



Meeting Minutes

Integrated Public Safety Commission Quarterly Meeting

Tuesday, September 15, 2020

1) Call to Order

- a. Douglas G. Carter, Indiana State Police Superintendent, called the Integrated Public Safety Commission Quarterly Meeting to order at 1:32pm, Tuesday, September 15, 2020. Commissioners present were: Douglas G. Carter, Indiana State Police Superintendent; Jim Fulwider, Montgomery County Commissioner; Tim Smith, Chief Vincennes Township Fire Department; Jason Carroll, Director of Public Safety Ivy Tech Community College; Michael Crider, State Senator; Mike Diekhoff, Police Chief-City of Bloomington. This was a virtual meeting held at the IPSC CTC in Greenwood, Indiana.

2) Executive Director's Report

- a. Kelly Dignin, IPSC Executive Director, provided the Commission with an Executive Director's Report discussing the following items:
 - i. IPSC Org Chart
 1. 33 employees supporting more than 100,000 users. Currently five positions are vacant and frozen due to COVID-19 economy fallout
 - ii. Three IPSC Functions
 1. Manage & Maintain systems
 2. Training, Outreach, and Planning – provided at no cost
 3. Response & Restoration
 - iii. 2020 Goals – working to take them to Next Level
 - iv. IPSC by the Numbers
 1. 165 million “push to talk” in 2019
 2. 657 hours on Emergency support Function 2 (ESF2) for COVID-19 and Protest events
 3. 441,440 miles driven by IPSC Staff in site visits/maintenance/outreach, training, etc.
 4. 87,658 user IDs in system
 5. #1 FirstNet ranking in Ookla's speed test of wireless networks in Indiana
 - v. Emerging Technologies
 1. FirstNet LMR-to-LTE-connection the SAFE-T Land Mobile Radio (LMR) system to FirstNet push-to-talk (ePTT) via ISSI connection
 2. Motorola Critical Connect-Cloud-based technology that provides at least four major benefits:
 - a. Smart Connect-Radio Over IP-Radios with IP capability/enabled can seamlessly connect to wifi. This greatly extends coverage indoors, especially in “limestone box” facilities like schools and hospitals with poor in-building coverage.
 - b. Encryption-Encryption key is passed through portal, eliminating the need for agencies to spend \$\$ on multiple system keys/radio “touches”
 - c. LMR-to-LMR-Ability to connect different land mobile radio (LMR) systems to each other (e.g. Indianapolis Marion County system to SAFE-T, and other state LMR systems to SAFE-T
 - i. Indiana and Michigan using Critical Connect to provide cross-border communications in St. Joseph County, IN/Berrien County, MI



- ii. Functional exercise scheduled for September 24, 2020, to test the connection and provide checkoff for acceptance
 - d. LMR-to-LTE-Cloud based portal will allow managers to connect LTE to LMR talk groups
- 3. Communications Unit-potential investments/expansion to include amateur radio and Telecommunications Emergency Response Team (TERT)
- vi. FirstNet
 - 1. Nearly 30k connections and 600 agencies in Indiana
 - a. Build out
 - i. AT&T/FirstNet has invested 1.1 B in Indiana networks in just the past 3 years, adding over 100 new towers
 - ii. 23 Opt-In sites: all 23 underway with 18 construction complete and 9 on air
 - iii. Distributed Antenna System (DAS): North Building: Anticipated on air Q4, South Building: anticipated on air Q3 2021 and Statehouse-Planned construction start in April 2021.
 - b. Questions: Tim Smith ask if IPSC would send out test results from the Cross Borders exercise on September 24th.

3) Operations Report

- a. John Asher, IPSC Field Services Deputy Director, provided the Commission with a Field Services Report, discussing the following items:
 - i. CTC/Greenwood new location
 - 1. 900 sq. feet to 10,000 sq. feet
 - 2. Finance, break room, mail room, tech offices, warehouse, indoor storage for Mobile Intelli-Repeater Sites (MIRS), and training room
 - ii. Technicians – Operations Projects
 - 1. Microwave upgrade
 - 2. Elkhart County project – adding 4 sites (Goshen, Middlebury, Nappanee, Toll Road State Police Post) should be up and working by end of October 2020.
 - 3. Sites: no major issues with HVAC/Generator/Tower
 - 4. Working with Clark County Sheriff for additional site or alternate solution
 - 5. Working with ISP to get DAS in their new facility in Greenwood Airport hanger

4) Network Services Report

- a. Kelly Dignin provided the Commission with a Network Services Report, developed by Mr. Doug Cochrane, IPSC Network Services Deputy Director, discussing the following items:
 - i. Microwave Project Update – (map provided with project details)
 - 1. North – new systems should be delivered, installed and active by October 2020. Ahead of schedule due to help by John Asher’s Field Services Team.

5) Subscriber Services Report

- a. Jon Allen, IPSC Subscriber Services Deputy Director, provided the Commission with a Subscriber Services report, discussing the following items:
 - i. Data
 - 1. Ticket review by application
 - a. WebCAD
 - b. Adv. Auth
 - c. RMS
 - d. Mobile
 - e. CAD NG
 - 2. Upgrades
 - a. CAD 10.19 & Mobile 10.19 upgrades complete
 - b. GIS/October 1, 2020 should be able to deliver the map Improvement package to ISP to test and receive feedback



- ii. Voice
 - 1. The New IPSC Connection Center (ICC)
 - a. One place to call for all things IPSC
Hours of operation: 7AM-10PM
 - b. Monday – Friday
 - c. New email address: ICC@ipsc.in.gov
Phone number: 317-234-1540
 - d. After hours transfer to on call person
 - 2. Land Mobile Radio (LMR)
 - a. 88,443 radio IDs assigned on system
 - b. \$13.26 per id
 - c. Project re-alias entire data base to conform to a standard
 - d. Dramatic reduction in new ID request response time-Average turnaround time is now 2-hours. Previously, it took up to two weeks
 - e. Top 10 Sites by number of push-to-talks – St. Joseph
 - f. Busiest Site – Ligonier site
- iii. Training & Outreach
 - 1. POCs
 - a. Cody Dyer (317-282-7244) – CDyer1@ipsc.in.gov Covers districts 1, 2, 3, 4 & 6
Adam Philpott (317-282-3592) – Aphilpott@ipsc.in.gov Covers districts 5,7,8,9 & 10
 - b. Michael Watkins (317-381-1078): Mwatkins@ipsc.in.gov covers hospitals and state agencies
 - 2. Training
 - a. Starting back at Indiana Law Enforcement Academy (ILEA) with Emergency Vehicle Operations Course (EVOC)/Pursuit Training & ISP classes offered. Basic & ISP classes offered
 - 3. Outreach
 - a. Virtual Town Hall meetings held in July
 - b. Outreach team will coordinate gathering information for the Tactical Interoperable Communications Plan (TCIP) update
 - c. Attending District Planning Council meetings
 - d. Continue to meet with local stakeholders
 - e. Participating in IN/MI Cross Border Critical Connect Exercise
 - i. System Roaming
 - ii. PSAP>PSAP Link
 - iii. Encryption Handoff
 - iv. Multi-Vendor handset testing
 - v. Scheduled for September 24 @ 1000am
- iv. Emergency Responses, Tyler Clements, Emergency Response Supervisor, provided a report on the following:
 - 1. Ongoing COVID-19 support:
 - a. Assisted Indiana Department of Health-Planning & Response group with LTM to LTR
 - b. Provided communications plans for Strategic National Stockpile (SNS) distribution
 - c. Ongoing for future vaccine distribution statewide
 - 2. Agency Strike Teams
 - a. Standby for Incident – 4-hour standby Clark Co. Ongoing manhunt/homicide/carjacking incident – No response



- b. Conducted 8-hour driver training and setup/demobilization tracking rural Miami county
 - c. Scheid Diesel Extravaganza-Greene Co. MIRS deployment 96-hour event contingency unmanned support
- 3. CACHE Equipment Deployment/Duration
 - a. Cache Radio-Indiana National Guard, Indianapolis Civil Disobedience Event 4 radios deployed for total of 51 days
 - b. Loaner CradlePoints 1 unit deployed -4 days supporting Indiana State Police Special Operations – Federal Bureau of Prison, Federal Executions
 - c. FirstNet Uplifts – 4| Total hours uplifted=30 hours – Indianapolis Federal Warrant Service roundup, VPOTUS Evansville
 - d. Incident Communications Plans (ICS205) =12
 - e. FirstNet Deployable: VPOTUS-Spencer Co. & Scheid Diesel Extravaganza Greene Co. total 108 hours runtime
 - f. Seven additional base station radios have been added to CACHE-total of 12 mobile base station units, ready
 - g. Planned Event Support 7| Federal Executions, VPOTUS (Johnson, Spencer Co.), Federal Warrant Service, Schied Diesel
 - h. 2020 | Year-to-Date Involvement
 - i. Planned Events -17 totaling 95.5 hours
 - j. Planning Only Meetings – 10
 - k. Emergency Response – 7 on-scene support 10 hours-> 6 hours remote stand-by monitoring
 - l. FirstNet Emergency Uplifts – 37 totaling 433 hours uplifted – no deficits noticed during operations; uplifts to include 24x7 network analysis prior to planned event and during emergency response w/Liaison
 - m. Strike Team Deployment (stand-by only) – 3
 - n. Strike Team Deployment (planned event support) -1
 - o. ICS 205-Incident Communications Plans – 36
 - p. Mobile CAD Deployment (stand-by only) – 1
- 4. Ongoing Projects – Enhanced Capability
 - a. CACHE Program & MIRS Readiness to include further buildout of existing services
 - i. Ongoing programming & Maintenance of portable cache radios
 - ii. Equipping and maintaining MIRS 28’ gooseneck trailers
 - iii. Ensuring safety of Emergency Response vehicles
 - iv. Properly equipping vehicles to meet critical needs of user cache request
 - v. Ongoing Strike Team Safety Training
 - b. Indiana State Police-Special Operations
 - i. Former IDHS IRV Vehicle configuration and communication equipment updates
 - ii. Ongoing support for Spec Ops personnel integration into FirstNet
 - iii. FirstNet booster and or Metro cell device providing insight for CJDD
 - iv. Spec Ops Hanger Communications solutions for flight office radio room & conference/EOC room use



- v. Updating MOU with City of Indianapolis to include newly added secure zone for mutual aid incident use
 - 5. FirstNet Advancements
 - a. Voice
 - i. Gov. Mansion/coverage testing
 - ii. ISP Special Ops Center/coverage testing
 - b. Data
 - i. CradlePoints
 - 1. Control Center Managed
 - 2. Sol Custom APN
- 6) Statewide Interoperability Coordinator**
- a. Sally Fay, Indiana Statewide Interoperability Coordinator (SWIC), provided the Commission with an update, discussing the following items:
 - i. SWIC ongoing projects:
 - 1. TICP (Tactical Interoperable Communications Plan) -documents the interoperable communication resources available, who controls the resources, and the steps for requesting, activating, and deactivating assets. Indiana created a statewide TICP and 10 District TICP's in 2011. This document has not been updated since then.
 - 2. FOG (Field Operations Guide) – is a technical reference resources for emergency communications planning and for radio technicians responsible for radios that will be used in emergency responses. Members of the Indiana Communications Unit (COMU) routinely use the National Interoperability Field Operations Guide (NIFOG), but Indiana has never had a state-specific FOG (IFOG).
 - a. Preliminary Timeline
 - i. Today – 11/15/20 Date Collection & Verification
 - ii. 11/15/20 – Submit Data to CISA
 - iii. 12/15/20 -Draft TICP Review/SIEC Quarterly Mtg
 - iv. Early 2021 – Final TICP Published, IFOG generated, electronic IFOG submitted to Apple Store & Google Play
 - 3. Follow US:
 - a. FaceBook @IN.COMMS
 - b. Twitter @IPSC_Indiana
- 7) Other Discussions**
- a. Kelly Dignin congratulated Tyler Clements on receiving the IFCA Fire 2020 President's award.
 - b. Sally Fay requested that all callers on the phone identify themselves
- 8) Review and adoption of Minutes from Tuesday, June 16, 2020 meeting**
- a. Superintendent Doug Carter ask for a motion to approve the meetings:
 - i. Tim Smith made a motion to approve the minutes
 - ii. Jason Carroll made the second motion to approve the minutes
 - iii. Roll Call: Jason Carroll, Jim Fulwider, Tim Smith, Mike Diekhoff, Michael Crider, Douglas Carter motion carries.
- 9) Discussion from Superintendent Doug Carter:**
- a. Thank you to IPSC for all the work they do.
 - b. Louisville on Emergency alert awaiting announcement on Breonna Taylor
- 10) Seeing no other business, Superintendent Carter declared the meeting adjourned at 2:22pm.**
- a. The next Integrated Public Safety Commission Quarterly Meeting will take place on Tuesday, December 15, 2020, at 1:30pm.

