

ISDH Long Term Care Newsletter
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CMS Update

Quality and Certification Oversight Reports (QCOR) Website Launch

On August 22, the Centers for Medicare & Medicaid Services (CMS) implemented a new initiative focused on increased transparency and access to data to providers, suppliers, and stakeholders. The QCOR website replaces the Providing Data Quickly (PDQ) system. PDQ provided summarized survey and certification data but PDQ's functionality and ease of access of information to providers and suppliers was limited. CMS therefore removed the requirements for username and passwords for access the data available on the new QCOR website. The QCOR system utilizes a more sophisticated business intelligence platform.

The [QCOR website](#) may be accessed directly or through the PDQ link which will redirect to QCOR. This website provides access to results of CMS survey and certification activity over the last 10 years.

Additional information is available: [S&C 17-43-ALL - Quality and Certification Oversight Reports \(QCOR\) Website Launch](#).

New Nursing Home Survey Process Information

CMS requirements for nursing home participation were revised last year to reflect the substantial advances that have been made over the past several years in the theory and practice of service delivery and safety. The survey protocols and interpretive guidelines serve to clarify and/or explain the intent of the regulations. All surveyors are required to use them in assessing compliance with Federal requirements. The revised nursing home regulations and survey process will be implemented on November 28, 2017.

Nursing home surveys are conducted in accordance with survey protocols and Federal requirements to determine whether a citation of non-compliance appropriate. Indiana long term care surveyors recently participated in a four day webinar based training covering the new survey process and related new federal regulations.

CMS is providing several new resources in preparation for the new survey process. The [Nursing Home Downloads](#) provides additional information related to Phase 2 implementation including: advance Appendix PP, list of revised F tags, F tags crosswalk, new long term care survey process, long term care entrance conference and provider matrix, and long term care survey pathways.

Award for Regional Collaborative Project

Each year the Association for Health Facility Survey Agencies (AHFSA) recognizes a state health care quality improvement project for outstanding achievement in education. The ISDH was awarded the 2017 AHFSA Promising Practices Award for Education.

The ISDH Health Care Quality and Regulatory Commission was recognized for its Regional Long Term Care Collaborative Project. Brenda Buroker, Deputy Director for the Division of Long Term Care, accepted the award at the AHFSA Annual Meeting in Orlando and gave a presentation on the project. The Regional Collaborative Project was developed in 2014 in partnership with the University of Indianapolis Center for Aging & Community. Nine regional collaborative groups were created in the state. Each group implements quality improvement projects based on nursing home needs assessments.

The ISDH congratulates each of the Regional Collaborative Projects for their efforts. This Award is recognition of the accomplishments of the participating facilities and organizations. For further information on the Regional Collaborative Project, see the [Regional Collaborative web page](#).

Advanced Education Opportunities

Infection Prevention and Control Course

The [Infection Prevention and Control Course](#) is designed to serve as an introduction to infection prevention and control with content and examples specific to long term care. The course is designed to meet the Centers for Medicare and Medicaid Services regulations for Infection Prevention Specialists working in long term care nursing facilities. The Course is part of the Advanced Education Project facilitated by the University of Indianapolis Center for Aging & Community.

Location: Identical Infection Prevention courses will be held regionally.

Indianapolis (North), IN

October 16-17 and November 6-7, 2017

[Click HERE to register](#).

Evansville, IN

October 19-20 and November 9-10, 2017

[Click HERE to register](#).

Cost: \$100 for the 4-day workshop

For more information: Contact Kennedy Doyle, Project Coordinator, University of Indianapolis Center for Aging & Community at doylek@uindy.edu or (317) 791-5920.

Expressive Arts - Train the Trainer

The Train-the-Trainer Course is designed for those who have completed the direct Expressive Arts Course and who are interested in training those within your facility. You MUST have completed the direct Expressive Arts Course in order to attend the Train-the-Trainer Course.

Credential : Individuals completing this course will receive a certificate of completion.

When: Thursday and Friday, September 28 & 29, 2017.

Where: The Wellington Fishers Banquet & Conference Center 9775 North by Northeast Blvd., Fishers, IN 46037.

Cost: \$75 per person for the 2-day series.

Contact : Kayleigh Allen, Project Coordinator, University of Indianapolis Center for Aging & Community allenkk@uindy.edu or (317) 791-5934.

Additional information [click here](#).

Teepa Snow Webinar - October 4, 2017

On March 8, 2017, the Indiana Healthcare Leadership Conference presented "Dementia Care". At the conference Teepa Snow conducted sessions using the "Positive Approach to Care" concepts that she developed for caring for individuals with dementia. As a follow up to the conference, on Wednesday, October 4, 2017, there will be a **LIVE** webinar hosted by Teepa Snow. In this webinar, Teepa will take us on a journey through the "Creative Solutions to Challenging Situations" Workbook and DVD Combo that was included in the conference handouts. She will explore how you can use these tools to better support people living with dementia and their families and care partners. You will have an opportunity to ask questions and get some answers!

For additional information and registration, [click here](#).