Indiana Healthcare Leadership Conference
"Continuity of Care"
Thursday, March 20, 2014

About the Leadership Conference

The Indiana Healthcare Leadership Conference is an initiative of the Indiana State Department of Health (ISDH). Each conference is a one-day conference focusing primarily on a single issue.

The Leadership Conferences, which began in June 2007, have grown in attendance from 720 participants to over 1200 participants. Attendees have been treated to outstanding presentations on falls management, reduction of pressure ulcers, behavior management and reduction of restraints, emergency preparedness planning and managing incontinence care, staffing issues, and healthcare associated infections. A variety of educational and practical resources on all these topics were provided at each conference.

The conferences are intended to bring together statewide healthcare leaders to promote important quality of care issues. This conference will include providers from long term care, state surveyors, healthcare organizations, and individuals with significant interests in health care.

Invited Participants

The ISDH invites each licensed comprehensive care facility (nursing home) to send two representatives to the conference. Each facility may select the individuals attending the conference on behalf of their facility. The ISDH recommends individuals such as the facility administrator, director of nursing, compliance officer, or other members of your patient safety team. Corporate offices of facilities are also invited to send
appropriate representatives.

The ISDH will also be inviting selected professional organizations and individuals to attend the conference. Invited organizations will include the Alzheimer's Association of Greater Indiana, HealthCare Excel, Hoosier Owners and Providers for the Elderly, Indiana Health Care Association, Indiana Hospital Association, Leading Age Indiana, Indiana Ombudsman, patient safety coalitions and centers, and United Senior Action. The ISDH will also be inviting academic and legislative partners. ISDH long term care surveyors will be attending.

Conference Location

Sagamore Ballroom
Indiana Convention Center
100 South Capitol Avenue
Indianapolis, Indiana 46225

Conference Funding

The Conference is primarily funded through the ISDH civil money penalty fund. A small registration fee of $50.00 will be charged to pay for meeting costs that cannot be paid by the civil money penalty fund.

Hotel Information

There are numerous hotels in the immediate vicinity of the Indiana Convention Center. Visit www.visitindy.com for a list of hotels and to check availability. Participants are responsible for making their hotel reservations and any incurred expenses.

Conference Topic: Continuity of Care

7:30AM - 8:30AM  Conference Registration
A continental breakfast will be available for conference participants.

8:30AM - 8:35AM  Welcome & Announcements

Terry Whitson, Assistant Commissioner, Indiana State Department of Health

8:35AM - 8:45AM  Centers for Medicare and Medicaid Services(CMS)

Speaker: Evan T. Shulman, Centers for Medicare and Medicaid Services (CMS)

Topic: Mr. Schulman will discuss the goals for the CMS Initiatives to Reduce Avoidable Hospitalizations Among Nursing Facility Residents. The Initiative involves seven CMS funded projects consisting of academic and quality improvement organizations (QIOs), a healthcare provider network, and a hospital association.

8:45AM - 9:45AM  Continuity of Care and the INTERACT System

Speaker: Joseph G. Ouslander, MD, Professor and Associate Dean for Geriatric Programs, Charles E. Schmidt College of Medicine, Florida
Atlantic University

**Topic:** Dr. Ouslander will provide an overview of the Interventions to Reduce Acute Care Transfers (INTERACT) program and how its use can improve the care to nursing home residents.

9:45AM - 10:05AM

**Break**

10:05AM - 11:00AM

**Interventions to Reduce Acute Care Transfers (INTERACT)**

**Speaker:** Jill Shutes, ARNP, Florida Atlantic University

**Topic:** INTERACT is a quality improvement program that focuses on the management of acute change in resident condition. Ms. Shutes will discuss the clinical and educational tools and strategies for use in everyday practice in long-term care facilities.

11:00AM - 12:00PM

**Focusing on Quality of Care**

**Speaker:** Jonathan Evans, MD, CMD, American Medical Directors Association

**Topic:** What is quality of care in a nursing home? The first step in improving quality is defining quality in the nursing home setting. Dr. Evans will discuss the assessment of quality of care in a nursing home setting and criteria and issues to consider when measuring quality. Dr. Evans will provide insights into hospital admissions from nursing homes should focus their efforts in reducing readmissions. He will offer perspectives on nursing home care and best practices towards improving quality.

12:00PM - 1:00PM

**Lunch**

Lunch will be served in Exhibit Hall D

1:15PM - 2:45PM

**Avoiding Hospitalizations: Experiences from the Facilities in the OPTIMISTIC Program**

**Facilitator:** Arif Nazir, MD, Indiana University Health, Practitioner of Geriatric Medicine

**Panel:**

- **Joseph G. Ouslander**, MD, Professor and Associate Dean for Geriatric Programs, Charles E. Schmidt College of Medicine, Florida Atlantic University
- **Jonathan Evans**, MD, CMD, American Medical Directors Association
- **Jill Shutes**, ARNP, Florida Atlantic University

**Topic:** Dr. Nazir will facilitate a discussion of the Optimistic project "Optimizing Patient Transfers, Impacting Medical quality and Improving Symptoms: Transforming Institutional Care," or "OPTIMISTIC." OPTIMISTIC is a year-long demonstration project funded through the CMS Innovations Center conducted by Indiana University Geriatrics. The program targets long-stay (>100 days) residents in 19 central Indiana nursing facilities. This multi-component program supports nursing facilities in redesigning care delivery processes and provides additional resources in order to reduce avoidable hospitalizations. The panel will speak of the best practices in preventing avoidable hospitalizations.
Continuing Education and Contact Hours

Continuing Education credit will be available for social workers and health facility administrators. Those seeking the credit should complete the forms provided and return them to conference staff at the close of the conference.