NURSE LINE AND SCHEDULERS
EVALUATE THE PATIENT FOR FEVER AND/OR RESPIRATORY SYMPTOMS

If Yes, ask travel history and history of direct contact with a patient diagnosed with COVID-19 in the last 14 days.

YES
Review current PUI criteria. Has the patient recently traveled to a Level 2 or 3 travel advisory country or been in direct contact with a patient with confirmed COVID-19.

Updated criteria can be found on the CDC website. https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-criteria.html

NO
Direct or schedule the patient according to current guidelines to be seen at an emergency department for further evaluation.

***Patients with fever and/or respiratory symptoms and NO concerning travel or exposure history DO NOT need to be seen in the emergency department (unless medically necessary.) This would overwhelm the emergency departments and inpatient health care symptoms.

This is interim guidance and recommendations will likely change if COVID-19 has sustained community spread.