down and kicked her in the stomach. Plan to Resolve: Staff verbally</p>			

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	<p>redirected [client #2] to her bedroom to calm down and asked [client #1] to go back to the dining room. Staff administered [client #1] two Tylenol per nurse's instructions. There were no visible injuries as a result of this incident. Staff will continue to follow BSPs for [client #2] and [client #1], monitor clients health and report any changes to the nurse".</p> <p>Investigation summary dated 7/20/22 indicated, "On 07/20/22 [Staff #4] stated that [client #2] had asked [client #1] to buy her a soda. [Staff #4] stated that [client #1] told [client #2] that she wanted to save her money. [Staff #4] stated that was when [client #2] then flipped [client #1] off and then hit her in the chest and kicked [client #1]. [Staff #4] stated she then verbally redirected both [client #1] and [client #2] to separate until they could calm themselves ... Is there a pattern of occurrences between these two clients? [Client #2] has had past altercations between her and [client #1] as well as other peers ... Recommendations: Continue to monitor interactions between [client #1] and [client #2]".</p> <p>5) BDDS incident report dated 8/1/22 indicated, "[Client #1] told [client #2] that she wasn't going anywhere with her again because she was a huge embarrassment. [Client #2] kicked [client #1] in the shin, so [client #1] shoved [client #2] backwards. [Client #2] lost her footing and fell backwards hitting her right elbow on the dryer before falling to the ground. Staff verbally redirected both [client #2] and [client #1] to their own rooms. Plan to Resolve: Staff notified the nurse. Staff will continue to follow plans in place for both [client #2] and [client #1] and notify the nurse of any changes to their health. No signs of injury were noted for either [client #2] or [client #1]. No further incidents were reported".</p>			

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	<p>Investigation summary dated 8/3/22 indicated, "[Staff #4] stated on 8/03/22 that [client #1] told [client #2] that she wasn't going anywhere with her again because she was a huge embarrassment. [Client #2] kicked [client #1] in the shin, so [client #1] shoved [client #2] backwards. [Client #2] lost her footing and fell backwards hitting her right elbow on the dryer before falling to the ground. Staff verbally redirected both [client #2] and [client #1] to their own rooms ... 5. Is there a pattern of occurrences between these two clients? [Client #1] and [client #2] have had incidents in the past ... Recommendations: Staff will continue to follow plans in place for both [client #2] and [client #1] and notify the nurse of any changes to their health. No signs of injury were noted for either [client #2] or [client #1]. No further incidents were reported".</p> <p>On 8/17/22 at 3:09 PM, the Qualified Intellectual Disabilities Professional (QIDP) was interviewed. The QIDP was asked about a pattern of aggression between clients #1 and #2. The QIDP stated, "Yes, with [client #1] it can happen between several individuals. Both (clients #1 and #2) are outspoken. [Client #1] gets jealous because [client #2] gets to go home. We've had IDTs (interdisciplinary team meetings)". The QIDP was asked if the abuse, neglect, exploitation, mistreatment and/or violation of individuals right's policy should be implemented at all times. The QIDP stated, "Yes, we should be preventing abuse".</p> <p>On 8/17/22 at 4:01 PM, the 5/5/21 Abuse, Neglect, Exploitation, Mistreatment and/or Violation of Individual's Rights (ANE) policy was reviewed. The ANE policy indicated, "ResCare staff actively advocate for the rights and safety of all</p>			

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W 0164 Bldg. 00	<p>individuals ... ResCare strictly prohibits abuse, neglect, exploitation, mistreatment, or violation of an Individual's rights".</p> <p>9-3-2(a)</p> <p>483.430(b)(1) PROFESSIONAL PROGRAM SERVICES Each client must receive the professional program services needed to implement the active treatment program defined by each client's individual program plan. Based on record review and interview for 1 of 3 sampled clients (#1), the facility failed to ensure client #1 received Behavioral Supports from a Behavior Specialist to address continued behavioral episodes of elopement and aggression.</p> <p>Findings include:</p> <p>On 8/16/22 at 8:41 AM, a review of the facility's Bureau of Developmental Disabilities Services (BDDS) reports was conducted. The review indicated the following incidents of elopement and aggression, which affected client #1:</p> <p>1) BDDS incident report dated 3/7/22 indicated, "It was reported [client #1] brought staff a paper on which she had written suicidal thoughts. [Client #1] told staff she wanted to talk to the police. Staff spoke with [client #1] and [client #1] hit staff and threatened to harm her housemates. Staff initiated one-person YSIS (You're Safe I'm Safe) for 2 minutes. [Client #1] then hit her closet door multiple times with her right hand, fell to the floor then hit staff again. Staff initiated one-person YSIS for 1 minute. Staff verbally redirected [client #1] until she calmed. [Client #1] sustained a 1-inch bruise on the side of her right hand with slight swelling and a ½ inch bruise on her left knee.</p>	W 0164	To correct the deficient practice the QIDP will consult the ResCare Behavior Specialist regarding Client #1's current BSP and incidents. The Behavioral specialist will attend as deemed necessary by the IDT. The IDT will continue to develop plans client #1's behavioral supports. Additional monitoring will be achieved by the IDT meeting monthly for the next six months to closely monitor Client #1s progress. Ongoing monitoring will be achieved through at least quarterly IDTs to discuss ongoing progress.	09/18/2022

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	<p>Nurse was contacted. Plan to Resolve: Staff will continue to follow BSP. HRC (Human Rights Committee) approval for use of YSIS in BSP (Behavior Support Plan). Staff will continue to contact nurse for all injuries".</p> <p>2) BDDS incident report dated 3/8/22 indicated, "It was reported [client #1] had appointment with Podiatrist to get her nails trimmed. [Client #1] told the Doctor her right big toe was causing her pain. Doctor evaluated the toe then took x-ray. X-ray showed toe had been broken. Doctor stated the toe had been broken for a while and was healing. [Client #1] reported she hurt her toe during a behavior approximately 3 weeks ago when she kicked staff multiple times. Doctor ordered a boot be worn for 4 weeks. Staff reported [client #1] has not complained of pain in her toe".</p> <p>3) BDDS incident report dated 4/6/22 indicated, "It was reported [client #1] showed staff suicide ideations she had written in her journal. [Client #1] told staff to call the police so she could go to the ER (emergency room). Staff talked to [client #1] then contacted nurse. Nurse spoke with [client #1] as well. [Client #1] then told staff she was going to break her roommates tv (television). Staff initiated one-person YSIS for 2 minutes. [Client #1] then began to hit, kick, and attempted to bite staff. Staff then initiated two-person YSIS for 4 minutes until [client #1] calmed. No injuries were reported to [client #1]".</p> <p>4) BDDS incident report dated 5/14/22 indicated, "It was reported [client #1] told staff she wanted to go to the ER due to anxiety causing her chest to hurt. [Client #1] left the home with staff following. Staff attempted to verbally redirect [client #1] but was unsuccessful. A police officer drove by and stopped. The officer spoke with</p>			

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	<p>[client #1] and she reported she had suicidal ideations and wanted to go to the hospital. Staff explained the situation to the officer. The officer was advised by his supervisor to transport [client #1] back to the group home. [Client #1] then hit staff and the officer. The officer placed [client #1] in handcuffs and transported her back to the group home. Upon arrival [client #1] kicked the officer in the leg. The officer left the group home and [client #1] continued to attempt to hit staff. Staff initiated two person YSIS for 2 minutes until [client #1] calmed. [Client #1] sustained no injuries. She was never out of line of sight of staff".</p> <p>5) BDDS incident report dated 5/22/22 indicated, "Staff reported [client #1] said, 'I'm walking', then attempted to elope from the home. [Client #1] became physically aggressive towards staff and hit windows. Staff utilized 2 person You're Safe I'm Safe for 2 minutes until calm".</p> <p>6) BDDS incident report dated 5/24/22 indicated, "It was reported [client #1] told staff she was leaving the home and went out the front door with staff following her to the front yard. Staff attempted to verbally redirect [client #1] and [client #1] began to hit and attempted to bite staff. Staff initiated one-person YSIS for 3 minutes while [client #1] continued to attempt to hit and bite staff. [Client #1] did calm and went back inside group home".</p> <p>7) BDDS incident report dated 6/10/22 indicated, "It was reported [client #1] was agitated due to not getting to go on an outing at day program. [Client #1] began to throw rocks at staff and threw a table into the window, breaking 2 of the windows. Staff initiated one-person YSIS for 30 seconds. [Client #1] then dropped on the front</p>			

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	<p>porch and hit her head. [Client #1] sustained a 3-inch scratch on upper right leg and three red marks on her inner forearm that went away. Head tracking was initiated and first aid was applied".</p> <p>8) BDDS incident report dated 6/11/22 indicated, "[Client #1] was walking around the house when she began having behaviors, including physical aggression towards staff, property destruction and threats to elope. Staff implemented 1 person You're Safe I'm Safe on two occasions for 1 minute each time. [Client #1] calmed, no further incidents were reported".</p> <p>9) BDDS incident report dated 6/14/22 indicated, "It was reported [client #1] wanted to go see a doctor with no complaints. Staff attempted to verbally redirect [client #1] when she began to hit and scratch staff. Staff initiated two-person YSIS for 45 seconds until [client #1] calmed. [Client #1] went to her bedroom and attempted to climb out her window. Staff verbally redirected [client #1] and she hit staff in the face. [Client #1] did calm down. No injuries reported".</p> <p>10) BDDS incident report dated 6/17/22 indicated, "It was reported [client #1] was in her room writing when she came out and threatened to harm housemates and staff. [Client #1] then went to her room and kicked her door causing it to come off its hinges. Staff initiated two-person YSIS five times for 30 seconds each until [client #1] calmed".</p> <p>11) BDDS incident report dated 6/21/22 indicated, "It was reported [client #1] told staff she had been having nightmares and negative thoughts. [Client #1] then hit the dining room window without breaking the window. Staff then initiated one-person YSIS for 1-minute escorting [client #1]</p>			

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	<p>to her room to calm. [Client #1] sustained a 1-inch scratch on her chin".</p> <p>12) BDDS incident report dated 6/25/22 indicated, "[Client #1] told staff she was having thoughts of self-harm and wanted to go to the hospital. She began to hit and kick staff, You're Safe I'm safe was implemented to escort [client #1] to her bedroom and she continued to hit staff. [Client #1] calmed and ate dinner. After dinner, [client #1] began saying she didn't want to live at the home anymore and attempted to elope. Staff escorted [client #1] to her bedroom again. [Client #1] calmed and watched a movie, no further incidents were reported".</p> <p>13) BDDS incident report dated 7/13/22 indicated, "[Client #1] exited the home, staff attempted to verbally redirect her back inside, but she refused and ran across the street, towards the hospital, which is approximately 800 feet from the home. Staff followed [client #1], she was attempting to admit herself into the ER. ResCare staff explained to hospital staff that [client #1] lived in a group home and she also had a guardian. Hospital admitted [client #1] and said they would need to see guardianship. Staff provided paperwork to the hospital as well as having [client #1] guardian speak with the physician. [Client #1] was released to home with no new orders".</p> <p>14) BDDS incident report dated 7/19/22 indicated, "[Client #1] was sitting in the dining room, writing in her book when she attempted to elope from the home, stating she wanted to go to the hospital. Staff used verbal redirection and [client #1] began hitting staff. You're Safe I'm Safe 1 person was utilized on 3 occasions due to the aggression. [Client #1] then displayed property damage, breaking the alarm and alarm on the door. [Client</p>			

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	<p>#1] spoke with QIDP (Qualified Intellectual Disabilities Professional) on the phone, then went to her room to calm down".</p> <p>15) BDDS incident report dated 7/30/22 indicated, "[Client #1] went to the office stating she needed out of here and was going to walk to the hospital to be admitted. While staff were passing meds, [client #1] walked out the front door. Once [client #1] was outside, [client #1] began to hit staff with a stick and bite them. Staff performed YSIS 4 times for 30 seconds each time. Staff also gave verbal redirection. Once [client #1] became calm, she returned to the house and went to bed".</p> <p>16) BDDS incident report dated 8/1/22 indicated, "[Client #1] had been having behaviors since 4:00 PM begging staff to call the cops and stating, 'she wanted out of here.' [Client #1] had attempted to elope. [Client #1] hit the dining room window with her fist, but the window did not break. [Client #1] then picked up an air vent and hit the dining room window, causing the window to break. The Area Supervisor attempted talking to [client #1], but [client #1] tried to bite staff. 2 person You're Safe, I'm Safe was done for 3 minutes. [Client #1] then sat down on the floor and after talking with staff for a while, [client #1] took her meds (medicines), calmed down and went to bed".</p> <p>17) BDDS incident report dated 8/10/22 indicated, "It was reported [client #1] wanted to go for a walk, but it was raining, and staff explained to [client #1] she could not go at that time. [Client #1] attempted to elope and hit staff. Staff initiated two-man YSIS until [client #1] calmed. No injuries were reported".</p> <p>On 8/16/22 at 11:32 AM, client #1 record was reviewed. The record indicated the following:</p>			

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	<p>-Medical Consult dated 3/7/22 indicated, "Medical Specialty: Podiatrist ... Reason for visit: Nails debrided ... Results/Findings of Examination: Right great toe pain ...".</p> <p>-Medical Consult dated 4/4/22 indicated, "Medical Specialty: Podiatrist ... Reason for visit: F/U (follow up) on big toe ... Physician/Consultant Orders: Continue post op (orthopedic) shoe until appointment, Follow up 3 to 4 weeks, take compression sleeve on toe off at night".</p> <p>-Medical Consult dated 5/2/22 indicated, "Medical Specialty: Podiatrist ... Reason for visit: Follow up right great toe fracture. Physician/Consultant Orders: Continue in either post-orthopedic shoe or a stiff toed tennis shoe for 3 to 4 weeks. May take off to go to bed".</p> <p>-IDT dated 2/8/22 indicated, "Meeting Minutes: Team met today to discuss recent behaviors that [client #1] has had. On 02/05/22 [client #1] eloped to the Hospital down the road and when her guardian requested that she be sent home she refused to leave the hospital and the hospital requested the police to escort her from the building. The police took [client #1] back to the group home. [Client #1] then calmed down and did not have any more issues for the night. On 02/06/22 [client #1] had behaviors again and staff tried talking with her and she refused to listen. [Client #1] had physical aggression towards staff and YSIS was used three times. Each time it was used for 45 seconds to 1 minute. The third staff was called in to help with the situation. [Client #1] finally calmed herself after approximately 1 hour. Team discussed ways that would help [client #1] to become calm. It was suggested that she use coloring books that also had affirmations on each</p>			

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	<p>page. [Client #1] also needs to see immediate results of her coping skills. Team feels that she would benefit with every 3 months to change the coping skill as [client #1] will become bored with ones that she has already tried. Plan of Action: Help [client #1] with new coping skills. Encourage [client #1] to recognize that there are natural consequences to her actions. Continue to follow BSP".</p> <p>-IDT dated 3/8/22 indicated, "Meeting Minutes: [Client #1] had gone to the podiatrist on 03/07/22 and it was discovered that her right big toe was broken. [Client #1] had a behavior three weeks ago that included kicking 2 staff with her right foot. [Client #1] was given a boot to wear for 4 weeks. The podiatrist did state that the break was at least 3 weeks ld (sic)".</p> <p>-IDT dated 4/6/22 indicated, "Meeting Minutes: [Client #1] had a behavior and was physically aggressive with staff. Staff used YSIS 1 person for 2 minutes. [Client #1] was attempting to elope also. Staff used her BSP correctly. Plan of Action: Continue to follow BSP".</p> <p>-IDT dated 5/8/22 indicated, "Meeting Minutes: [Client #1] had a behavior and was physically aggressive with staff. YSIS was not used. Her behavior lasted about 2 hours. Plan of Action: Continue to follow BSP as written".</p> <p>-Second IDT dated 5/8/22 indicated, "Meeting Minutes: [Client #1] had a behavior and was walking across the street, staff was walking with [client #1] the entire time. [Client #1] sat down and refused to go back home. Staf (sic) talked with her for 30 minutes before using ISYS (sic) to escort her back home".</p>			

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	<p>-IDT dated 5/16/22 indicated, "Meeting Minutes: [Client #1] eloped on 05/13/22. The police saw her and staff on the side of the road and stopped to see what was going on. The officer tried to talk to [client #1] but she began kick (sic) and hit (sic) the officer and her (sic) handcuffed her and took her back to the group home. Plan to Action: IDT recommends that an incentive program for [client #1] to earn rewards for good behavior".</p> <p>-IDT dated 5/23/22 indicated, "Meeting Minutes: [Client #1] attempted elopement on 05/21/22. Staff used YSIS for 2 minutes using a 2 person hold. [Client #1] eventually was able to calm herself and resume her normal activities. Team had met on 05/17/22 to discuss behaviors that previously. A reward program was discussed at that time. At this time [client #1] has not been able to receive the reward discussed due to continuing to have behaviors. Plan of Action: Continue to follow rewards system as possible. Continue to follow BSP".</p> <p>-IDT dated 6/10/22 indicated, "Meeting Minutes: [Client #1] had a behavior that included physical aggression towards staff and property destruction. Staff used YSIS for 1 ½ minutes. [Client #1] did get a scratch during the behavior. [Client #1] is struggling with her family and her family has stated that [client #1] can not move from the group home or come to visit them. Plan of Action: Continue to help [client #1] with her coping skills".</p> <p>-IDT dated 6/13/22 indicated, Meeting Minutes: [Client #1] had a behavior that included physical aggression towards staff and property destruction. Staff used YSIS for 1 minute by 1 person two times. [Client #1] is struggling with her family and her family has stated that [client #1]</p>			

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	<p>can not move from the group home or come to visit them. Plan of Action: Continue to help [client #1] with her coping skills".</p> <p>-IDT dated 6/14/22 indicated, "Meeting Minutes: [Client #1] had a behavior that included physical aggression towards staff and property destruction. Staff used YSIS for 45 seconds with 2 person. [Client #1] is struggling with her family and her family has stated that [client #1] can not move from the group home or come to visit them. Plan of Action: Continue to help [client #1] with her coping skills".</p> <p>-IDT dated 6/17/22 indicated, "Meeting Minutes: [Client #1] had a behavior that included physical aggression towards staff and property destruction. Staff used YSIS for 45 seconds with 2 people. [Client #1] is struggling with her family and her family has stated that [client #1] can not move from the group home or come to visit them. [Client #1] kicked her door off the hinges. Plan of Action: Continue to help [client #1] with her coping skills".</p> <p>-IDT dated 6/21/22 indicated, "Meeting Minutes: [Client #1] had a behavior that included physical aggression towards staff and property destruction. Staff used YSIS for 1 minute with 1 person. Plan of Action: Continue to help [client #1] with her coping skills".</p> <p>-IDT dated 7/13/22 indicated, "Meeting Minutes: [Client #1] was asking to go to the hospital due to saying she was having thoughts of suicide. Staff tried to verbally redirect her due she always says this to seek attention. [Client #1] left the group home and ran to the hospital that is across the street from the group home. Staff followed [client #1] to the ER. Once the ER physician spoke with</p>			

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	<p>[client #1's] guardian, he released her back to the group home. IDT met and discussed way to decrease the behaviors that [client #1] has had over the last several months. The team agreed that a reward system would be implemented to try to help decrease the behaviors. [Client #1] can earn a small reward every two days if she did not have one of her targeted behaviors. Plan of Action: Implement reward system for [client #1] to earn a small reward every two days that she does not have a targeted behavior".</p> <p>-IDT dated 8/3/22 indicated, "Meeting Minutes: [Client #1] continues have behaviors related to her jealousy of her peers and wanting her guardian to move her to a different group home. [Client #1's] guardian does not want [client #1] to move from the present group home. The team has met and discussed this issue regarding these behaviors. A reward system had been discussed previously that [client #1] could earn a reward every two days if she did not have a behavior. [Client #1] at this time has not been able to earn the reward at any time. Team continues to discuss ways to assist [client #1] with her jealousy and physical and verbal behaviors. [Client #1] has coping skills that she has to use to help with her behaviors. Staff continue to verbally redirect [client #1] during her behaviors and at times will use YSIS to help with the behaviors. Plan of Action: Team to continue to meet to discuss alternatives to help [client #1] cope".</p> <p>-Behavior Support Plan (BSP) dated 5/1/22 indicated, "Behavioral History: [Client #1] is a [age]-year-old female; she lives in [city] at the [address] Group Home. Before coming to the Group home [client #1] lived with her mother. Her mother and her sister are her co-guardians, due to the mother's age they felt like it would be a good</p>			

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	<p>time to transition [client #1] into a group home. [Client #1] will leave the premises without telling anyone, so elopement has been an issue that is addressed in her plan. [Client #1] is also noted to have oppositional behaviors. [Client #1] has been diagnosed with depression. Her depression is currently being monitored. [Client #1] has a history of promiscuity and is at risk of exploitation due to her promiscuity".</p> <p>Client #1's BSP indicated target behaviors as, "Physical Aggression, Property Destruction, Suicidal Ideations, Noncompliance with ADLs (Adult Daily Living Skills), Verbal Aggression, Elopement, Leaving Assigned Area, Inappropriate Social Interactions, Stealing, False Allegations ...".</p> <p>Client #1's BSP indicated the following replacement behaviors: "1. [Client #1] will learn to appropriately request attention. Goal: [Client #1] will display 3 or more occurrences of appropriately requesting attention per month for six consecutive months by 05/01/2023. 2. [Client #1] will learn how to interact with others appropriately through demonstrating good manners. Goal: [Client #1] will display 5 or more occurrences of appropriately demonstrating good manners per month for six consecutive months by 05/01/2023".</p> <p>Client #1's BSP indicated the following functional assessment: "It is hypothesized that [client #1's] behaviors are maintained through an avoidance of non-preferred tasks as well as gain access to preferred items that she does not have immediate access ...".</p> <p>Client #1's BSP indicated the following reactive procedures:</p> <p>"If [client #1] engages in Verbal Aggression or</p>			

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	<p>Threatening/Elopement:</p> <ul style="list-style-type: none"> -Immediately ensure the safety of [client #1's] peers -Position yourself between [client #1] and her peers -In a calm but firm voice verbally redirect [client #1] to a different location/area/activity -Ask her if she would like to go to an area away from the source of what is upsetting her -Provide her praise if she says yes -If she says no, let her know that you will problem solve with her as soon as she is calm and is no longer being verbally aggressive or threatening -DO NOT TALK TO HER while she is being verbally aggressive or threatening -Once she is calm for at least 1 minute ask if there is anything that she would like to talk about or to problem solve -Help her work through what may be upsetting her ... <p>Physical Aggression or Property Destruction:</p> <ul style="list-style-type: none"> -Utilizing Verbal De-escalation techniques per YSIS protocol -Engineer the environment through positioning yourself between [client #1] and her peers, moving furniture, etc. -Immediately ensure the safety of [client #1's] peers -In a calm but firm voice verbally redirect [client #1] to a different location/area/activity -Block physical aggression and property destruction utilizing the techniques included in the back of this plan. -Encourage [client #1] to stop the behavior and attempt to calm him utilizing self-calming techniques (listening to music, therapeutically venting to staff or going to another area of the house). -If [client #1] continues to display the behavior, 			

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	<p>limit the attention you give her. After she has stopped displaying the behavior for one minute, re-offer the self-calming activity.</p> <p>-If [client #1] continues, utilize YSIS as stated below utilizing the least restrictive first.</p> <p>-One-person YSIS</p> <p>-Two-person YSIS</p> <p>-Basic and Advanced moves are included based on the behaviors displayed.</p> <p>-The Advanced moves for One-person include One-Person Standing and One Person Arms Blocked</p> <p>-The Advanced moves for Two-person include Two-Person Standing, Alternative Two Person Standing or Two-Person Seated.</p> <p>-As [client #1] calms, offer a calming activity.</p> <p>-When [client #1] has not displayed his targeted behavior for 10 minutes, assist him (sic) to resume normal activity..."</p> <p>On 8/17/22 at 10:53 AM, client #1's guardian was interviewed. Client #1's guardian was asked if she attended quarterlies and if she was invited to meetings concerning client #1's behavioral incidents. Client #1's guardian indicated she was kept informed and actively participating through the IDT process and stated, "Yes". Client #1's guardian was asked about IDT discussions for behavioral supports and services for client #1. Client #1's guardian indicated client #1 received regular consults from her Psychiatrist and at one time, went to a therapist to support her emotional and behavioral needs. Client #1's guardian indicated client #1 was manipulative and the therapist sessions were unsuccessful. Client #1's guardian stated client #1 was "infatuated" with meeting men and described an inappropriate history with the use of electronics to make arrangements to meet men that were unknown and create an unsafe situation for client #1. Client #1's</p>			

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	<p>guardian was asked if the IDT had discussed the option of formal behavior services from a Behavior Clinician. Client #1's guardian stated, "They do have QA (Qualified Intellectual Disabilities Professional), but no we've not talked about formal behavior services. I would just be careful with anything off site. It could add to the problem. I really feel the team has done everything to help her".</p> <p>On 8/17/22 at 3:09 PM, the Qualified Intellectual Disabilities Professional (QIDP) was interviewed. The QIDP was asked about client #1's behavioral history for elopement and aggression. The QIDP indicated client #1 expressed the desire of moving from the group home, going to waiver, and visits with her family. The QIDP indicated the guardian was concerned about client #1 moving and visits due to client #1's behavioral needs and at this time did not support a move to a less structured environment. The QIDP stated, "We've had IDT's to work through these things. She (client #1) wants to go to the emergency room and she gets attention. She wants attention. We have coping skills. She had a therapist in the past. She (client #1) tells them things that are not factual". The QIDP was asked if client #1 used manipulative behavior. The QIDP stated, "Yes, very much so. With anybody". The QIDP was asked if the provider had a behaviorist on staff or if the IDT had discussed the need for formal behavioral services to address client #1's behavioral needs. The QIDP stated, "We have [name] who works with the ESN (Extensive Support Needs) homes. She normally does not work at the group homes". The QIDP indicated she could consult with the internal behaviorist assigned to the ESN group homes for support in the development of behavior plans, but not a likely option as a fulltime behavior clinician for client #1. The QIDP was asked if</p>			

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W 0240 Bldg. 00	<p>client #1's behavioral support needs required formal behavior services through a behavior clinician service. The QIDP stated, "I don't know [surveyor name]. We have a psychiatrist. We tried a therapist and she tried to manipulate her therapist. I've worked in group homes (past work experiences) who have Behaviorist on staff. I'm all for that if we can find that (a Behavior Clinician). I can think of several here out of [city]. I can think of some females. Maybe even out of [city]. I need to follow up, I can do that".</p> <p>9-3-3(a)</p> <p>483.440(c)(6)(i) INDIVIDUAL PROGRAM PLAN</p> <p>The individual program plan must describe relevant interventions to support the individual toward independence.</p> <p>Based on record review and interview for 1 of 3 sampled clients (#3), the facility failed to ensure client #3's medication reduction plan within her Behavior Support Plan (BSP) was measurable and/or addressed a target behavior for PICA (eating disorder) with a goal.</p> <p>Findings include:</p> <p>On 8/16/22 at 12:59 PM, client #3's record was reviewed. The record indicated the following:</p> <p>-Individual Support Plan (ISP) dated 5/21/22 indicated the following diagnosis, but not limited to, "Axis III ... PICA (eating disorder ...)".</p> <p>-Behavior Support Plan (BSP) dated 5/21/22 indicated, "Target Behaviors: Self-Injurious Behavior (SIB) Attempts, Noncompliance, Physical Aggression, Stealing and Verbal Outburst". Client #3's BSP did not indicate PICA</p>	W 0240	<p>To correct the deficient practice the IDT will convene to discuss the addition of PICA as a targeted behavior, or whether to adjust the medication reduction goal. To ensure no others are affected the QIDP will review all BSPs to ensure the medication reduction is measurable and addresses the correct targeted behaviors. Ongoing monitoring will be achieved by the QIDP Lead and HRC committee reviewing all medication reduction plans within the BSPs.</p>	09/18/2022

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W 0312 Bldg. 00	<p>as a targeted behavior and/or have a goal identified for the behavior of PICA.</p> <p>Client #3's BSP indicated the following reduction criteria, "When the goal for eating non-food items has been met, the IDT (Interdisciplinary team) will meet to discuss a reduction in Lexapro (anxiety)" and "When the goal for eating non-food items has been met, the IDT will meet to discuss a reduction in Seroquel (depression)".</p> <p>Client #3's BSP indicated "Psychiatric Diagnosis for [client #3]: DX (diagnosis) PICA ...".</p> <p>Client #3's BSP did not indicate PICA as a target behavior and/or have a goal. Client #3's BSP reduction plan could not be measured due to a lack of methodology for PICA as a targeted behavior. Client #3's BSP did not indicate a reduction plan linked to an existing targeted behavior with a goal.</p> <p>On 8/17/22 at 3:09 PM, the Qualified Intellectual Disabilities Professional (QIDP) was interviewed. The QIDP was asked about client #3's BSP lacking either a target behavior for PICA and/or the reduction plan not being linked to an existing targeted behavior to be measurable. The QIDP stated, "Right". The QIDP was asked if client #3's BSP needed revision. The QIDP stated, "Right. I have a plan to schedule a meeting to go over her ISP/BSP. We can discuss that next Thursday (8/25/22)".</p> <p>9-3-4(a)</p> <p>483.450(e)(2) DRUG USAGE be used only as an integral part of the client's individual program plan that is directed</p>						

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NAME OF PROVIDER OR SUPPLIER RES CARE COMMUNITY ALTERNATIVES SE IN	STREET ADDRESS, CITY, STATE, ZIP CODE 427 W LONGEST ST PAOLI, IN 47454
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	<p>specifically towards the reduction of and eventual elimination of the behaviors for which the drugs are employed.</p> <p>Based on record review and interview for 2 of 3 sampled clients (#1 and #2), the facility failed to ensure the medication reduction plans for clients #1 and #2 indicated how specific target behaviors for which medications were prescribed will be reduced and/or eliminated for 1) client #1's depressive signs and symptoms and 2) client #2's goal for physical aggression was written in an attainable methodology.</p> <p>Findings include:</p> <p>1) On 8/16/22 at 11:32 AM, client #1's record was reviewed. The record indicated the following:</p> <p>-Behavior Support Plan (BSP) dated 5/1/22 indicated, "When [client #1's] lack of Depression has been decreased the IDT (Interdisciplinary team) will meet to discuss a reduction...". Client #1's BSP indicated the following medications within the reduction plan, "Trazodone (antidepressant)... Risperidone (antipsychotic)... Abilify (antipsychotic)... Invega (antipsychotic) ...".</p> <p>Client #1's BSP indicated target behaviors as, "Physical Aggression, Property Destruction, Suicidal Ideations, Noncompliance with ADLs (Adult Daily Living Skills), Verbal Aggression, Elopement, Leaving Assigned Area, Inappropriate Social Interactions, Stealing, False Allegations ...".</p> <p>Client #1's BSP indicated the following goals which were not included within client #1's reduction plan,</p> <p>-"Goal: [Client #1] will have zero occurrences of</p>	W 0312	To correct the deficient practice the QIDP will review Client #2 and Client #1 medication reduction plan and adjust to a correct description and an achievable goal per the recorded data. To ensure no others are affected the QIDP will review all BSPs to ensure the medication reduction is achievable and addresses the correct targeted behaviors. Ongoing monitoring will be achieved by the QIDP Lead and HRC committee reviewing all medication reduction plans within the BSPs.	09/18/2022

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	<p>physical aggression per month for three consecutive months by 05/01/2023. -Goal: [Client #1] will have zero occurrences of property destruction per month for three consecutive months by 05/01/2023 -Goal: [Client #1] will have 3 occurrences or fewer of suicidal ideation per month for six consecutive months by 05/01/2023. -Goal: [Client #1] will have 5 or fewer occurrences of noncompliance with ADLs per month for six consecutive months by 05/01/2023. -Goal: No more than 15 episodes of verbal aggression per month for 12 consecutive months by 05/01/2023. -Goal: [Client #1] will have less than 5 occurrences of elopement for six consecutive months by 05/01/2023. -Goal: [Client #1] will have 8 or fewer occurrences of leaving assigned area per month for three consecutive months by 05/01/2023. -Goal: [Client #1] will have 12 or fewer occurrences of boundary violation for three consecutive months by 05/01/2023. -Goal: [Client #1] will have 3 or fewer occurrences of stealing for three consecutive months by 05/01/2023. -Goal: [Client #1] will have 3 or fewer occurrences of false allegations for three consecutive months by 05/01/2023".</p> <p>On 8/17/22 at 3:09 PM, the Qualified Intellectual Disabilities Professional (QIDP) was interviewed. The QIDP was asked about client #1's reduction plan and how it did not indicate goals for target behaviors to measure depression. The QIDP stated, "I think we need to look at each medication. Why does [client #1] take that med and do goal tracking for that behavior so we can see if it's increasing or decreasing". The QIDP indicated client #1's medication reduction plan</p>			

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	<p>required revision to ensure psychotropic medications were linked to a goal for targeted behaviors.</p> <p>2) On 8/16/22 at 1:39 PM, client #2's record was reviewed. The record indicated the following:</p> <p>-Behavior Support Plan (BSP) dated 2/14/22 indicated, "When the goal for physical aggression has been met, the IDT will meet to discuss a reduction in... Clonazepam (anticonvulsant)...Propranolol (tremors)...Latuda (depression)... Zoloft (antidepressant)...Lithium (mood)... Lamictal (mood)...".</p> <p>Client #2's BSP indicated, "Physical Aggression ... Goal: [Client #2] will have 5 or fewer occurrences of physical aggression per month for 12 consecutive months by 02/14/2023".</p> <p>-Monthly Report dated 5/2022 indicated the following frequency for client #2's physical aggression, "0".</p> <p>-Monthly Report dated 6/2022 indicated the following frequency for client #2's physical aggression, "4".</p> <p>-Monthly Report dated 7/2022 indicated the following frequency for client #2's physical aggression, "9".</p> <p>On 8/17/22 at 3:09 PM, the Qualified Intellectual Disabilities Professional (QIDP) was interviewed. The QIDP was asked about client #2's goal for 5 or fewer episodes of physical aggression per month for 12 consecutive months when client #2 had a total of 13 occurrence over the past 3 months. The QIDP stated, "Right. I set the bar too high for her. Maybe we need to back it down, not 12 months,</p>			

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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	but every quarter". The QIDP indicated client #2's reduction plan for the medications associated with her physical aggression needed to be revised. 9-3-5(a)				