



# Indiana State Department of Health

Division of Acute Care-Home Health/Hospice/ESRD/RHC Program  
Division of Survey Supports & Guidance

## TELEPHONE GUIDE

Updated October 15, 2019

SUBJECT	CONTACT PERSON	Phone Number
Assistant Commissioner, Consumer Services & Health Care Regulation Commission	Matthew Foster	317/233-7289
Director, Division of Acute Care	Randy Snyder	317/233-1286
Director, Division of Survey Supports & Guidance	Janelyn Kulik	317/233-7480
Deputy Director, Division of Acute Care	John Lee	317/233-7487
Director, Home Health & Hospice Services	Kelly Hemmelgarn	317/233-7541
<u>Agency Changes:</u> Staff, Facility Name, Address , Hours of Operation, Change of information <b>Provider name beginning A- G</b> <b>Provider name beginning H-Z</b>	Michelle Ogburn Lavonia Coleman	317/233-7491 317/233-7018
Branch and Multiple Site Addition Questions	Lisa McColly	317/233-7302
Facility Data Inquiries	Matt Doades	317/233-7364
FAX, Nurse Aide Registry		317/233-7750
FAX, Program		317-233-7157
Home Health Aide Investigations: General Question If wanting to make a complaint about an aide	Janelyn Kulik Complaint Program	317/233-7480 1-800-246-8909
Home Health Aide Registry Program Director	Jennifer Nikirk	317/233-7351
Home Health Aide Registry <a href="mailto:aides@isdh.in.gov">aides@isdh.in.gov</a>		317/233-0803
Home Health Hotline		1-800-227-6334
Incidents/Complaints Program Manager	Karen Smith	317/233-7709
Incidents/Complaints -- <a href="https://www.in.gov/isdh/21533.htm">https://www.in.gov/isdh/21533.htm</a>	Hotline	1-800-246-8909
Informal Dispute Resolution	John Lee	317/233-7487
License Renewal <b>Provider name beginning A- G</b> <b>Provider name beginning H-Z</b>	Michelle Ogburn Lavonia Coleman	317/233-7491 317/233-7018
Licensure & Certification Applications/Procedures (for New Facilities And Changes of Ownership)	Lisa McColly	317/233-7302
Life Safety Code	Amy Kelley	317/234-8502
OASIS Clinical Help Desk	Shannon Ford	317/775-9218
OASIS Technical Help Desk	Technical Help Desk Staff	317/233-7206
Plans of Correction (POC), POC Addendums/Agency Concerns	Area Supervisors	See Below
Rules & Regulations Questions	Kelly Hemmelgarn	317/233-7541
<b>AREA SUPERVISORS (See Survey Area Map for area coverage)</b>		
Area 1	Tamara Tomaszewski	317/430-6093
Area 2	Amber Stout	317/832-5479
Area 3	Shannon Ford	317/775-9218
Area 4	Crystal Sinnott	317/447-5596

