



Integrated Public Safety Commission

March 15, 2022

Meeting Time: began at 1:30

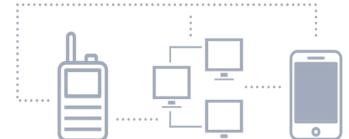
Commissioners present:

Michael Pavey, Randy Frye, Brian Jones, Jim Fulwider, Michael Crider, Ben Hunter

Staff Present: Kelly Dignin, Sally Fay, Tyler Clements, John Asher, Ryan Rather, Jon Allen, Andi Baughn, Dottie Hawk, Shelly Ballard, Tracey Walls, Mike Watkins, Zac Woodrum, Richard Bickel, Matt Noonan, Adam Philpott, Beth Roberts, Matt Spencer

Guests Present: Jim Jarvis, Derek Smith, Angelique Helminiak, Josh Jenkins, John Hunt, Charles Green, James Harry,

1. Welcome – Superintendent Doug Carter, Indiana State Police
2. Review and Adoption of Minutes from prior meeting (Chair) - No quorum
- 1) Executive Director's Report - Kelly Dignin:
 - a) Reviewed accomplishments, 2022 is Year of Partners, new ICC employee Beth Roberts and hiring two more, Commission is complete with addition of new Medical Director Chief Douglas Randall, gave FirstNet report, reviewed goals and our five-year plan in three phases:
 - i) Repair and replace current aging equipment
 - ii) Redundant and back up circuits, possibly wireless, already started with AT&T replacing copper with fiber
 - iii) Site security – four cameras per site
 - iv) Beyond five years – transition non-TDMA radios off our system
3. FirstNet State Point of Contact (SPOC) Report - Kelly Dignin
4. Statewide Interoperability Coordinator (SWIC) – Sally Fay addressed SCIP goals and gaps, training planned for 2022, potential grants,
5. Operations Report – John Asher
 - b) We are still a tech short here at the radio shop. We hope to be getting Matt Spencer back very soon after an extended sick period. We continue to keep Matt and his family in our prayers
 - c) Reviewing from 2021 we completed the year with 38,491 job tickets. That's about 10,000 more than 2020. We have completed 2941 jobs in January. February totals are pending. The techs continue to be working very hard for our customers and making themselves



available to them when they request assistance. Supervisors are also out in the field doing the work needed to support their teams and the agency.

- d) Repairs so far, this fiscal year have been down compared to previous fiscal years. We are about \$100,000 under what was spent in fiscal 2020. We continue to be observant on how our equipment operates continue to keep a close eye on the aging components that are at our sites.
- e) We continue to work with locals as they want to discuss adding sites and wireline consoles. Motorola has many potential sales pending and have lots of inquiries.
- f) My team is currently working on a project to replace dial up phone lines at each site with a free cellular modem provided by AT&T. This will end up saving the agency approx. \$5,000 a month in telephone bills. The dial ups are for remote diagnostics on the circuit that hauls the site back to their master sites.

6. Network Services Report – Doug Cochrane gave recognition to Tony Stantz NSP to replace SAM, awaited VPN router, MSC as a training center, P25 LMR upgrade, wireline console connections, CISA cybersecurity assessment,

Subscriber Services Report – Jon Allen showed breakdown of tickets, upgrades and projects, LMR IDs, Critical Connect testing, Push to Talk, Training and Outreach, the online training library, Accountability software for on-scene monitoring and communication with fire service radios

Emergency Response Report – Tyler Clements showed the Emergency Response report. He welcomes additional participation for our First Annual Communications Field Day on 4/14/22. Currently 26 registrants, 5 command vehicles, and 6 Auxcomm entities. Three locations are north, central, and south. He listed planned events for 2022, listed incidents and requests for support, new vehicles.

Jim Jarvis urges everyone, personally and professionally, to be using Multi Factor Authentication. He has started a survey project with PSAPs. He is offering free testing of networks-cyber hygiene scanning

5/18-5/19 2 central and 2 south workshops

Adjourned at 2:38:40

Minutes sent 3/30/22



Addendum sent 3/30/2022

March 15, 2022 IPSC Commission Meeting - Network Services Retirement

- Howard Anthony Stantz or Tony as he's known joined the Indiana State Police as a Telecommunications Operator on March 28, 1977 at the Putnamville Post.
- He moved up through the Communications Division to the positions of Communications Specialist, Communications Technician at the District, the Communications Engineer for Frequency Coordination and eventually into the Microwave Section.
- In 2010 he came to the Integrated Public Safety Commission (IPSC) as a personnel migration of the ISP Communications technical staff to IPSC. He has been the Microwave Engineer for IPSC through 3 major upgrades to the system while with our agency.
- He has served ISP, IPSC and the State of Indiana for a combination of 45 years in August, with excellence. His last day will be March 30, 2022.

Microwave System Projects

- Nokia Network Services Platform project installation to start 3/21/22.
- This will replace an end-of-life product, Service Aware Manager (SAM5620).
- This also has the capability to integrate another system used in our microwave system monitoring, TSM8000. This will allow our technicians to have a one stop view of the system.
- We are awaiting a VPN router to provide and updated ability for the IPSC technicians to remotely connect to the microwave system.

Microwave Support Center and Lab

- As part of the IPSC reorganization the microwave team has adapted our old Communications Technical Center on 21st Street into an operational lab and training area.
- We have held three classes for our field service technicians.
- We also use this facility to test equipment to ensure fault or test configurations before putting into the "live" system.

Motorola P25 LMR upgrade

- IPSC, Motorola and AT&T have found the connectivity solution.
 - 3 of 4 sites installed in the Boone County "Sandbox"
 - Testing of completed links is being planned.



Motorola P25 LMR Wireline console

- Noble County to be live April 15
- Fulton County will be moving to the new jail location
- Huntington County will be moving to a new location
- Clark County will be moving the dispatch to their new jail location

P25 LMR Cybersecurity Assessment by CISA

Performed in conjunction with an ICTAP Technical Assistance program under the NISH 800-53 Assessment Framework for Cybersecurity.

The assessment findings were:

- Draft IT / Cybersecurity Policies and Procedures specific to the operations of the LMR system.
- Determine status of vulnerability scanning and management on the LMR network.
- Draft policy and procedures on an incident response and test the procedures.
- Draft and test policies and procedures for contingency planning should be documented for IPSC.
- Review terms and conditions with vendors in the LMR system to understand the security implementation information and responsibility required around System Acquisitions

