



Indiana State  
Department of Health

# LONG TERM CARE NEWSLETTER

## Conference Location

Sagamore Ballroom  
Indiana Convention Center  
100 South Capitol Avenue  
Indianapolis, IN 46225  
<https://www.icclos.com/>

## To Register Online

[www.in.gov/isdh/23260.htm](http://www.in.gov/isdh/23260.htm)

## To Obtain Registration Form for Fax/Mail

[Registration Form](#)

## Questions

317-899-4477  
[kellyl@carefreetravel.net](mailto:kellyl@carefreetravel.net)



## Investigative Strategies

Indiana Healthcare Leadership Conference

Tuesday, March 22, 2016  
8:30am - 3:00pm

*Indiana Convention Center  
Indianapolis, Indiana*

## About the Leadership Conference

The Indiana Healthcare Leadership Conference is an initiative of the Indiana State Department of Health (ISDH). The ISDH plans two Leadership Conferences per year - one in the spring and one in the fall. Each conference is a one-day conference focusing primarily on a single issue.

The Leadership Conferences, which began in June 2007, have grown in attendance from 720 participants to over 1200 participants. Attendees have been treated to outstanding presentations on falls management, reduction of pressure ulcers, behavior management and reduction of restraints, emergency preparedness planning, managing incontinence care, staffing issues, and healthcare associated infections. A variety of educational and practical resources on all these topics were provided at each conference.

The conferences are intended to bring together statewide healthcare leaders to promote important quality of care issues. This conference will include providers from long term care, state surveyors, healthcare organizations, and individuals with significant interests in health care.

## Invited Participants

The ISDH invites each comprehensive care facility (nursing home) to send two representatives to the conference. Each facility may select the individuals attending the conference on behalf of their facility. The ISDH recommends individuals such as the facility administrator, director of nursing, activity director, or other members of your patient safety team. Corporate offices of facilities are also invited to send appropriate representatives.

The ISDH will also be inviting selected professional organizations and individuals to attend the conference. Invited organizations will include the Alzheimer's Association of Greater Indiana, QSource, Hoosier Owners and Providers for the Elderly, Indiana Health Care Association, Indiana Hospital Association, Leading Age Indiana, Indiana Ombudsman, patient safety coalitions and centers, regional collaborative, and United Senior Action. The ISDH will also be inviting academic and legislative partners. ISDH long term care surveyors will be attending.

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[www.icclos.com/maps-and-directions.aspx](http://www.icclos.com/maps-and-directions.aspx)

## Conference Funding

The conference is primarily funded through the ISDH civil money penalty fund. A small registration fee of \$60 will be charged to pay for meeting costs that cannot be paid by the civil money penalty fund.

## Hotel Information

There are numerous hotels in the immediate vicinity of the Indiana Convention Center. Visit [www.visitindy.com](http://www.visitindy.com) for a list of hotels and to check availability. Participants are responsible for making their hotel reservations and any incurred expenses.

## Conference Agenda

### **7:30 a.m. - 8:30 a.m.** **Conference Registration**

A continental breakfast will be available for conference participants.

### **8:30 a.m. - 8:35 a.m.** **Welcome and Announcements**

**Speaker:** Terry Whitson, Assistant Commissioner, Indiana State Department of Health

**8:35 a.m. - 10:00 a.m.**

**Introduction to Serious Incident Investigations, Part 1**

**Speaker:** Antone Aboud, Ph.D., Director of Marketing and Program Development, Labor Relations Alternatives, Inc., Austin, TX

**Topic:** This presentation will provide participants with a comprehensive understanding of definitions and values associated with the investigative process. Dr. Aboud will also describe the organization of an investigation, indicating how the values -- speed, thoroughness and objectivity -- influence that process. The presentation will end with a detailed discussion, including demonstrations, of an interview methodology designed to generate detailed witness accounts of events scrutiny.

**10:00 a.m. - 10:15 a.m.**

**Break**

**10:15 a.m. - 12:15 p.m.**

**Introduction to Serious Incident Investigations, Part 2**

**Speakers:** Antone Aboud, Ph.D., Director of Marketing and Program Development, Labor Relations Alternatives, Inc., Austin, TX

**Topic:** This presentation will provide participants with a comprehensive understanding of definitions and values associated with the investigative process. Dr. Aboud will also describe the organization of an investigation, indicating how the values -- speed, thoroughness and objectivity -- influence that process. The presentation will end with a detailed discussion, including demonstrations, of an interview methodology designed to generate detailed witness accounts of events scrutiny.

**12:15 p.m. - 1:25 p.m.**

**Lunch**

Lunch will be provided for conference participants in the 500 Ballroom, Indiana Convention Center.

**1:25 p.m. - 3:00 p.m.**

**Prevention with a Person-Centered Approach**

**Speaker:** Karen Stobbe, Facilitator, In the Moment

**Topic:** Now that you know how to investigate an incident, Ms. Stobbe will look at how you can implement personcentered techniques to assist you and your staff in preventing them from happening at all. You will leave with training ideas to stop incidents from occurring and if necessary, what to do in the aftermath.

**3:00 p.m.**

**Adjourn**

## Continuing Education and Contact Hours

Continuing Education credit will be available for social workers and health facility administrators. Those seeking the credit should complete the forms provided and return them to conference staff at the close of the conference.