DATE: January 4, 2012

TO: All Local Health Departments

FROM: A. Scott Gilliam, MBA, CP-FS
       Director, Food Protection Program

SUBJECT: Health Department Response to Vehicles Improperly Transporting Food Products

PURPOSE

Vehicles improperly transporting commercial food supplies may be stopped by the Indiana State Police, Motor Carrier Division, or other law enforcement entities and may require local health department response. The Indiana State Department of Health (ISDH) has created Indiana Food Transportation Inspection State Form #54818 for the use by local health departments to respond in these instances. This form may also be utilized to inspect a food truck during delivery at a retail food establishment. This document serves as guidance for how to conduct a food truck transportation inspection and guidance for properly documenting information on the form. It is important to maintain accurate and consistent information on any inspected food trucks. Final inspection reports are encouraged to be sent to the ISDH to follow up with the transporting firm within the state or for contacting the proper authorities in other jurisdictions.

DEFINITIONS

“Bill of Lading (BOL or B/L)” is a document issued by a carrier to a shipper acknowledging that specified goods have been received on board as cargo for delivery to the consignee, who is typically identified.

“Invoice” is a commercial document issued by a seller to the buyer, indicating the products, quantities, and agreed prices for products the seller is providing to the buyer.

“Less-than-truckload (LTL)” means the transportation of relatively small freight. Typically, carriers collect freight from various shippers and consolidate that freight on a truck that will be further sorted and consolidated.

“Manifest” is a document listing the cargo, passengers, and crew of a ship, aircraft, or vehicle, for the use of customs and other officials.

“On-Demand” is a form of shipment that is based on specific circumstances and availability and can differ greatly from regular shipment, especially in cost.

AUTHORITY
Food trucks are not always considered part of the retail food establishment so it may be necessary to utilize the Indiana Code (IC), rather than the Indiana Administrative Code (IAC). The authority for inspection, embargo, and condemnation of food and vehicles by the health department is under IC 16-42-1, IC 16-42-2, and IC 16-42-5.

**DISCUSSION**

**Inspection:**

Use the State Form #54818 to conduct an inspection of a truck. Notation of the IC being used as a violation should be documented on this form. The following are recommendations when conducting a food truck inspection:

- Utilize the proper safety equipment when working with the trucks, such as reflective vests, rain gear, or ladders to assist in entering a truck. Do not enter a truck if the situation is unsafe or the truck could move.
- Infrared thermometers, if available, can be used to indicate if a food product is potentially out of temperature and internal temperatures of food products must be recorded using a probe to determine a violation.
- Take photographs! Take pictures of thermometer readings, potential cross-contamination situations, and any identifiers of the truck company, food company, invoices, etc. Any violations that are documented should have supporting photographic evidence. Ideally, photos are labeled.
- Always speak with a company representative that understands the situation and has the authority to cooperate with the health department. If not, the food in the truck may be embargoed until someone can communicate clearly with the health department.
- During the inspection, when possible, try to close the rear truck door to assist in maintaining temperatures in the truck. Do this only if there is adequate light and it is safe.
- Always thoroughly document the investigation and have a witness to all actions. It is best to have a company representative sign off on your inspection report and leave a copy with them so they may reference or contact the health department with any follow-up questions or concerns.
- Utilize a disposition form, if available and needed, when discarding of product to accurately document food product inventory. This may be created in the field if no form is available.
- Determine your county and surrounding county waste disposal and landfill policies if it’s necessary to dispose of large amounts of food. This type of waste would be considered municipal waste not requiring special permits for handling.
- It is the company’s responsibility to remove food products from the truck and any costs associated with the disposition.
- If media is present, follow your county procedures for handling these situations. The media is not to interfere with the inspection process. Adequate physical space must be provided by the media crew to avoid interference and a temporary stop to the inspection.

If there is an imminent health hazard determination, please take any necessary action, such as condemnation and disposition of the food product. The ISDH Food Protection Program asks that a copy of any inspection records or photographs of violative trucks be forwarded to our office so any necessary follow-up actions with the originating firm may be conducted.
Emergency Contact Numbers:

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Information</th>
</tr>
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<tbody>
<tr>
<td>Indiana State Department of Health (ISDH)</td>
<td>Main Line/ Duty Officer (317) 233-1325</td>
</tr>
<tr>
<td>Indiana State Board of Animal Health</td>
<td>(317) 544-2400</td>
</tr>
<tr>
<td>United States Department of Agriculture (USDA)</td>
<td>Information Hotline (202) 720-2791</td>
</tr>
<tr>
<td>USDA Food Safety Inspection Service</td>
<td>Indiana Contact: Lisa Swallow (317) 408-3850</td>
</tr>
<tr>
<td>United States Food &amp; Drug Administration</td>
<td>Emergency Operations (301) 796-8240 (866) 300-4374</td>
</tr>
<tr>
<td>ISDH Food Protection Program</td>
<td>Direct Line (317) 233-7360</td>
</tr>
<tr>
<td>ISDH Food Protection Program</td>
<td>Fax (317) 233-7334</td>
</tr>
<tr>
<td>ISDH Food Protection Program</td>
<td>Email <a href="mailto:food@isdh.in.gov">food@isdh.in.gov</a></td>
</tr>
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The following is a step by step guide in completing an inspection using the form:

**Indiana Food Transportation Inspection:**

- Local Health Department: Entity conducting the inspection.
- Participants: Those present conducting the inspection
- Location: Location of the inspection for that day.
- Date: Date of inspection in mm/dd/yyyy format.
- Time stop begins: Write in time once the truck is stopped (if available).
- Time stop ends: Write in time once the truck leaves (if available).
- Duration of stop: Calculate amount of time the stop took.
- If the truck is empty, check “Empty Truck” in the upper right corner.
- Reason for stop: Document why the truck was stopped. Typically “routine weigh station check” if working a weigh station. May be “redirected truck” if not working at a weigh station. Any other situations be placed under “other” and then specify the circumstance, such as while the truck was making a delivery.

**Carrier information:**

- Name, address, tractor plate number (front of truck) with state and trailer plate number (back of truck) with state, US DOT number, and company truck identification number.
  - Describe the truck by checking the boxes of those that apply. Box truck, semi-trailer, refrigerated, tanker, commercial livestock, and/or other and specify.
- Write in the city and state the shipment originated in and the firm’s name and address. If multiple, describe as best as possible.
- Write in the city and state the shipment is going and the name(s) of the firm(s) it is going with addresses. If multiple, at least describe the type of facilities the load is being delivered. If food safety issues with the truck are present, this information is to be reported as accurately as possible. To expedite, photographs of invoices may be sufficient.
- Describe other entities involved with the shipment, addresses, and any pertinent additional information on the load.

**Driver information:**

- Driver name, address, birth date, and primary language.
- Ask if they have received any training in food safety and/or food defense. If no, check none. If “other” please specify. For example, Hazmat or truck safety.
Documentation:
- Foods transported: Check all that applies and fill in examples of product.
  - It’s important to capture this information so that conducting these inspections can be justified. Identifying the types of products inspected, if necessary; especially if potentially hazardous foods are present.
- Invoice/bill of lading available: Check yes or no. Invoice may include bill of lading, manifest, etc.
  - If no, what is the reason? Is the invoice legible and in English? Include any pertinent additional information and/or specify type of invoice on the form.
- Route type: Check regular, on demand, or other. Please specify and explain why the truck is en route.
- Length current shipment is in transit (according to driver): Ask the driver how long it will take to make the delivery from when the load was picked and until the load is delivered.
- Types of goods in previous shipment: Inquire about what was previously transported in the truck, especially if the shipment was not food.
  - Possible cross-contamination and unsanitary conditions can arise from exposing the current load to the previous load.

Observations:
- Time of last food delivery: During the shipment of the current load, when did the truck driver deliver last (if at all)? Applies if the load is Less-Than-Truck-Load (LTL). If the truck is empty, what time was the last stop? Write N/A if hasn’t delivered anywhere yet.
- Today’s external temperature: What is the temperature outside at the time of inspection?
- Current internal temperature of truck: What is the temperature of the ambient air inside of the truck at the time of inspection?
  - Physically take the temperature and record what the refrigeration equipment states.
- Refrigeration equipment in use? Yes, No, or N/A (if doesn’t apply to product)
- Temperature logs kept? Does the driver or carrier record the temperature inside the truck?
- Sanitation within the truck acceptable? Yes, No, or N/A. Is the truck swept of any debris? Any unnecessary items in the truck? Overall, is it clean with no spillage?
- Off odor observed? Is the food emitting a spoiled odor?
- Emergency contact number? Does the driver have an emergency contact number or is it posted anywhere?
  - Please record the number, if possible.
- Violations Noted? Have you identified any food safety violations? If so, reference IC 16-42-1, IC 16-42-2, and/or IC 16-42-5.
- Brief description of all “No” and “N/A” responses/additional information:
  - Please provide any additional information, such as why is refrigeration equipment not in use or N/A, why are temperature logs N/A or not kept at all, what is wrong with the truck if sanitation is not acceptable or N/A, Where is the odor emanating from? Any other type of numbers given to the driver in case of an issue? Please write these down if possible.

Physical Security:
- Is the container sealed? Check yes or no.
- Is the container locked? Check yes or no.
o Write the original seal number down that is on the truck and if the seal is replaced, write the new seal number, if applicable. This requires a new seal and seal replacement form.

o Describe the type of lock, i.e. padlock, bolt, etc…

Other Inspector Notes:
- In this section, record any additional information that you have noticed or find interesting.
  o For example: additional numbers on the truck or ISP violations found.

When completed, have a company representative sign and provide title in “Received By” space then have inspectors sign. Provide a copy to all parties.

CONCLUSION

The ISDH and LHDs have authority to inspect, embargo, and condemn food trucks that may be stopped by the Indiana State Police or other law enforcement entities, as well as, at the retail establishment during a delivery under IC 16-42-1, IC 16-42-2, and IC 16-42-5. The ISDH has created the Indiana Food Transportation Inspection State Form #54818 to capture consistent data in Indiana that is to be used on any food truck inspections. This document serves as guidance on food truck inspections and how to properly fill out the form. The ISDH Food Protection Program staff are available to answer situation specific questions and as always feel free to contact this office at your convenience with comments or questions concerning this guidance.