

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  150035	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED  11/05/2018
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NAME OF PROVIDER OR SUPPLIER  PORTER REGIONAL HOSPITAL	STREET ADDRESS, CITY, STATE, ZIP CODE 85 EAST US HWY 6 VALPARAISO, IN 46383
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S 0000  Bldg. 00	<p>This visit was for investigation of a state licensure hospital complaint.</p> <p>Complaint Number: IN00272731</p> <p>Substantiated: Deficiency related to the allegations is cited.</p> <p>Date of survey: 11/5/2018</p> <p>Facility Number: 005033</p> <p>QA: 11/16/18</p>	S 0000		
S 0912  Bldg. 00	<p>410 IAC 15-1.5-6 NURSING SERVICE 410 IAC 15-15-6 (a)(2)(B)(i)(ii) (iii)(iv)(v)</p> <p>(a) The hospital shall have an organized nursing service that provides twenty-four (24) hour nursing service furnished or supervised by a registered nurse. The service shall have the following:</p> <p>(2) A nurse executive who is: (B) responsible for the following:</p>			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>(i) The operation of the services, including, but not limited to, determining the types and numbers of nursing personnel and staff necessary to provide care for all patient care areas of the hospital.</p> <p>(ii) Maintaining a current nursing service organization chart.</p> <p>(iii) Maintaining current job descriptions with reporting responsibilities for all nursing staff positions.</p> <p>(iv) Ensuring that all nursing personnel meet annual in-service requirements as established by hospital and medical staff policy and procedure, and federal and state requirements.</p> <p>(v) Establishing the standards of nursing care and practice in all settings in which nursing care is provided in the hospital.</p> <p>Based on document review, observation, and interview, the executive nurse failed to ensure one Nursing Assistant (N#20) provided care in accordance with established infection control practices for bed linen changes in one instance.</p> <p>Findings include:</p> <p>1. Review of training document titled: "Unit Assistant 4 day Course," chapter 13, indicated clean linen is to be placed on a clean surface when changing the linen of an unoccupied or occupied patient bed.</p>	S 0912	<p>Upon learning of the deviation from infection control practices, the current process for bed linen changes was reviewed focusing on the separation of clean and dirty linens. The Infection Control Practitioner (ICP) did multiple observations of bed linen changes in multiple locations. She also interviewed additional nursing assistants to validate what the current challenges were in following established infection control practices. It was determined that a practice change was needed. Moving forward an alternative practice will be implemented with all bed changes regarding the handling of clean linens. When clean</p>	12/14/2018

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	<p>2. Review of policy/procedure titled: "Standard Precautions," last reviewed "10/2018" read: "Keep clean and soiled linen separated."</p> <p>3. On 11-5-2018 at 10:24 AM, while on tour of the 3rd floor Medical/Telemetry Unit, while accompanied by A#5 (Director, 3rd floor), N#20 was observed in patient room number 3216 completing a bed linen change. N#20 retrieved clean linen from the linen cart in the clean utility room, carried the clean linen into the patient's room., and placed the clean linen on the lid of the soiled linen container. N#20 then performed hand hygiene and removed the soiled linen from the patient's unoccupied bed. N#20 placed the soiled linen into the soiled linen container, then placed the clean linen, from the top of the soiled linen container, on the patient's bed.</p> <p>4. Review of personnel records indicated the following:</p> <p>a. A document titled "Department Orientation/Performance Criteria," for N#20 included a "Critical Skills/Knowledge Demonstrating Competency..." assessment. N#20 received a score of "3" (Considerable Experience) for demonstrating "correct bed making skills" on 12-23-2014.</p> <p>b. There was no further competency</p>		<p>linens are brought into a patient room, a chux will be put on the top of the soiled linen cart or other surface and the clean linens will be placed on top of the clean chux.</p> <p>To ensure that this deficiency will not reoccur, education was provided to all nursing assistants. A flier was created by the ICP and distributed to all nursing directors and educators on December 5th. The flier visually demonstrated the correct process for separating clean linen from dirty surfaces and required a signed attestation that it was read. The situation was shared in hospital wide safety huddle. All leaders were asked to make observations during leader rounding and report any clean linen stored on dirty surfaces to the unit director.</p> <p>The nursing assistant competency validation will be updated to include a focus on the separation of clean and dirty items during bed changes. Process change will also be educated in monthly nursing orientation.</p>				

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	<p>assessment regarding bed making for N#20.</p> <p>5. In interview on 11-5-2018 at 10:50 AM, A#5 and A#4 (Chief Nursing Officer) acknowledged N#20 placed clean linen on top of the soiled linen container while performing a bed linen change.</p> <p>6. In interview on 11-5-2018 at 11:11, A#5 indicated there was no policy/procedure for bed linen change and A#3 (Director of Risk Management) indicated clean and soiled linen must be kept separate.</p> <p>7. On 11-5-2018 at 1:05 PM, A#9 (Infection Control) and A#10 (Infection Control) indicated the lid of the soiled linen container is considered a dirty area and clean linen should not be placed on the lid of a soiled linen container.</p>			